

# INDEPENDENT PROVIDER ENROLLMENT

CareAccess brings technology to your Public Authority Program by simplifying In-Home Supportive Services Independent Provider enrollment with REVA. REVA (Registration, Enrollment, Video, Appointment) is an online tool for completing state-required Independent Provider orientation and processing requirements for IHSS/PA.

## Simple to Use and Intuitive for IPs and Enrollment Staff

The easy-to-use web-based software allows Independent Providers to enter their personal information online, complete the SOC 426 enrollment and SOC 846 provider agreement forms, schedule an appointment, and sign the required documents at an IHSS or Public Authority facility.



## **Enroll and Watch Orientation Videos Anytime, Anywhere**

IPs can watch the state-mandated videos at home for convenient anytime viewing. Available languages include English, Spanish, Chinese and Armenian. With a browser and Internet access, videos are accessible 24/7.

Sample forms are available in the same languages as the videos and can be completed at any time.

Once the IP has completed all the forms, including the Live Scan application, appointment scheduling is also done conveniently online.

#### **Streamlined Appointments**

IHSS and Public Authority office operations are simplified and automated with REVA. Live documents can quickly be compared to information provided online by the IP and edited if necessary. Once verified, Social Security and ID cards are scanned directly into REVA and electronic signatures are captured for SOC 426 and 846 forms in the online IP record. Fingerprinting can be done during the appointment or at any other Live Scan facility. A packet can then be printed with all the completed and signed documents. IPs can be in and out of their appointment in 15 minutes or less!

#### **Cost Effective - Save Time and Space**

Your IHSS agency or Public Authority can save valuable space and time by not having to organize and manage viewing of the state-mandated videos. Enrollment staff can be redeployed to other important tasks. Since implementing REVA, many Public Authorities have reduced their IP enrollment processing time by over 50%.





#### **Advanced Management Reports**

IP Enrollment Staff and Public Authority Executives can choose from STET reports, such as IP Enrollment Progress, Appointments, DOJ Status Counts, IP Processing, Videos Viewed, All IPs Added, and a host of other reports.

A comprehensive set of management reports help you effectively and efficiently manage your IP enrollees.

You have the flexibility of seeing the information in summary format (PDF) or you can download in Excel and manipulate the data to suit your needs.

#	Name	Description			From	То	Summary PDF	Export Details
1	IP Online Enrollment Progress	IP Online Enrollment Progress.			1/1/2014	1/31/2014	1	X
2	Appointments	Appointments for each office.						X
3	Completed	IPs that have scanned SSN, scanned ID, signed SOC426, and signed SOC846.			/		And the second s	X
4	IP Processing	IP Processing tasks that are completed for each office.					Addre	X
IP Online Enrollment Progress Summary Report Date Range: 1/1/2014 - 1/31/2013								
	Completed Provided Information		Completed Videos	Appointment				
	362		331	326				

Additional Features	Benefits
Automated appointment updating	Enrollment staff set up the office schedule for appointments including set holidays. When a provider selects an appointment time, the office appointment calendar is automatically updated.
Linked notes and document scanning	Store any note or scan additional documents regarding the IP and include them as part of their profile.
Enter and track Live Scan application status	Quickly find the status of any IPs Live Scan application.
Secure and compliant	Login activity is tracked and recorded and user permissions are validated on every page. To prevent unwanted eyes on the information, REVA will automatically logout after 20 minutes of inactivity to prevent inadvertent data access.
Generate summary information for entry into CMIPS II	Quickly search, find and generate the necessary information to enter into CMIPS II; no more searching for files or folders.
Unparalleled technical support	CareAccess application support managers are not only well versed in the software, but in the nuances of state programs and agency functioning. They are available M-F from 8AM- 5PM PT to help you.
Technical specifications	Supported Platforms: PC running Windows 7 or higher (May also work on Mac OS X but not officially supported.) Supported Browsers: Internet Explorer 11. (May also work on Firefox, Chrome, Edge, and Safari but not officially supported; pages may not display properly.)
	*Scanning only works on PCs with Windows 7 or 10.

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