

# INDEPENDENT PROVIDER REGISTRY

CareAccess brings you the technology to simplify your In-Home Supportive Services consumer to provider matching through Nexus.

### Simple to Use and Intuitive

The easy-to-use web-based software helps your Registry specialists quickly enter all the IP information necessary, such as contact details, preferences, services provided, availability, licenses and training, references, and government ID.

# Simple Interface Preferences Services General Availability Consumer Match Tool Simple Interface General Availability References

### **Detailed Consumer Preferences and History**

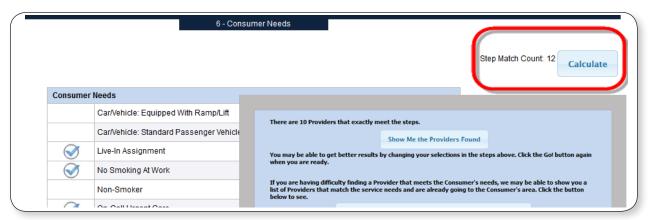
For consumers, your contact information can include guardians or conservators, provider preferences, such as language, smoking, gender, and more. A simple

check box marks the services needed along with the days and times they are required. Special requests such as CNA certification, Hoyer lift, or experience with Alzheimer's or Dementia are all recorded in the consumer profile.

You can choose to search for IP or consumer information in your registry database or from CMIPS II, if you have access to your county's data. Once found in CMIPS II, the consumer or provider information can be imported with one click.

### **Expert Matching with Real-time Flexibility**

Nexus' Matching Wizard makes provider searches quick and effective. Match consumer preferences, services required, schedule availability, maximum travel distance, and other criteria to generate a list of providers.



At any step in the Matching Wizard you can calculate in real-time the number of providers that fit the criteria. If the number is low, you can exclude the step and increase the number of providers to refer. Save and reuse provider searches for those hard-to-find matches.

You can also identify IPs working near low-hour consumers for potential matches.

Once matches are found, easily generate a referral list that you can print or email to your consumer or any other contact attached to the consumer.



## **Advanced Management Reports**

Registry Managers and Public Authority Executives can choose from dozens of different reports, such as Consumer Referrals, Unassigned Consumers and Providers, Assignments, Provider City Report, Provider Productivity, Consumer Services, and a host of other reports.

Name Consumer Status Changes Consumer status changes that were made during the specified date range X 01/31/2014 Primary Spoken Language of active Providers and the counts of Work Provider Languages Current Snapshot Post . X Availability. Consumer Referrals Consumers that received referrals X during the specified period The number of Consumers Consumer Status Changes Report 4 that were unassigned duri data range and the count Unassigned Report Date: 02/01/2014 Date Range: 01/01/2014 - 01/31/2014 Status Category Archived Pending 15 9 17.6%

Description

A comprehensive set of management reports help you effectively and efficiently manage your Public Authority Registry. You now have the capability to identify and report on previously untracked work activities completed by your staff.

You have the flexibility of seeing the information in summary format (PDF) or you can download in Excel and manipulate the data to suit your needs.

Additional Features	Benefits
Automated appointment updating	When changes are made to a consumer schedule, the assigned provider's schedule is automatically updated and vice versa.
Linked notes, interventions and complaints between profiles	Quickly see who is included in a complaint, intervention, and note by linking information across provider and consumer profiles.
To-do lists	Browse through a list of action items, such as IPs who have not checked-in, pending interventions, open referrals, consumers or providers that are pending, and more.
Secure and compliant	Nexus is HIPAA-compliant and secure - all data and web page transmissions are encrypted. Login activity is tracked and recorded and user permissions are validated on every page. To prevent unwanted eyes on the information, Nexus will automatically logout after 20 minutes of inactivity.
Web-based	Anywhere, anytime access for maximum productivity on any computer that has a browser.
Add documents to any profile	Scan any document into a consumer or provider profile so your agency can move to a fully paperless process.
Unparalleled technical support	CareAccess application support managers are not only well versed in the software, but in the nuances of state programs and agency functioning. They are available M-F from 8AM-5PM PT to help you.
	Supported Platforms: PC running Windows 7 or higher (May also work on Mac OS X but not officially supported.)
Technical specifications	Supported Browsers: Internet Explorer 11. (May also work on Firefox, Chrome, Edge, and Safari but not officially supported; pages may not display properly.)
	*Scanning only works on PCs with Windows 7 or 10.

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