

Survey Analysis
February 2022

SOURCEWISE 2021 COVID-19 IMPACT SURVEY SUMMARY

Acknowledgement

Sourcewise would like to acknowledge and thank several entities and individuals for contributing their time and effort to support the development and administration of the second COVID-19 specific survey, also known as the 2021 COVID-19 Impact Survey.

To begin, we extend our sincere gratitude and appreciation to the [Sourcewise Advisory Council](#), as its members provided valued perspective throughout the planning and development of the second iteration of survey questions and promotion of the survey throughout their respective networks and communities within Santa Clara County. Additionally, Sourcewise would like to thank the [Santa Clara County Division of Equity and Social Justice](#) & [Santa Clara County Public Health Department](#).

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- | | | |
|----------------------|---------------|---------------|
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Finally, Sourcewise thanks Santa Clara County dedicated service providers that partnered with Sourcewise to disseminate and promote the online and paper survey including:

- | | |
|---|---|
| ■ Asian American for Community Involvement (AACI) | ■ Mayfair Community Center |
| ■ Alzheimer's Association | ■ Monticelli South County Property |
| ■ Avenidas | ■ Mountain View Senior Center |
| ■ Bella Terra Senior Apartments | ■ Plum Tree Senior Apartments |
| ■ Catholic Charities Kinship Resources | ■ Santa Clara County, Senior Nutrition Program |
| ■ Campbell Community Center | ■ Santa Clara Valley Healthy Partnership (SCVHP), Community Based Adult Services (CBAS) |
| ■ City of Milpitas | ■ Saratoga Area Senior Services Center |
| ■ City of Sunnyvale | ■ San Jose State University Timpany Center |
| ■ Community Services Agency of Mountain View | ■ Senior Planet @ Avenidas |
| ■ Hearts & Minds Activity Center | ■ Sycamore Glen Senior Apartments |
| ■ John XXIII Community Center | ■ Health Trust |
| ■ Live Oak Adult Services | ■ West Valley Community Services Agency |
| ■ Los Gatos Recreation 55 Plus Program | ■ Wheeler Manor Senior Apartments |



- Loaves and Fishes
- Martha's Kitchen

- Yu Ai Kai

Background

In September 2020, Sourcewise conducted its first [COVID-19 Shelter in Place Impact Survey](#) to understand the needs of older adults, caregivers, and individuals with disabilities in Santa Clara County.

Sourcewise partnered with 24 local community-based organizations and county officials to collect 1,700 responses.

Based on the 2020 COVID-19 Survey data, Sourcewise identified service gaps and offered funding opportunities through the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

Between September 2020 and September 2021, Sourcewise awarded \$2,044,033 to qualified senior and caregiver service providers to provide an array of Older American Act (OAA) Title III and Title VII services to respond to the identified needs.

In November 2021, in an effort to stay aware of the evolving needs of older adults, adults with disabilities, and caregivers in Santa Clara County, Sourcewise conducted a second COVID-19 Impact Survey.

The 2021 COVID-19 Impact Survey received 2,592 responses which is a 66% increase from 2020.

Purpose

Adults 60 and older age group and residents of long-term care facilities continue to be a high-risk population affected directly and indirectly by COVID-19. As we [Sourcewise and partners] continue to navigate the evolving needs of older adults and caregivers in Santa Clara County, it is imperative to continuously solicit for and receive input from our community members to ensure service accessibility to meet the needs of older adults and caregivers impacted by COVID-19.

In November 2021, Sourcewise worked with twenty-nine (29) local community-based agencies, health care providers, and county entities to understand and identify the current needs of older adults, adults with disabilities and caregivers in Santa Clara County. The survey focused on four areas:

1. Access to services/resources
2. Social Isolation & loneliness
3. Digital Divide & Inclusion
4. Informal Caregiver Support

Sourcewise goals for the 2021 COVID-19 Impact Survey are:

1. Capture the diverse and evolving needs of Santa Clara County older adult 60 and older, adults with disabilities (18 and older) and unpaid family caregiver (including paid In-Home Supportive Service care providers) population.
2. Influence collaborative and cooperative service delivery to avoid duplication of services.
3. Develop, improve, and advocate for the improvement of health and social services and their respective delivery systems in order to meet identified needs of older adults and caregivers.
4. Measure key areas known to be exacerbated due to COVID-19 including access to services, social isolation and loneliness, digital divide and connectivity, and caregiver support.
5. Identify Older American Act service delivery recommendations and coordinate with local service providers to administer services in the community.

Methods

The 2021 COVID-19 Survey was developed and administered online, in print and telephonically. The Survey Monkey online application allowed Sourcewise to track the number of responses live; administer unique links per each agency and analyze data using comparison charts and crosstabulation.

The 2021 COVID-19 Survey included 18 – 21 questions. Questions were reviewed and updated from the 2020 COVID-19 Shelter in Place Impact Survey to remain relevant in identifying potential unmet needs during the pandemic in Fall/Winter 21'. New questions were added to the 2021 COVID-19 Survey that focused on satisfaction of social connectedness and interactions; technology access and internet accessibility; and vaccination status.

Survey respondents were not required to answer every question in order to successfully submit the survey. Some respondents answered fewer questions than others based on their comfortability with sharing personal experience and/or information.

The 2021 COVID-19 Survey was available in four languages: **English, Spanish, Vietnamese, and Chinese (Simplified)**. The below breakdown identifies the number of surveys completed in the four different languages*.

- English: 2,076
- Spanish: 101
- Vietnamese: 170
- Chinese: 245

**Totals may not be accurate due to variations data entry of paper survey responses electronically*

The 2021 COVID-19 Survey was accessible online starting on **November 02, 2021** and was closed on **December 06, 2021**. Paper survey responses received by mail or pick-up were recorded with the preliminary data through **December 19, 2021**. All paper surveys completed in their entirety or partially were recorded to capture the variety of responses received from the community.

Sourcewise worked with eleven (11) agencies to provide paper copies of the 2021 COVID-19 Survey for distribution, coupled with paid return postage to the Sourcewise Santa Clara office. Seven (7) out of the eleven (11) agencies paper surveys were a unique color to easily identify and record responses based on the partner agency. Sourcewise used colored stickers for the remaining four (4) agencies to identify the agency and record responses.

Additional methods to capture responses included:

1. Zoom polling during scheduled programs at select locations
2. Email marketing and survey URL distribution
3. Printed flyer distribution including QR code and survey links in 4 languages to senior meal sites
4. Phone survey
5. Social Media content and email marketing templates

Of the twenty-nine (29) agencies that partnered with Sourcewise to disseminate the survey amongst their clientele and communities:

- 13 / 30 collectors capture 10 or less responses
- 9 / 30 collectors captured 11 - 50 responses
- 7/ 30 collectors captured between 50 - 200 individuals
- 1/ 30 collectors captured 201+ responses

Conclusion

Sourcewise received 2,592 responses to the 2021 COVID-19 Impact Survey. Responses identify gaps in access to services, reliable transportation, and programming while also amplifying known challenges because of COVID-19. This includes access to reliable and working technology devices and connectivity; exacerbated levels of social isolation continuing to rise amongst the caregiver and older adult population, and increased stress of unpaid and paid caregivers. Sourcewise aims to foster community partnerships with fellow senior and caregiver service providers serving Santa Clara County and target emergent needs of communities impacted by the effects of COVID-19.

To accomplish this, Sourcewise will work closely with our network of grantees to identify solutions to ensure accessibility to Older American Act Title III and Title VII services. Additionally, Sourcewise expects to administer a formal Request for Proposal to provide funding support to eligible organizations to administer emergency response programming and disaster relief services targeting older adults 60 and older, including unpaid family caregivers 18 years and older of the greatest social and economic need through Older American Act Title III and Title VII services in Santa Clara County.

Executive Summary

Sourcewise received 2,592 responses to the 2021 COVID-19 Impact Survey. The survey focused on 4 areas: (1) Access to services/resources (2) social isolation & loneliness, (3) digital divide and connectivity, and (4) caregiver support.

About 90% of all survey respondents are fully vaccinated. [View Table 2.9.](#)

The most reported challenges experienced by survey respondents include getting food, medicine or other essential items, income loss, and isolation from friends/family. [View Table 2.1.](#) Almost 24% of survey respondents identified challenges with access to reliable transportation to shop, purchase groceries or food items, and religious/spiritual services. [View Table 2.2.](#) Survey respondents 75 years and older found it most difficult to access household chores; groceries and food items, and/or daily meals. [View Table 2.6.](#)

20% of survey respondents are neither satisfied nor unsatisfied with their daily social connectedness and interactions. [View Table 3.3.](#) More than 50% of survey respondents identified that isolation from friends, family and loved ones continues to be a challenge experienced by adults and caregivers with older adults between the ages of 70 – 74 experiencing the highest rate of isolation. [View Table 3.1.1.](#)

More than 93% of survey respondents have access to some type of technology device. More than 81% of survey participants have access to a smartphone. However, 200 survey respondents identified not having access to a reliable and working technology device. [View Table 4.1.](#) More than 326 survey respondents do not have access to the internet in their homes and access wi-fi/connectivity from locations such as a coffee shop, community center, or library. [View Table 4.3.](#) Of the 200 individuals who do not have access to a reliable and working technology device, the top 2 reasons are (1) cannot afford it and (2) do not know how to use it. [View Table 4.2.](#)

About 50% of the total survey respondents identified as either a paid or unpaid caregiver. [View Table 5.1.](#) Caregivers generally reported higher levels of isolation than non-caregiver survey respondents at any age. [View Table 5.4.](#) Unpaid caregivers were least satisfied with their daily social interactions and unpaid caregivers reported experiencing higher levels of stress compared to paid caregivers. [View Table 5.3 & 5.3.1.](#) Paid and unpaid caregiver's identified needs ranging from moderate (31%) too high (61%) in every category including training, in-home care, respite, and caregiver supportive services. [View Table 5.6.](#) Unpaid caregiver support needs were higher than paid caregivers in 6 out of 7 need categories. [View Table 5.7.](#)

View the raw survey data after the summary here.

Section 1: Demographics

In line with Older American Act Title III and Title VII services, the 2021 COVID-19 Survey included a standard measurement of demographic questions to assist with identifying the greatest economic and social needs amongst older adults, unpaid/paid caregivers and adults with disabilities.

The demographic information will assist Sourcewise, and local service providers understand access to services or needs correlated with age, location, income, ethnicity, sexual orientation, and gender identity to develop targeted approaches to respond to the needs identified. All demographic information requested, minus a person’s age and zip code asked in the 2021 COVID-19 Survey was voluntary and not required for an individual to participate in the survey.

The 2021 COVID-19 Survey collected 2,592 individual responses from 59 zip codes in Santa Clara County. View Figure 1.1 Respondents by Zip Code to view the number of participants responding from each zip code. **The top five (5) zip codes include: 95112, 95008, 95123, 95035, and 95121.**

Figure 1.1 Respondents by Zip Code¹

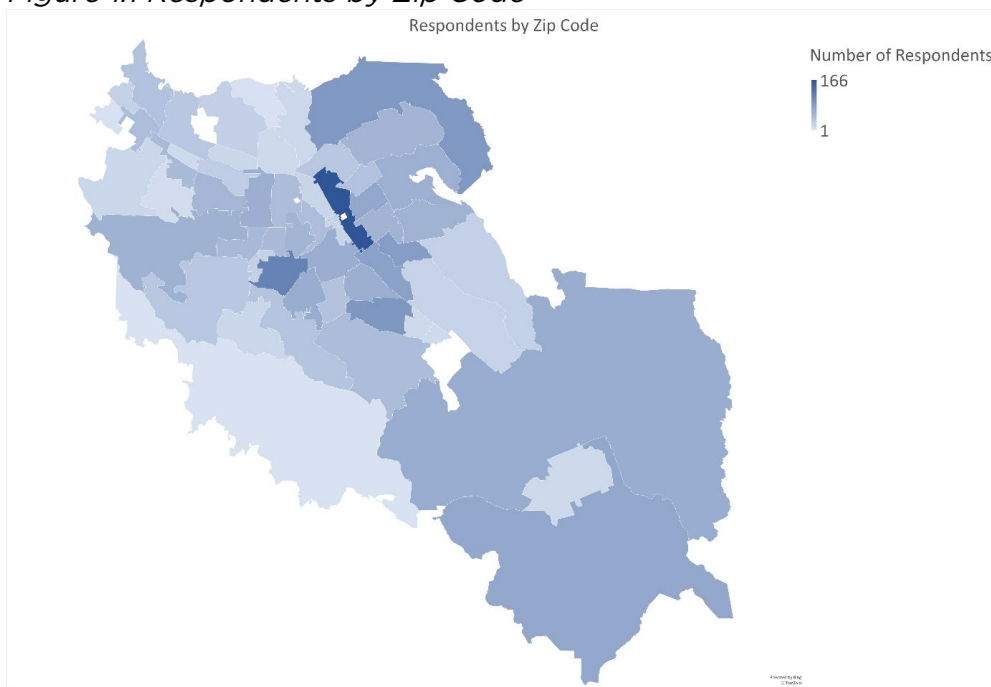


Table 1.1 Respondents by Zip Code²

Zip Code	N	Zip Code	N	Zip Code	N	Zip Code	N
95112	169	95122	57	95032	39	95134	14
95008	115	95148	57	94043	33	95046	14
95123	89	95128	55	95070	33	95054	13
95035	87	95132	54	95131	33	95119	13
95121	83	94087	54	94086	26	94041	12
95111	82	95129	50	95113	25	95139	12
95116	70	94040	48	94089	23	94024	8
95020	71	95126	48	95135	23	94305	3
95037	66	95117	47	95130	22	95002	3
95124	66	95050	46	94301	21	95033	2
95125	65	95120	45	95138	20	95161	2
95136	62	94306	44	95110	18	95015	2

¹ 2021 COVID-19 Impact Survey, #2

² 2021 COVID-19 Impact Survey, #2

95051	61	94303	39	94022	15	95115	1
95127	60	95133	39	94085	15	95158	1
95014	59	95118	38	95030	16		

At a glance, Table 1.2 Respondents by Age shows the highest number of 2021 COVID-19 Survey responses came from the 18 – 59 (27.31%) age group. However, when looking closer at the survey respondent data, the 60 – 74 age groups cumulative total represents 46% of all responses. See Table 1.2.1 Respondents by Age Groups.

Table 1.2 Respondents by Age³

Age Group	No. of Respondents	Percent
18-59	688	26.89%
60-64	457	17.86%
65-69	399	15.59%
70-74	329	12.86%
75-79	293	11.45%
80-84	181	7.07%
85+	212	8.28%

Table 1.2.1 Respondents by Age Groups⁴

Age Group	No. of Respondents	Percent
18-59	686	27.31%
60-74	1167	46.46%
75+	659	26.80%

In terms of ethnicity, the majority of survey respondents identified as White (33.65%) followed by Chinese (16.63%), Vietnamese (15.03%), Hispanic/Latino/a (13.43%) and Japanese (5.58%). Survey respondents had the ability to select multiple ethnicities when completing the online or paper survey thus the totals of Table 1.3 Respondents by Ethnicity does not equal 100%.

Table 1.3 Respondents by Ethnicity⁵

Ethnicity	Frequency	Percent*
American Indian/Alaska Native	27	1.05%
Asian Indian	82	3.20%
Black	82	3.20%
Cambodian	11	0.43%
Chinese	426	16.63%
Filipino	95	3.71%
Guamanian	2	0.08%
Hawaiian	7	0.27%
Hispanic or Latino	344	13.43%
Japanese	142	5.58%
Korean	31	1.21%
Laotian	1	0.04%
Samoan	2	0.08%
Other Pacific Islander	9	0.35%
Vietnamese	385	15.03%

³ 2021 COVID-19 Impact Survey, #1

⁴ 2021 COVID-19 Impact Survey, #1

⁵ 2021 COVID-19 Impact Survey, #3

White		862	33.65%
Other		99	3.86%
Decline to State		93	3.65%

*Note that respondents can select multiple races, the overall percentages therefore add up to more than 100%.

Individuals who participated in the 2021 COVID-19 Survey were asked to identify whether they had a disability including but not limited to physical, developmental, behavioral, emotional, cognitive, and/or sensory impaired. Of the total respondents 634 individuals (25.43%) reported having some type of *disability*. View Table 1.4 Disability by Age Group.

Table 1.4 Disability by Age Group⁶

Age Group	No Disability	Disability	Total
18-59	540 (80.00%)	137 (20.24%)	677
60-64	369 (81.28%)	85 (18.72%)	454
65-69	308 (78.17%)	86 (21.83%)	394
70-74	240 (76.19%)	75 (23.81%)	315
75-79	1814(67.67%)	92 (33.33%)	276
80-84	109 (65.66%)	57 (34.34%)	166
85+	98 (50.52%)	96 (49.48%)	194
Total	1,848 (74.64%)	628 (25.36%)	2,476

Additionally, the 2021 COVID-19 Survey asked respondents to identify a monthly household income range, after taxes. Although access to Older American Act services is not limited to income eligibility guidelines for those 60 and older and unpaid family caregivers, the survey responses assist with identifying additional support which Sourcewise or other service providers should consider while helping the individual. Of those survey respondents who did respond to the question, the highest number of responses regarding a person's monthly income was between \$900 - \$1,500 (437 survey respondents or 20.14%) and more than 424 individuals preferred not to share their monthly income after taxes.

Table 1.5 Respondent Income Range⁷

Monthly Income Range	N	Percent
(1) Under \$900	264	12.17%
(2) \$900-1500	437	20.14%
(3) \$1500-2500	343	15.81%
(4) \$2500-3500	203	9.35%
(5) \$3500-4000	134	6.18%
(6) Over \$4000	365	16.82%
Prefer not to respond	424	19.54%

⁶ 2021 COVID-19 Impact Survey, #4

⁷ 2021 COVID-19 Impact Survey, #11

Table 1.6 Respondents Gender and Table 1.7 Respondents Sexual Identity outline the sexual orientation and gender identity of survey respondents.

Like the 2020 COVID-19 survey administered, during the 2021 COVID-19 Survey Sourcewise and community partners received an overwhelming response from individuals who identify as females (67%) compared to their male counterparts (31%).

Table 1.6 Respondents Gender⁸

Gender	N	Percent
Male	639	30.87%
Female	1,379	66.62%
Genderqueer/Gender non-binary	4	0.19%
Transgender, female to male	1	0.05%
Decline to State	47	2.27%

Table 1.7 Respondents Sexual Identity⁹

Sexuality	N	Percent
Straight/Heterosexual	1,669	82.62%
Bisexual	34	1.68%
Gay/Lesbian/Same-Gender Loving	26	1.29%
Questioning/Unsure	11	0.54%
Prefer not to respond	280	13.86%

Section 2: Access to Services and Resources

The below data highlights 2021 COVID-19 Survey responses surrounding access to services and resources. Respondents were asked “In the past 3 months, what challenges have you experienced during the COVID-19 Pandemic?” The top three (3) challenges with respect to access to services and resources identified by respondents are outlined in Table 2.1 below.

Table 2.1 Number of People Experiencing Challenges in the last 3 months^{10}*

Challenge	People Experienced Impact	Percent
Income loss	639	29.05%
Illness or death of a friend or family member from COVID-19	637	29.07%
Getting supportive services like in-home care, adult day care/health centers, and senior centers	599	27.30%
Loss of residency or home	73	3.40%
Getting food, medicine and other essential items	705	32.22%
Issues with residential facilities like nursing homes	130	6.07%
Isolation from friends, family, or social network*	1,266	55.24%

* Note that respondents can select multiple answers, the overall percentages therefore add up to more than 100%.

⁸ 2021 COVID-19 Impact Survey, #16

⁹ 2021 COVID-19 Impact Survey, #17

¹⁰ 2021 COVID-19 Impact Survey, #5

Based on the total number of survey responses outlined in Table 2.2 Effects of Limited Transportation due to COVID-19, respondents identified challenges with being able to shop (23.44%); access groceries and food items (21.25%) and/or attend religious/spiritual services (22.17%).

Table 2.2 Effects of Limited Transportation due to COVID-19 ¹¹

Limited Access To:	N	Percent
Groceries and food items	444	21.25%
Daily meals	327	16.05%
Medication	290	14.24%
Shopping	481	23.44%
Medical Care	408	19.96%
Religious/Spiritual Services	437	22.17%
Other	43	1.57%

* Note that respondents can select multiple answers, the overall percentages therefore add up to more than 100%

Outlined in Table 2.3 Mean Effect of Limited Transportation due to COVID-19 by Zip Code, survey respondents who reside in zip codes 95113, 95033, 95139, 95117, 95138 experienced the most challenges with respect to accessing services due to lack of transportation listed in Table 2.2.

Table 2.4 Mean Effect of Limited Transportation due to COVID-19 by Age Group showcases on average the 18 – 59 age group experiences less challenges with accessing transportation because of COVID-19 compared to individuals 60 years and older (except for the 80-84 age group). However, these differences are relatively small, and most people on average experienced limited access to about 1 of the services/needs listed in Table 2.2.

Table 2.3 Mean Effect of Limited Transportation due to COVID-19 by Zip Code¹²

Zip Code	Mean	Zip Code	Mean
95113	4.11	95148	0.85
95033	4.00	95030	0.83
95139	2.86	95123	0.82
95117	2.37	95046	0.78
95138	2.25	95128	0.77
95130	1.82	95037	0.70
95112	1.74	94087	0.69
94041	1.70	94306	0.67
95131	1.68	95020	0.61
95050	1.51	95135	0.61
94040	1.48	95120	0.61
94085	1.31	95070	0.59
95132	1.27	94024	0.57
95111	1.27	95125	0.57
95122	1.21	95008	0.55

Table 2.4 Mean Effect of Limited Transportation due to COVID-19 by Age Group¹³

Age Group	Mean Limited Access Items
18-59	0.94
60-64	0.88
65-69	1.17
70-74	1.19
75-79	1.19
80-84	0.88
85+	1.20
All Ages	1.05

¹¹ 2021 COVID-19 Impact Survey, #14

¹² 2021 COVID-19 Impact Survey, #14

¹³ 2021 COVID-19 Impact Survey, #14

95136	1.14	95129	0.55
95035	1.07	95119	0.55
95121	1.07	94022	0.54
94303	1.07	95110	0.54
95014	1.07	95127	0.49
95116	1.04	94086	0.43
95133	1.04	95032	0.37
94043	1.00	94301	0.32
95115	1.00	94089	0.31
95051	0.98	95118	0.24
95126	0.92	94305	0.00
95124	0.86	95002	0.00
95054	0.86	95158	0.00
95134	0.85		

(Higher mean = more limited access to the items from Table 2.2)

In last 3 months, survey respondents identified services which they had either found very difficult or somewhat difficult to access. The top 5 services which had the highest number of responses included:

1. Recreation or physical activities (n=1,059)
2. Health services / health care (n=777)
3. Household chores (n=648)
4. Groceries and food items (n=577)
5. Daily meals (n=501)

Table 2.5 Difficulty Accessing Services in the past 3 months¹⁴

Service	Somewhat Difficult	Very Difficult	Combined Total
Recreational or Physical activities	711 (35.84%)	348 (17.54%)	1,059 (53.38%)
Health services/health care	637 (33.21%)	140 (7.30%)	777 (40.51%)
Help with health insurance	329 (17.26%)	108 (5.67%)	437 (22.93%)
Legal Services	207 (10.82%)	106 (5.54%)	313 (16.36%)
Fraud & financial abuse advocacy	125 (6.58%)	64 (3.37%)	189 (9.95%)
Help paying rent	231 (12.09%)	136 (7.12%)	367 (19.21%)
Reporting Abuse	70 (3.68%)	34 (1.79%)	104 (5.47%)
Financial assistance	286 (14.87%)	123 (6.40%)	422 (21.27%)
Home modification	253 (12.19%)	136 (7.12%)	389 (19.31%)
Applying for government benefits (CalFresh or Med-Cal)	255 (13.18%)	95 (4.95%)	350 (18.13%)
Case management (social worker; or help to coordinate access to services)	273 (14.22%)	119 (6.20%)	392 (20.42%)
Help finding employment	155 (8.14%)	91 (4.78%)	246 (12.92%)
Household chores	461 (24%)	187 (9.73%)	648 (33.73%)
Daily meals	374 (19.58%)	127 (6.65%)	501 (26.23%)
Groceries and food items	443(23.28%)	134(7.04%)	577 (30.32%)

* Note that respondents can select multiple answers, the overall percentages therefore add up to more than 100%

¹⁴ 2021 COVID-19 Impact Survey, #15

Survey respondents from a variety of age groups identified it to be very or somewhat difficult to access the top 5 services with those in the 74+ age range finding it to be very or somewhat challenging to access household chore services, groceries and food items and daily meals. Those survey respondents between the ages of 18 – 59 did not experience as much difficulty (very/somewhat) compared to those who were 60 and older. View Table 2.6 Difficulty (Both Somewhat and Very) Accessing Services by Age Group.

Table 2.6 Difficulty (Both Somewhat and Very) Accessing Services by Age Group¹⁵

Age Group	Recreation or Physical Activities	Health Services / Health Care	Household Chores	Groceries or food items	Daily Meals
18-59	258 (56.71%)	186 (41.24%)	132 (29.47%)	134 (30.05%)	104 (23.11%)
60-74	502 (51.92%)	377 (40.31%)	310 (33.54%)	265 (28.82 %)	229 (25.03%)
75+	295 (53.47%)	211 (39.65%)	204 (37.58%)	175 (33.07%)	165 (30.71%)

Through the 2021 COVID-19 Survey, participants 75 years and older identified either paying for care privately; in-home supportive services (IHSS) or a family member assisting them with daily tasks. Those survey respondents between the age of 60 – 74 were less likely to have someone to help them. View Table 2.7 and 2.7.1.

Table 2.7 Assistance with Daily Tasks¹⁶

Help with Tasks	N	Percent
No, I don't have someone who helps me	1,159	53.41%
Yes, I pay for care through an agency	42	1.94%
Yes, my spouse or family member helps me	760	35.02%
Yes, through In-Home Supportive Services	209	9.63%

Breakdown of age range of survey respondents that did not have someone helping them.

60-74:	591
75+:	256
18-59:	306

Table 2.7.1 "Yes, My Spouse or Family Member Helps Me" by Age Group¹⁷

Age Group	N (%)
18-59	152 (30.65%)
60-74	370 (35.68%)
75+	233 (38.60%)

At the end of the paper and electronic survey, Sourcewise provided individuals the opportunity to receive information and referrals for services, if needed. Table 2.8 outlines the overall requests from survey respondents for information. Sourcewise Information & Awareness contacted each individual to provide the requested resources based on the respondents preferred contact method.

Table 2.8 Categories of Informational & Resources Requested from Survey Respondents¹⁸

Informational Need *	N	Percent
Meals or groceries	340	23.24%
COVID Vaccines or COVID Booster Shot	271	18.52%
Transportation	235	16.06%
Caregiver Support & Training	257	17.57%
None of the above	737	50.38%

*Note: respondents could select more than 1 option so total does not equal 100%

¹⁵ 2021 COVID-19 Impact Survey, #15

¹⁶ 2021 COVID-19 Impact Survey, #13

¹⁷ 2021 COVID-19 Impact Survey, #13

¹⁸ 2021 COVID-19 Impact Survey, #22

The 2021 COVID-19 Survey identified that more than 90% of the survey respondents were fully vaccinated.

Table 2.9 Vaccination Status¹⁹

Vaccination Status	N	Percent
Not vaccinated	61	1.91%
Partially vaccinated	105	4.77%
Fully vaccinated	1,993	90.55%
Decline to state	42	1.91%

Section 3. Social Isolation & Loneliness

The most commonly reported challenge was isolation from friends, family or social network, with 55.24% (n=1,266) of people reporting experiencing isolation.

*Table 3.1 Number of People Experiencing COVID-19 Challenges in the last 3 months^{**20}*

Challenge	People Experienced Impact	Percent
Income loss	639	29.05%
Illness or death of a friend or family member from COVID-19	637	29.07%
Getting supportive services like in-home care, adult day care/health centers, and senior centers	599	27.30%
Loss of residency or home	73	3.40%
Getting food, medicine and other essential items	705	32.22%
Issues with residential facilities like nursing homes	130	6.07%
Isolation from friends, family, or social network*	1,266	55.24%

** Note that respondents can select multiple answers, the overall percentages therefore add up to more than 100%.

Table 3.1.2 Experienced Isolation by Age Group

Age Group	Percent Reporting Isolation
18-59	57.99%
60-64	56.10%
65-69	53.89%
70-74	59.67%
75-79	54.24%
80-84	47.77%
85+	48.66%



¹⁹ 2021 COVID-19 Impact Survey, #12

²⁰ 2021 COVID-19 Impact Survey, #5

The experience of isolation in the past 3 months is reported by a larger percentage of respondents between the ages of 70 – 74 (59.67%). (see Table 3.1.2).

Table 3.2 Negative Emotional Experiences in the Past 3 Months indicates that more than 50 – 60% of all survey respondents experience any of the negative emotional experiences sometimes or frequently. The top three (3) negative emotional experiences felt in the last three (3) months was less motivated to perform daily tasks (n=1,442); unable to sleep, restless (insomnia), or sleeping more than usual (n=1,346); and feeling emotional exhausted or overwhelmed (n=1,297).

*Table 3.2 Negative Emotional Experiences in the Past 3 Months*²¹*

Experience	Yes	Sometimes	Total
Less motivated to perform daily tasks	759 (35.77%)	683 (32.19%)	1,442 (67.96%)
Unable to sleep, restless (insomnia), or sleeping more than usual	779 (37.01%)	567 (26.94%)	1,346 (63.95%)
Changes in appetite (eating more or less than usual)	593 (28.44%)	465 (22.30%)	1,058 (50.74%)
Lonely or easily saddened	641 (30.38%)	566 (26.82%)	1,207 (57.20%)
More irritable	543 (26.41%)	536 (25.66%)	1,079 (52.07%)
Feeling emotionally exhausted or overwhelmed	678 (32.09%)	619 (29.29%)	1,297(61.38%)

*Note that respondents can select multiple answers, the overall percentages therefore add up to more than 100%.

The 2021 COVID-19 Survey included a slider scale to further understand respondents' satisfaction with their daily social interaction and connections. A scale of 1 = not satisfied and 10 = very satisfied was used. Of those who responded 898 (42.02%) selected 5 or less to describe their satisfaction and 1,214 (56.81%) used 6 or higher to describe their satisfaction with their daily social connectedness and interactions. The highest selected number on the scale was 5 which would determine that those 452 (21.15%) individuals are neither satisfied nor unsatisfied with their daily social interactions.

Table 3.3 Satisfaction with Social Connectedness and Interaction by Survey Participants (1 = not satisfied, 10 = very satisfied)²²

Satisfaction Level	N	Percent
0*	25	1.17%
1	94	4.40%
2	85	3.98%
3	128	5.99%
4	139	6.50%
5	452	21.15%
6	209	9.78%
7	305	14.27%
8	301	14.09%
9	137	6.41%
10	262	12.26%

*Did not respond to the survey question, recorded response is zero (0).

²¹ 2021 COVID-19 Impact Survey, #10

²² 2021 COVID-19 Impact Survey, #9

Section 4. Digital Divide and Inclusion

The 2021 COVID-19 Survey measured consistent and reliable access to technology devices, access to internet, locations which individuals may seek out to access internet, and if a person did not have access to a technology device what were the reasons. Based on the data collected more than 81% of individuals have a smartphone. View Table 4.1.

Table 4.1 Overall Access by Type of Technology²³

Technology	N	Percent
Smartphone	1,962	81.72%
Tablet	958	39.90%
Laptop Computer	994	41.40%
Desktop Computer	696	28.99%
Smart Speaker	432	17.99%
None	200	8.33

Of the 200 survey respondents that identified they did not have consistent access to a working technology device, the highest reported age category was individuals 85 years or older. View Table 4.1 & Table 4.1.1.

Table 4.1.1 Type of Technology Accessible by Age Group²⁴

Tech Type Age	Smart phone	iPad/Tablet	Laptop Computer	Desktop Computer	Smart Speaker (Amazon Alexa or Google Home Smart Speaker)	None	Total
60-64	373	161	194	139	69	22	427
65-69	312	168	157	100	65	20	378
70-74	254	140	141	98	76	24	315
75-79	218	121	113	84	62	28	284
80-84	119	67	51	57	25	29	172
85+	128	62	44	66	27	51	204
18 - 59	548	234	288	149	107	24	605
Total	1952	953	988	693	431	198	2385

*Note that respondents can select multiple answers, the overall percentages therefore add up to more than 100%.

The top reasons for not having access to a technology device or internet was because survey respondents did not know how to use it or could not afford it. View Table 4.2.

Table 4.2 Respondents with No Access to Technology Reasons²⁵

Reason	N	Percent
Don't want it	37	23.27%
Don't know how to use it	62	38.99%
Don't have anyone who can help me use it	35	22.01%
Fear of scams or privacy concerns	33	20.75%
Can't afford it	61	38.36%

²³ 2021 COVID-19 Impact Survey, #6

²⁴ 2021 COVID-19 Impact Survey, #6

²⁵ 2021 COVID-19 Impact Survey, #7

Table 4.2.1 Reasons for Not Having Technology by Age Group

Age Group	Don't Want It	Don't Know How to Use	Don't Have Anyone to Help	Fear of Scams / Privacy	Can't Afford it
18-59	5	3	2	2	12
60-74	13	16	11	14	19
75+	18	42	22	17	30
TOTAL	36	61	35	33	61

More than 326 (15.1%) of survey respondents identified that they either do not have access to the internet at home or access free wi-fi at a location like coffee shop, community center or library. View Table 4.3.

Table 4.3 How do Survey Respondents Access to the Internet²⁶

Access Selection*	N	Percent
I pay for a broadband internet connection (like through Comcast/Xfinity or AT&T)	1,696	78.59%
Through my smartphone/mobile data plan	932	43.19%
Location with free wi-fi like coffee shop, community center or library	182	8.43%
I do not have access to the internet at home	144	6.67%

*Note: respondents could select more than 1 option so total does not equal 100%

Section 5. Caregiver Support

The 2021 COVID-19 Survey solicited to understand the diverse and evolving needs of paid and unpaid caregivers in Santa Clara County. Questions within the survey aimed to understand the stress-level of caregivers and needs relevant to accessing supportive programming and services in Santa Clara County specifically for caregivers.

Almost 50% of all survey respondents identified as a paid or unpaid caregiver. View Table 5.1. Nearly 75% of all unpaid caregivers who responded were 70 years and older. View Table 5.2.

Table 5.1 Caregiver Status²⁷

Caregiver Status	N	Percent
Not a caregiver	959	51.23%
Unpaid caregiver	286	15.28%
Paid caregiver	627	33.49%

Table 5.2 Caregiver Status by Age Group²⁸

Age	Not a caregiver	Unpaid caregiver	Paid caregiver
18-59	120 (26.85%)	61 (13.65%)	266 (59.51%)
60-64	133 (39.12%)	46 (13.53%)	161 (47.35%)
65-69	155 (49.84%)	46 (14.79%)	110 (35.37%)
70-74	177 (67.82%)	41 (15.71%)	43 (16.48%)
75-79	164 (73.87%)	34 (15.32%)	24 (10.81%)
80-84	102 (77.27%)	18 (13.64%)	12 (9.09%)
85+	99 (68.28%)	39 (26.90%)	7 (4.83%)

²⁶ 2021 COVID-19 Impact Survey, #8

²⁷ 2021 COVID-19 Impact Survey, #19

²⁸ 2021 COVID-19 Impact Survey, #19

As shown in Table 5.3 Caregivers Stress Level, the highest selected number describing both caregivers who are paid and unpaid stress level was 7 (n=149).

Table 5.3 Caregivers Stress Level (1 = no stress, 10 = very high stress)²⁹*

Stress Level	N	Percent
0**	31	3.63%
1	50	5.85%
2	39	4.57%
3	46	5.39%
4	33	3.86%
5	147	17.21%
6	58	6.79%
7	149	17.45%
8	132	15.46%
9	69	8.08%
10	100	11.71%

*Includes paid and not paid caregivers *

**Did not respond to the survey question, recorded response is zero (0).

Table 5.3.1 Unpaid Caregiver Stress Level shows the highest selected number describing caregivers stress level was respectively **7 (n=46)**.

Table 5.3.1 Unpaid Caregiver Stress Level (1 = no stress, 10 = very high stress)³⁰

Stress Level	N	Percent
0*	3	1.17%
1	10	3.89%
2	6	2.33%
3	14	5.45%
4	3	1.17%
5	44	17.12%
6	20	7.78%
7	46	17.90%
8	39	15.18%
9	33	12.84%
10	39	15.18%

*Did not respond to the survey question, recorded response is zero (0).

²⁹ 2021 COVID-19 Impact Survey, #20

³⁰ 2021 COVID-19 Impact Survey, #20

Unpaid caregivers reported **higher levels of isolation** in all three age groups. Paid caregivers reported the lowest levels of isolation in all three groups. See Table 5.4 for details.

Table 5.4 Experienced Isolation by Age Group and Caregiver Status³¹

Age Group	Caregiver Status	N	Percent
18-59	Not a caregiver	67	58.26%
	Unpaid caregiver	42	70.00%
	Paid Caregiver	150	58.14%
60-74	Not a caregiver	251	57.83%
	Unpaid caregiver	97	76.38%
	Paid Caregiver	149	48.85%
75+	Not a caregiver	177	54.13%
	Unpaid caregiver	48	60.00%
	Paid Caregiver	16	38.10%

Unpaid caregivers are the least satisfied with their daily social interaction (5.67/10) followed by non-caregivers (6.20/10) and paid caregivers (6.25/10). View Table 5.5.

Table 5.5 Average Satisfaction with Daily Social Interaction and Connection by Caregiver Status³²

Caregiver	Mean Satisfaction Score
Not a caregiver	6.20
Unpaid	5.67
Paid	6.25

Paid and unpaid caregiver's identified needs ranging from moderate (31%) too high (61%) in every category including training, in-home care, respite, and caregiver supportive services. View Table 5.6 Caregiver Support Needs. The top 4 support needs identified by caregivers (including paid and not paid). Which are:

1. Finding time for yourself (61.65%)
2. Balancing work and family responsibilities (51.06%)
3. Easy activities you can do with the person you care for (47.99%)
4. A short-term break from caregiving (47.72%)

Table 5.6 Caregiver Support Needs³³

Category of Help Needed*	N	Percent
Online education or classes on caregiving	255	30.14%
In-home care provider	309	36.57%
A short-term break from caregiving	408	47.72%
Easy activities you can do with the person you care for	406	47.99%
Balancing work and family responsibilities	433	51.06%
Finding time for yourself	532	61.65%
Access to Personal Protective Equipment (PPE) and supplies	274	32.46%

*Note: respondents could select more than 1 option so total does not equal 100%

³¹ 2021 COVID-19 Impact Survey, #5

³² 2021 COVID-19 Impact Survey, #9

³³ 2021 COVID-19 Impact Survey, #21

When breaking down the support needs a caregiver identified, unpaid caregivers responses are higher in 6 out of 7 categories of support needs. While paid caregivers responded most to **finding ways to balance work and family responsibilities**. View Table 5.7.

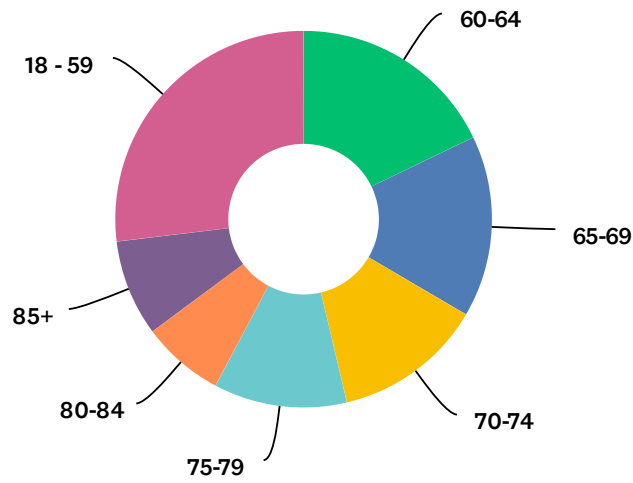
Table 5.7 Caregiver Top Support Needs by Age and Caregiver Status³⁴

Support Need	Caregiver Status	
	Unpaid	Paid
Online education or classes on caregiving	86 (34.86%)	166 (28.87%)
In-home care provider	128 (50.39%)	175 (30.86%)
A short-term break from caregiving	164 (64.06%)	242 (41.87%)
Finding time for yourself	171 (66.28%)	355 (61%)
Balancing work and family responsibilities	127 (51.21%)	300 (51.99%)
Easy activities you can do with the person you care for	123 (49%)	276 (48.71%)
Access to Personal Protective Equipment (PPE) and supplies	60 (24.29%)	203 (35.68%)

³⁴ 2021 COVID-19 Impact Survey, #21

Q1 Which of the following age categories best describe you?

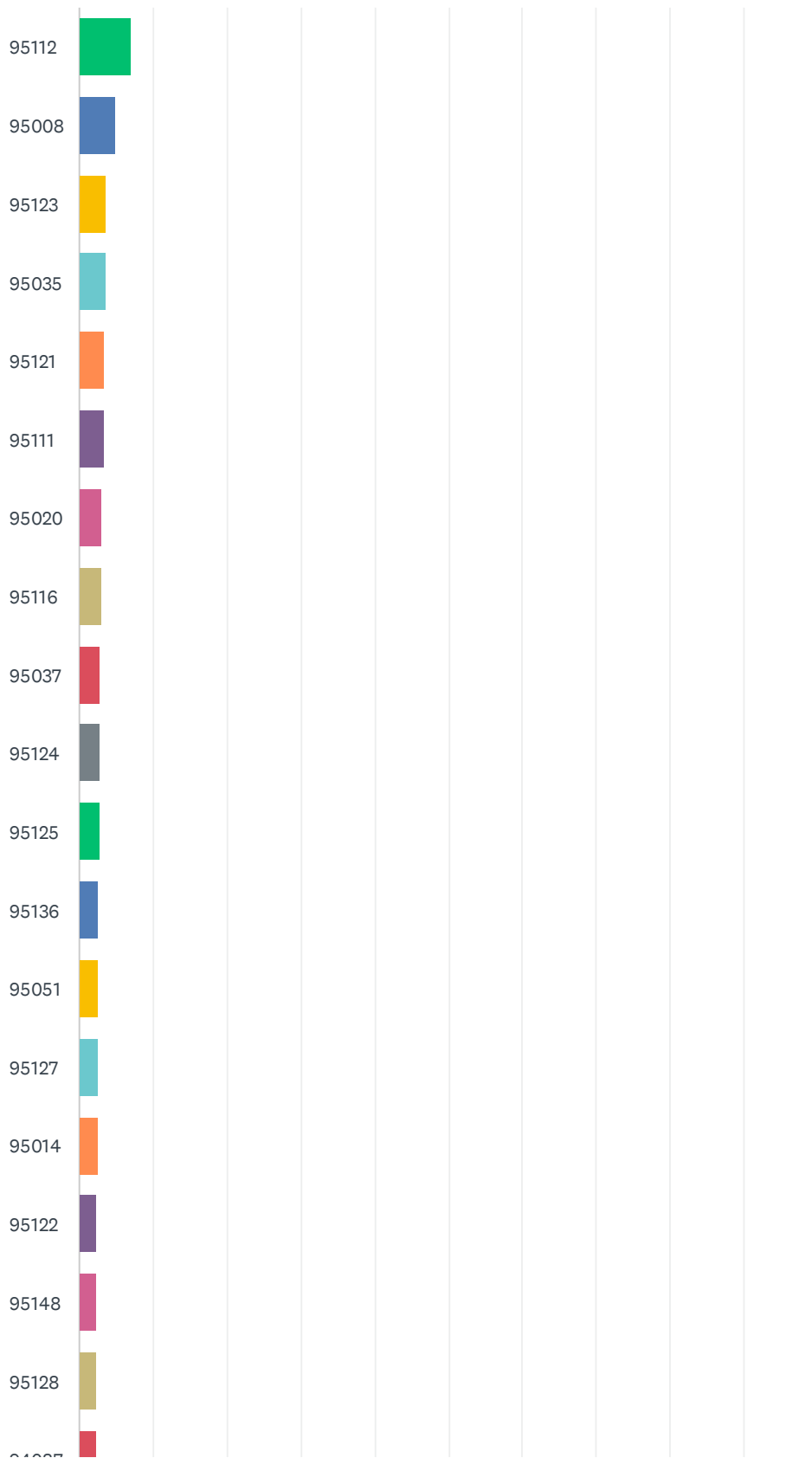
Answered: 2,559 Skipped: 33



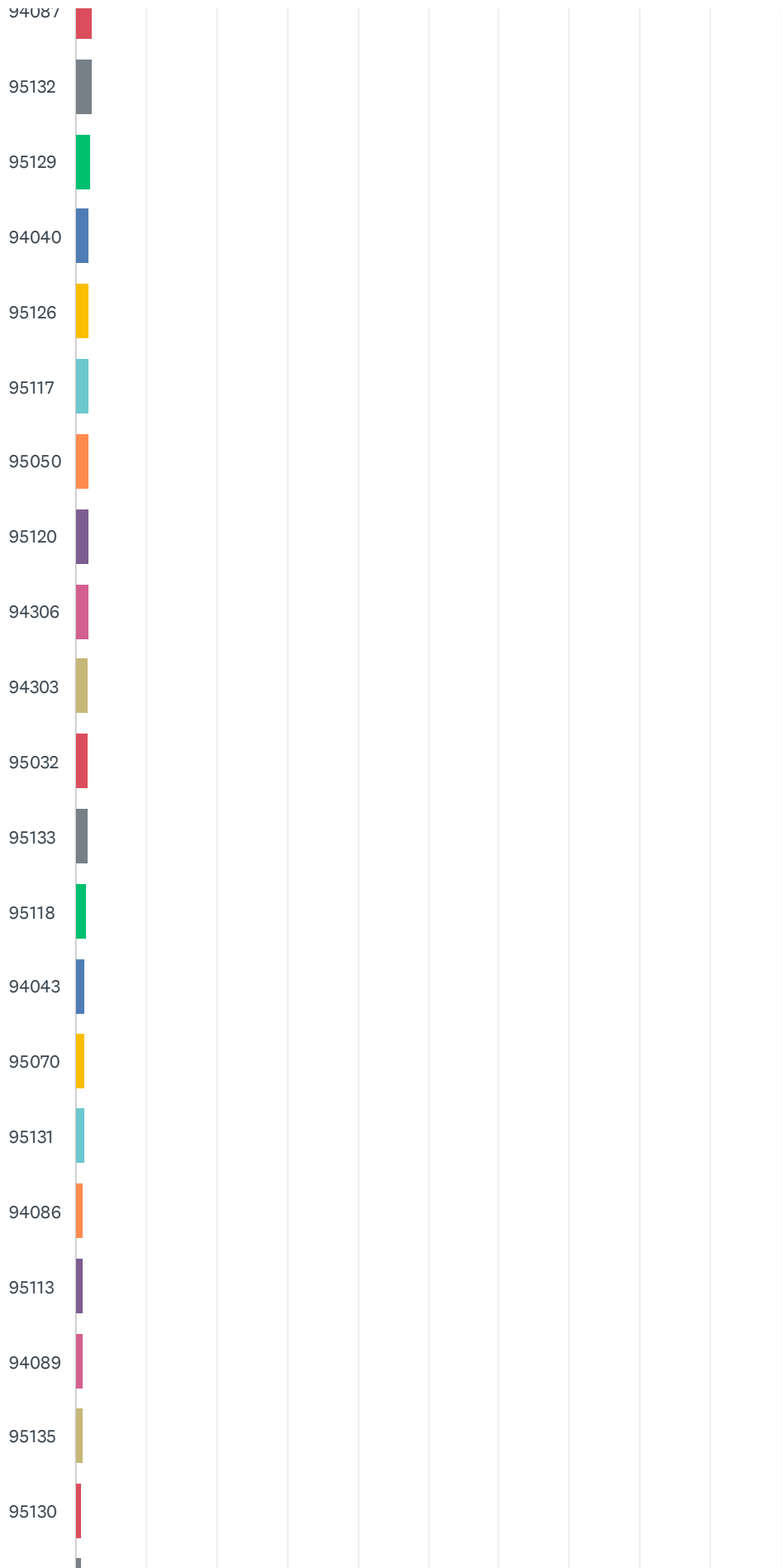
ANSWER CHOICES	RESPONSES	
60-64	17.86%	457
65-69	15.59%	399
70-74	12.86%	329
75-79	11.45%	293
80-84	7.07%	181
85+	8.28%	212
18 - 59	26.89%	688
TOTAL		2,559

Q2 What is your zip code?

Answered: 2,388 Skipped: 204



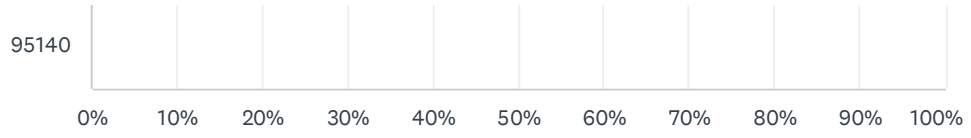
2021 Santa Clara County COVID-19 Impact Survey



2021 Santa Clara County COVID-19 Impact Survey



2021 Santa Clara County COVID-19 Impact Survey



2021 Santa Clara County COVID-19 Impact Survey

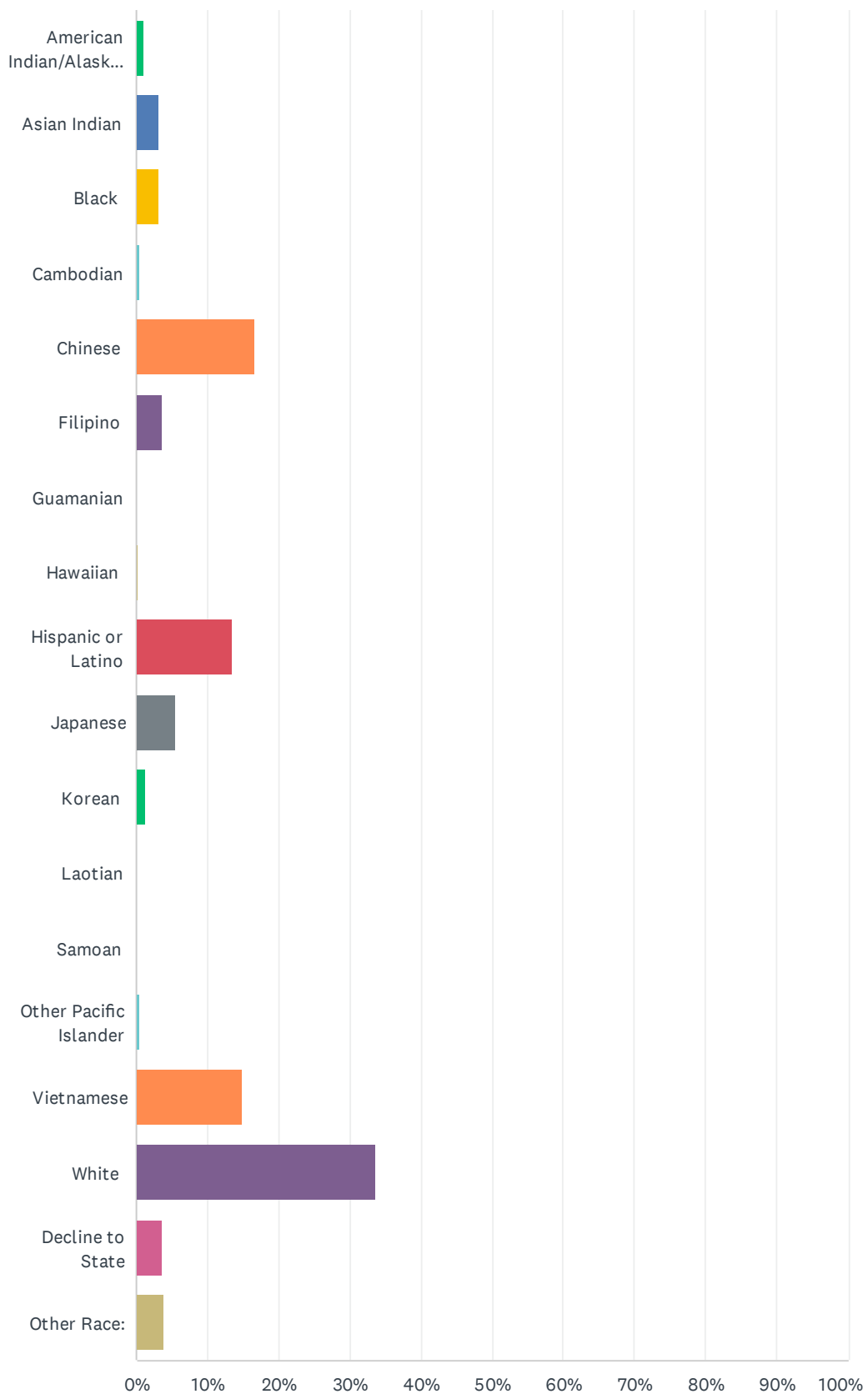
ANSWER CHOICES	RESPONSES	
95112	7.08%	169
95008	4.82%	115
95123	3.73%	89
95035	3.64%	87
95121	3.48%	83
95111	3.43%	82
95020	2.97%	71
95116	2.93%	70
95037	2.76%	66
95124	2.76%	66
95125	2.72%	65
95136	2.60%	62
95051	2.55%	61
95127	2.51%	60
95014	2.47%	59
95122	2.39%	57
95148	2.39%	57
95128	2.30%	55
94087	2.26%	54
95132	2.26%	54
95129	2.09%	50
94040	2.01%	48
95126	2.01%	48
95117	1.97%	47
95050	1.93%	46
95120	1.88%	45
94306	1.84%	44
94303	1.63%	39
95032	1.63%	39
95133	1.63%	39
95118	1.59%	38
94043	1.38%	33

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95070	1.38%	33
95131	1.38%	33
94086	1.09%	26
95113	1.05%	25
94089	0.96%	23
95135	0.96%	23
95130	0.92%	22
94301	0.88%	21
95138	0.84%	20
95110	0.75%	18
95030	0.67%	16
94022	0.63%	15
94085	0.63%	15
95046	0.59%	14
95134	0.59%	14
95054	0.54%	13
95119	0.54%	13
94041	0.50%	12
95139	0.50%	12
94024	0.34%	8
94305	0.13%	3
95002	0.13%	3
95015	0.08%	2
95033	0.08%	2
95161	0.08%	2
95115	0.04%	1
95158	0.04%	1
94304	0.00%	0
95140	0.00%	0
TOTAL		2,388

Q3 What is your ethnicity? Select all that apply.

Answered: 2,562 Skipped: 30



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ANSWER CHOICES	RESPONSES
American Indian/Alaska Native	1.05% 27
Asian Indian	3.20% 82
Black	3.20% 82
Cambodian	0.43% 11
Chinese	16.63% 426
Filipino	3.71% 95
Guamanian	0.08% 2
Hawaiian	0.27% 7
Hispanic or Latino	13.43% 344
Japanese	5.54% 142
Korean	1.21% 31
Laotian	0.04% 1
Samoan	0.08% 2
Other Pacific Islander	0.35% 9
Vietnamese	15.03% 385
White	33.65% 862
Decline to State	3.71% 95
Other Race:	3.86% 99
Total Respondents: 2,562	

#	OTHER RACE:	DATE
1	persian	2/8/2022 9:49 PM
2	american	2/8/2022 9:45 PM
3	american	2/8/2022 9:40 PM
4	African American	12/18/2021 10:32 AM
5	European American	12/18/2021 10:32 AM
6	Assyrian Persian	12/13/2021 1:46 PM
7	Assyrian Persian	12/8/2021 1:26 PM
8	Okinawan-Japanese	12/7/2021 5:37 PM
9	Portuguese	12/7/2021 2:46 PM
10	Mexican	12/4/2021 10:31 PM
11	Assyrian	12/2/2021 12:34 PM
12	Myanmar	12/2/2021 6:34 AM
13	Taiwanese	12/1/2021 8:17 AM
14	Thai	12/1/2021 2:23 AM

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15	Hispano	11/30/2021 11:24 AM
16	Human	11/29/2021 7:43 PM
17	Việt	11/29/2021 5:00 PM
18	Assyrian Persian	11/29/2021 3:01 PM
19	Assyrian Persian	11/29/2021 2:08 PM
20	Assyrian,Iranian	11/29/2021 1:50 PM
21	Filipino	11/29/2021 1:42 PM
22	portuguese	11/29/2021 1:08 PM
23	Italian white	11/29/2021 10:21 AM
24	Mexican	11/29/2021 10:16 AM
25	95116 is my zip code	11/29/2021 10:06 AM
26	Do not wish to disclose.	11/29/2021 9:48 AM
27	American	11/29/2021 9:47 AM
28	unknown	11/29/2021 9:36 AM
29	Portuguese	11/29/2021 9:32 AM
30	Mexican american	11/29/2021 9:26 AM
31	Iranian	11/29/2021 9:20 AM
32	R. O. C. Republic of China	11/26/2021 7:56 PM
33	Jewish	11/23/2021 9:19 PM
34	unknown	11/23/2021 3:10 PM
35	Portuguese	11/22/2021 10:24 PM
36	Mexican	11/21/2021 6:42 AM
37	Taiwanese	11/20/2021 11:32 AM
38	Chinese American	11/19/2021 3:29 PM
39	Persian	11/18/2021 9:13 PM
40	Taiwanese	11/18/2021 8:15 PM
41	multi	11/18/2021 5:31 PM
42	95127	11/18/2021 3:47 PM
43	Caucasian	11/18/2021 2:56 PM
44	Indonesian	11/18/2021 11:34 AM
45	Middle eastern	11/18/2021 11:23 AM
46	Mexican American citizen	11/18/2021 11:14 AM
47	multicultral	11/18/2021 11:05 AM
48	mix of many	11/18/2021 10:49 AM
49	Taiwanese	11/18/2021 9:51 AM
50	Mexican American	11/14/2021 10:10 PM
51	台灣人	11/14/2021 8:00 AM
52	Not race but Jewish	11/13/2021 6:33 AM

2021 Santa Clara County COVID-19 Impact Survey

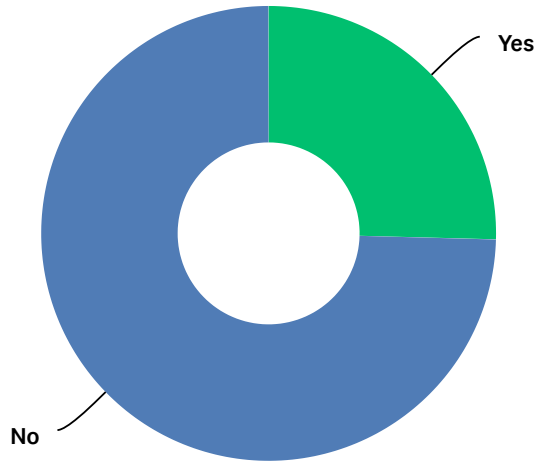
53	White	11/12/2021 2:23 PM
54	Persian	11/12/2021 10:28 AM
55	Mediterranean	11/8/2021 7:07 PM
56	Irish	11/8/2021 10:21 AM
57	Peruvian American	11/8/2021 9:51 AM
58	Taiwanese	11/8/2021 4:52 AM
59	Burmese/ chinese	11/7/2021 1:56 PM
60	French , Italian and Cherokee i dian	11/7/2021 8:28 AM
61	Hispanic	11/6/2021 7:05 PM
62	none of business	11/6/2021 3:58 PM
63	asian	11/6/2021 11:27 AM
64	Taiwanese	11/5/2021 8:09 PM
65	Persian (Iranian)	11/5/2021 4:13 PM
66	Taino	11/5/2021 2:49 PM
67	TAIWANESE	11/5/2021 1:43 PM
68	Ashkenazi	11/5/2021 12:53 PM
69	Human	11/5/2021 10:16 AM
70	Burmese Chinese	11/5/2021 10:03 AM
71	Sri Lanken	11/5/2021 7:28 AM
72	Taiwanese	11/4/2021 11:37 PM
73	Assyrian	11/4/2021 11:27 PM
74	Mexicano	11/4/2021 7:57 PM
75	Asian	11/4/2021 6:22 PM
76	Taiwanese	11/4/2021 6:15 PM
77	台灣人	11/4/2021 5:35 PM
78	Mexicano	11/4/2021 3:56 PM
79	Multiracial	11/4/2021 3:39 PM
80	Other	11/4/2021 3:36 PM
81	Chicana	11/4/2021 2:58 PM
82	human	11/4/2021 2:17 PM
83	Black African	11/4/2021 2:02 PM
84	Portuguesa	11/4/2021 1:41 PM
85	Africa American	11/4/2021 1:38 PM
86	Middle Eastern	11/4/2021 1:29 PM
87	Taiwanese	11/4/2021 1:11 PM
88	Taiwanese	11/4/2021 1:10 PM
89	Turkish	11/4/2021 1:09 PM
90	Other	11/4/2021 1:07 PM

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91	台灣人	11/4/2021 1:04 PM
92	Mexican	11/4/2021 1:02 PM
93	Puerto Rican	11/4/2021 12:58 PM
94	Persian	11/4/2021 12:56 PM
95	gentile	11/4/2021 12:55 PM
96	Portuguese	11/4/2021 12:55 PM
97	Persian	11/4/2021 12:54 PM
98	Caucasian	11/4/2021 9:47 AM
99	Caucasian	11/4/2021 9:45 AM

Q4 Are you a person with a disability (physical, developmental, behavioral or emotional, cognitive, and/or sensory impaired)?

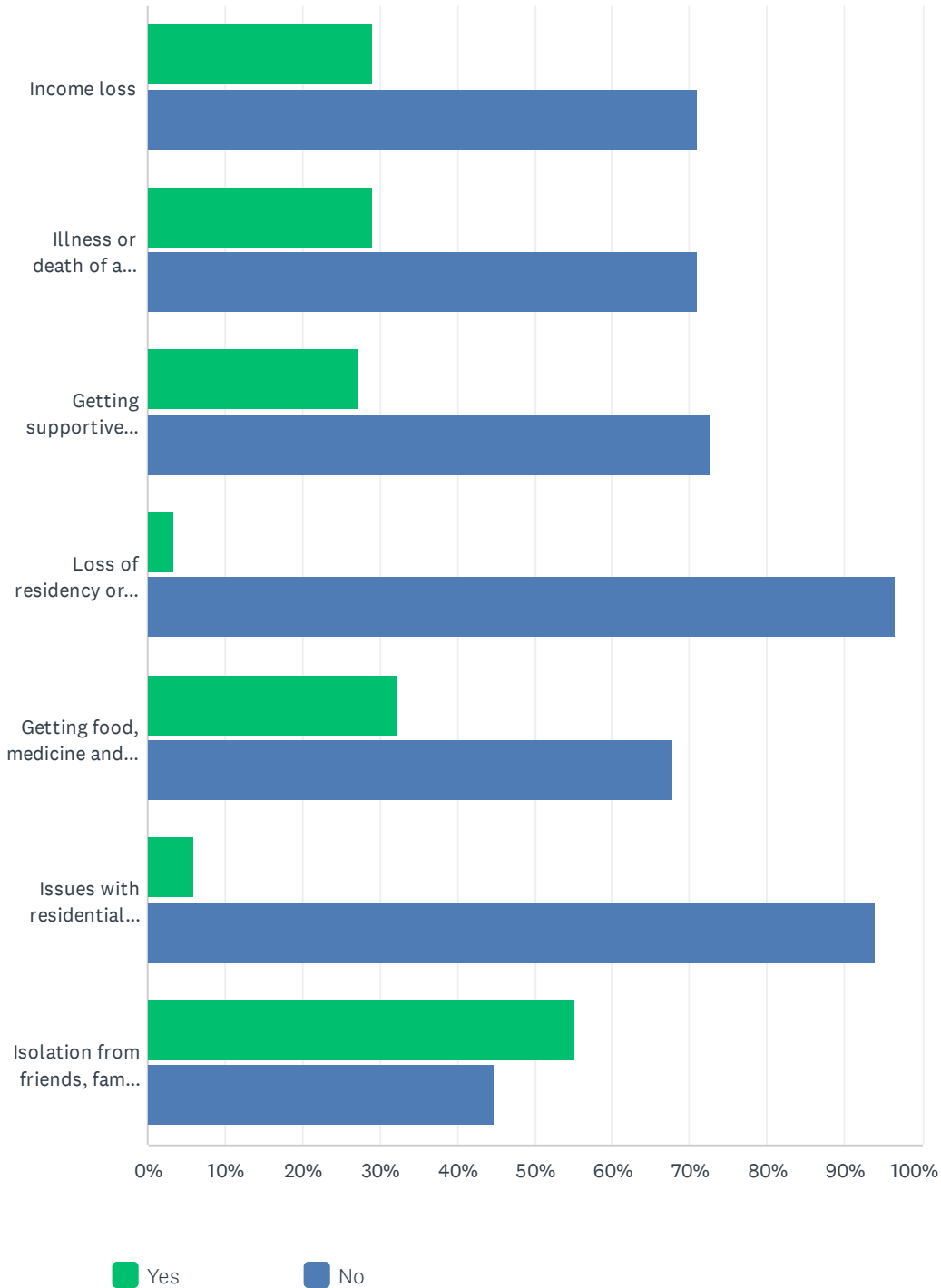
Answered: 2,493 Skipped: 99



ANSWER CHOICES	RESPONSES	
Yes	25.43%	634
No	74.57%	1,859
TOTAL		2,493

Q5 In the past 3 months, what challenges have you experienced during the COVID-19 Pandemic?

Answered: 2,384 Skipped: 208

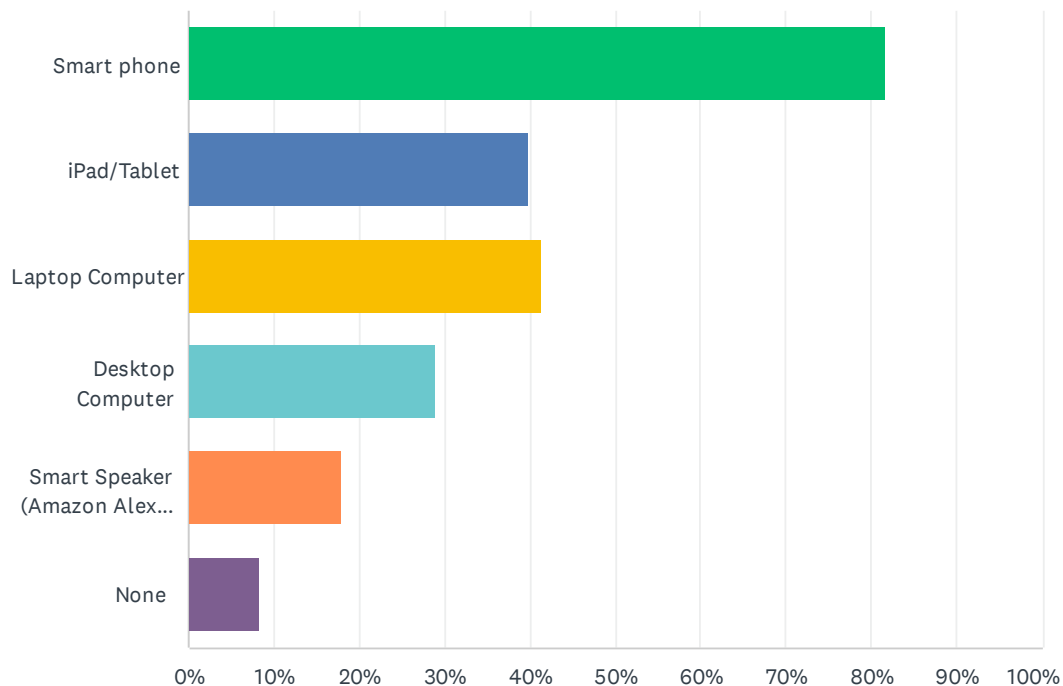


2021 Santa Clara County COVID-19 Impact Survey

	YES	NO	TOTAL
Income loss	29.05% 639	70.95% 1,561	2,200
Illness or death of a friend or family member from COVID-19	29.07% 637	70.93% 1,554	2,191
Getting supportive services like in-home care, adult day care/health centers, and senior centers	27.30% 599	72.70% 1,595	2,194
Loss of residency or home	3.40% 73	96.60% 2,072	2,145
Getting food, medicine and other essential items	32.22% 705	67.78% 1,483	2,188
Issues with residential facilities like nursing homes	6.07% 130	93.93% 2,012	2,142
Isolation from friends, family or social network	55.24% 1,266	44.76% 1,026	2,292

Q6 Do you have consistent and reliable access to any of the following forms of technology devices? Select all that apply.

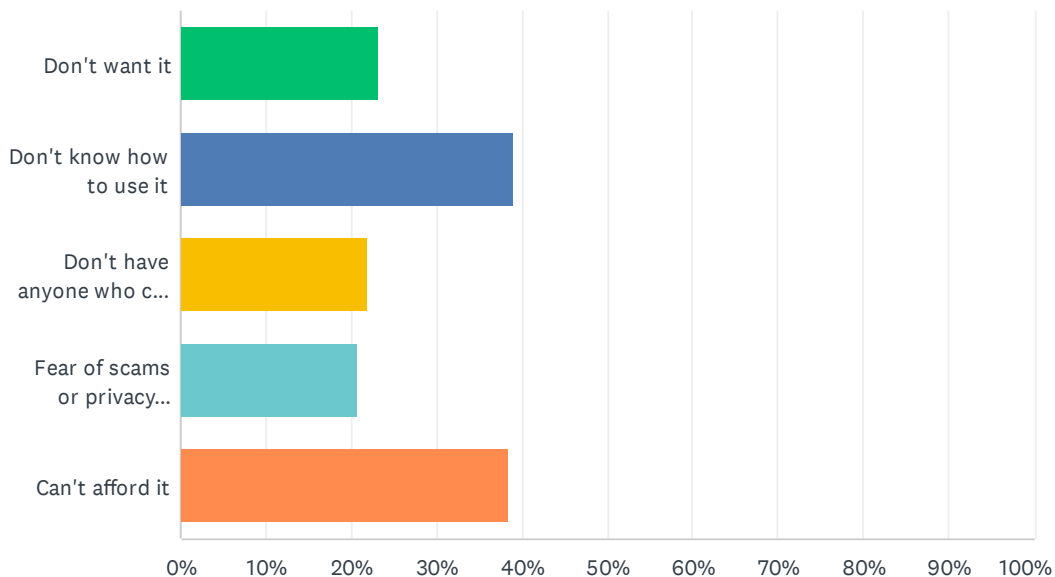
Answered: 2,401 Skipped: 191



ANSWER CHOICES	RESPONSES	
Smart phone	81.72%	1,962
iPad/Tablet	39.90%	958
Laptop Computer	41.40%	994
Desktop Computer	28.99%	696
Smart Speaker (Amazon Alexa or Google Home Smart Speaker)	17.99%	432
None	8.33%	200
Total Respondents: 2,401		

Q7 If you do not have access to technology devices or internet, what are the main reasons? Select all that apply.

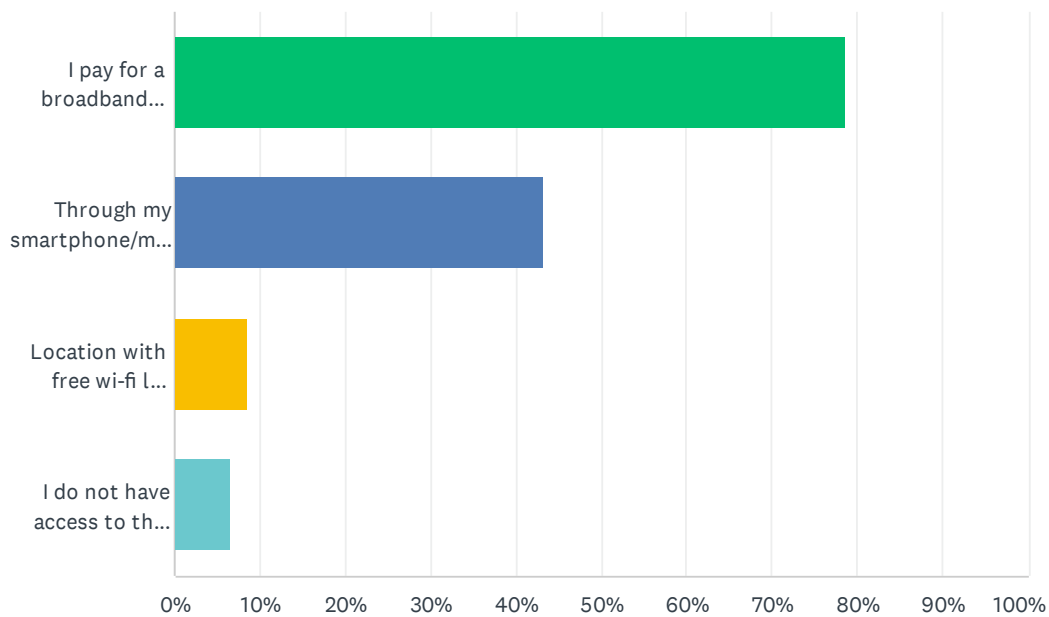
Answered: 159 Skipped: 2,433



ANSWER CHOICES	RESPONSES	
Don't want it	23.27%	37
Don't know how to use it	38.99%	62
Don't have anyone who can help me use it	22.01%	35
Fear of scams or privacy concerns	20.75%	33
Can't afford it	38.36%	61
Total Respondents: 159		

Q8 How do you access the Internet? Select all that apply.

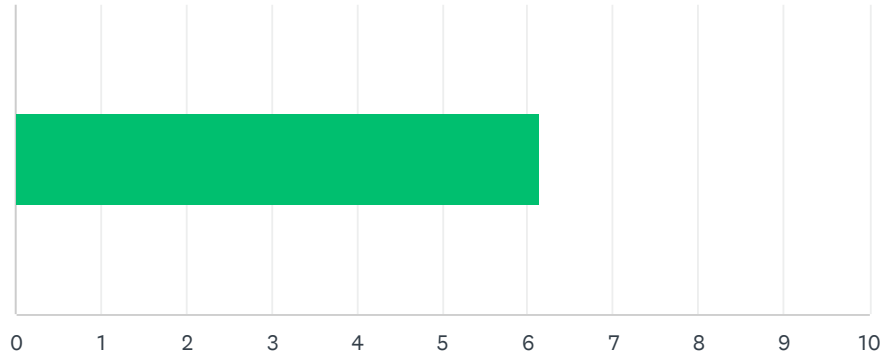
Answered: 2,158 Skipped: 434



ANSWER CHOICES	RESPONSES	
I pay for a broadband Internet connection (like through Comcast/Xfinity or AT&T)	78.59%	1,696
Through my smartphone/mobile data plan	43.19%	932
Location with free wi-fi like coffee shop, community center or library	8.43%	182
I do not have access to the Internet at home	6.67%	144
Total Respondents: 2,158		

Q9 How satisfied are you with your daily social interaction and connection? (1 = not satisfied, 10 = very satisfied)

Answered: 2,137 Skipped: 455



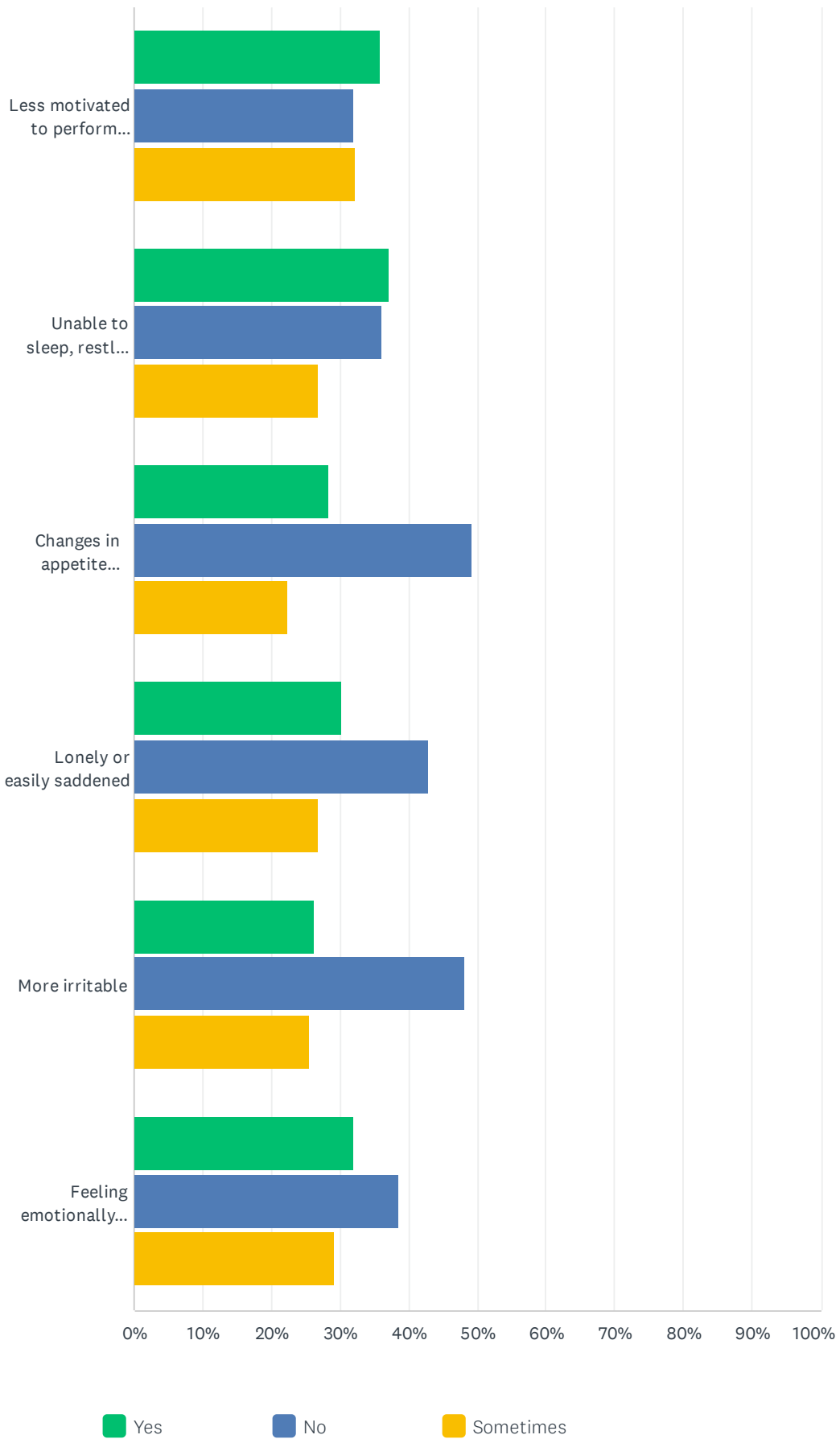
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	6	13,114	2,137
Total Respondents: 2,137			

#		DATE
1	4	2/10/2022 1:04 AM
2	1	2/10/2022 12:59 AM
3	1	2/10/2022 12:54 AM
4	3	2/10/2022 12:46 AM
5	7	2/10/2022 12:41 AM
6	2	2/10/2022 12:39 AM
7	4	2/10/2022 12:35 AM
8	10	2/10/2022 12:29 AM
9	4	2/10/2022 12:24 AM
10	6	2/10/2022 12:20 AM
11	8	2/10/2022 12:15 AM
12	10	2/10/2022 12:12 AM
13	2	2/10/2022 12:05 AM
14	8	2/8/2022 10:22 PM
15	6	2/8/2022 10:21 PM
16	2	2/8/2022 10:20 PM
17	1	2/8/2022 10:18 PM
18	10	2/8/2022 10:15 PM
19	3	2/8/2022 10:14 PM

Q10 In the past 3 months, have you experienced any of the following?
Select all that apply.

Answered: 2,194 Skipped: 398

2021 Santa Clara County COVID-19 Impact Survey

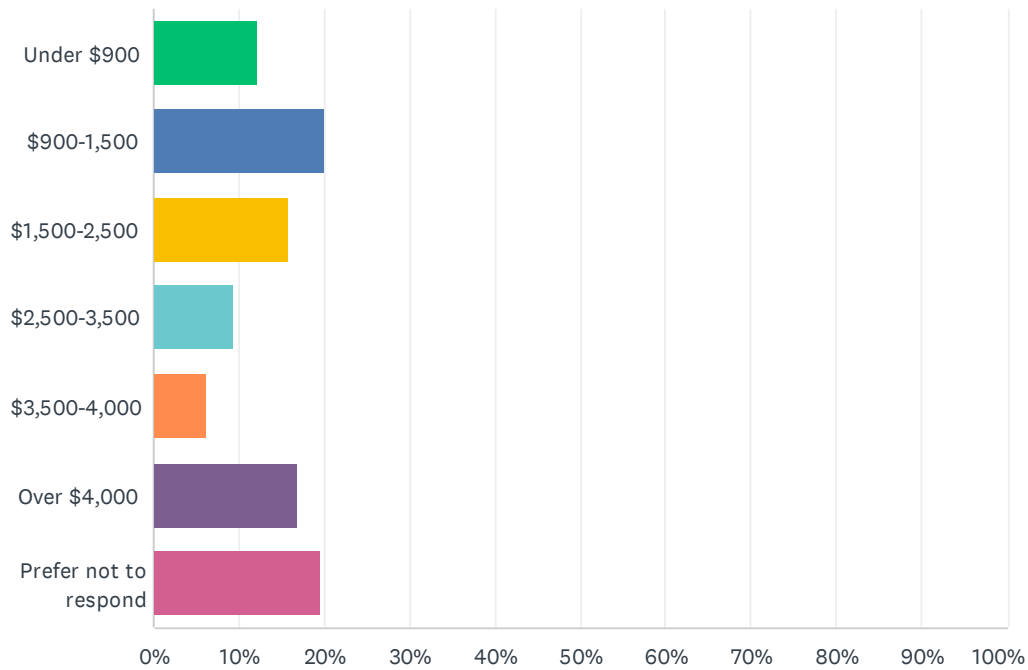


2021 Santa Clara County COVID-19 Impact Survey

	YES	NO	SOMETIMES	TOTAL
Less motivated to perform daily tasks	35.77% 759	32.05% 680	32.19% 683	2,122
Unable to sleep, restless (insomnia), or sleeping more than usual	37.01% 779	36.06% 759	26.94% 567	2,105
Changes in appetite (eating more or less than usual)	28.44% 593	49.26% 1,027	22.30% 465	2,085
Lonely or easily saddened	30.38% 641	42.80% 903	26.82% 566	2,110
More irritable	26.14% 546	48.20% 1,007	25.66% 536	2,089
Feeling emotionally exhausted or overwhelmed	32.09% 678	38.62% 816	29.29% 619	2,113

Q11 What is your monthly, after-tax, household income?

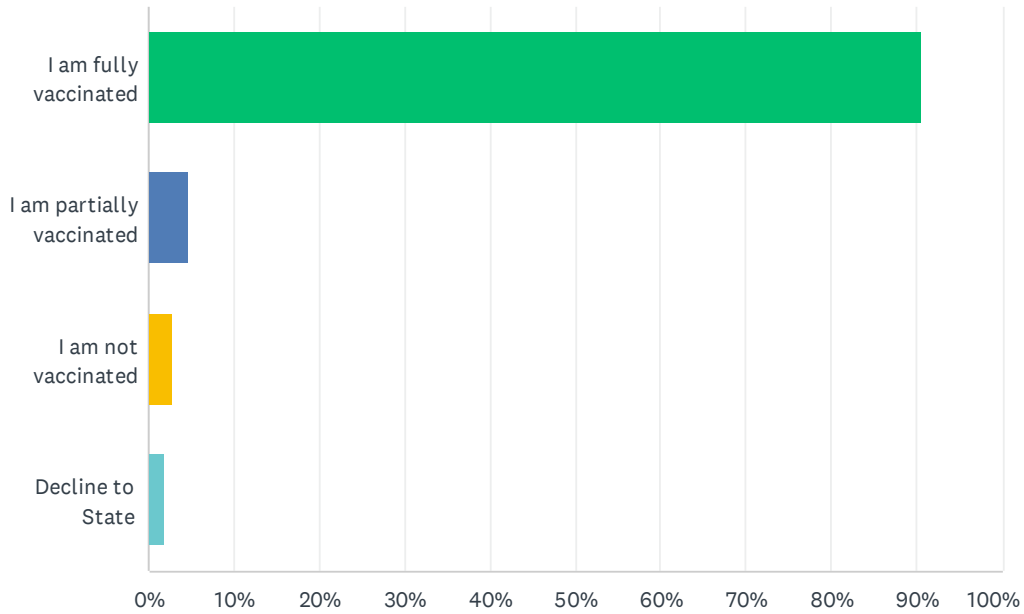
Answered: 2,170 Skipped: 422



ANSWER CHOICES	RESPONSES	
Under \$900	12.17%	264
\$900-1,500	20.14%	437
\$1,500-2,500	15.81%	343
\$2,500-3,500	9.35%	203
\$3,500-4,000	6.18%	134
Over \$4,000	16.82%	365
Prefer not to respond	19.54%	424
TOTAL		2,170

Q12 What is your COVID-19 vaccination status?

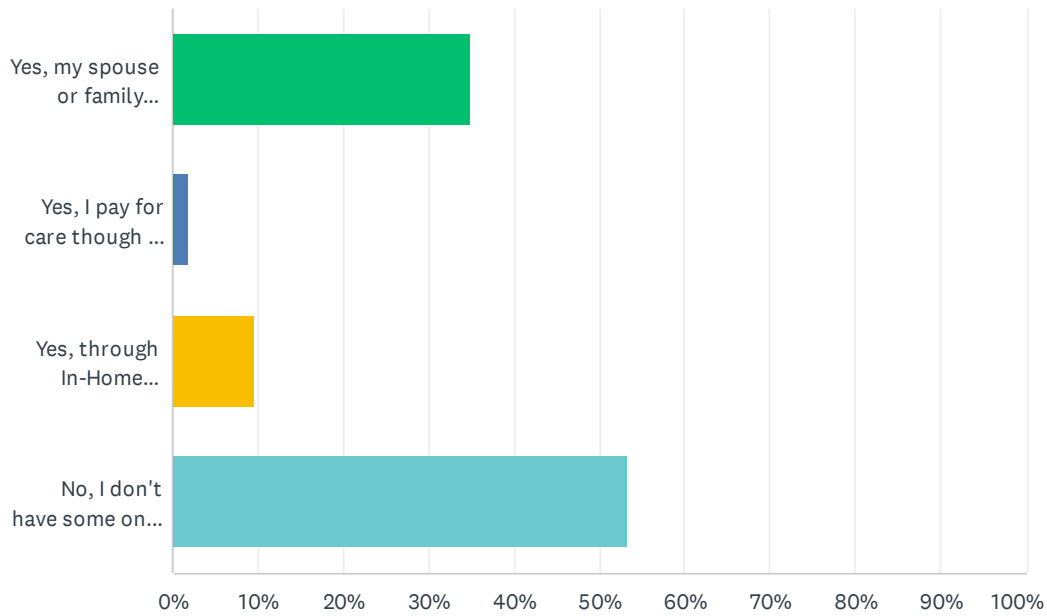
Answered: 2,201 Skipped: 391



ANSWER CHOICES	RESPONSES	
I am fully vaccinated	90.55%	1,993
I am partially vaccinated	4.77%	105
I am not vaccinated	2.77%	61
Decline to State	1.91%	42
TOTAL		2,201

Q13 Do you have someone, who assists you with daily tasks or errands?

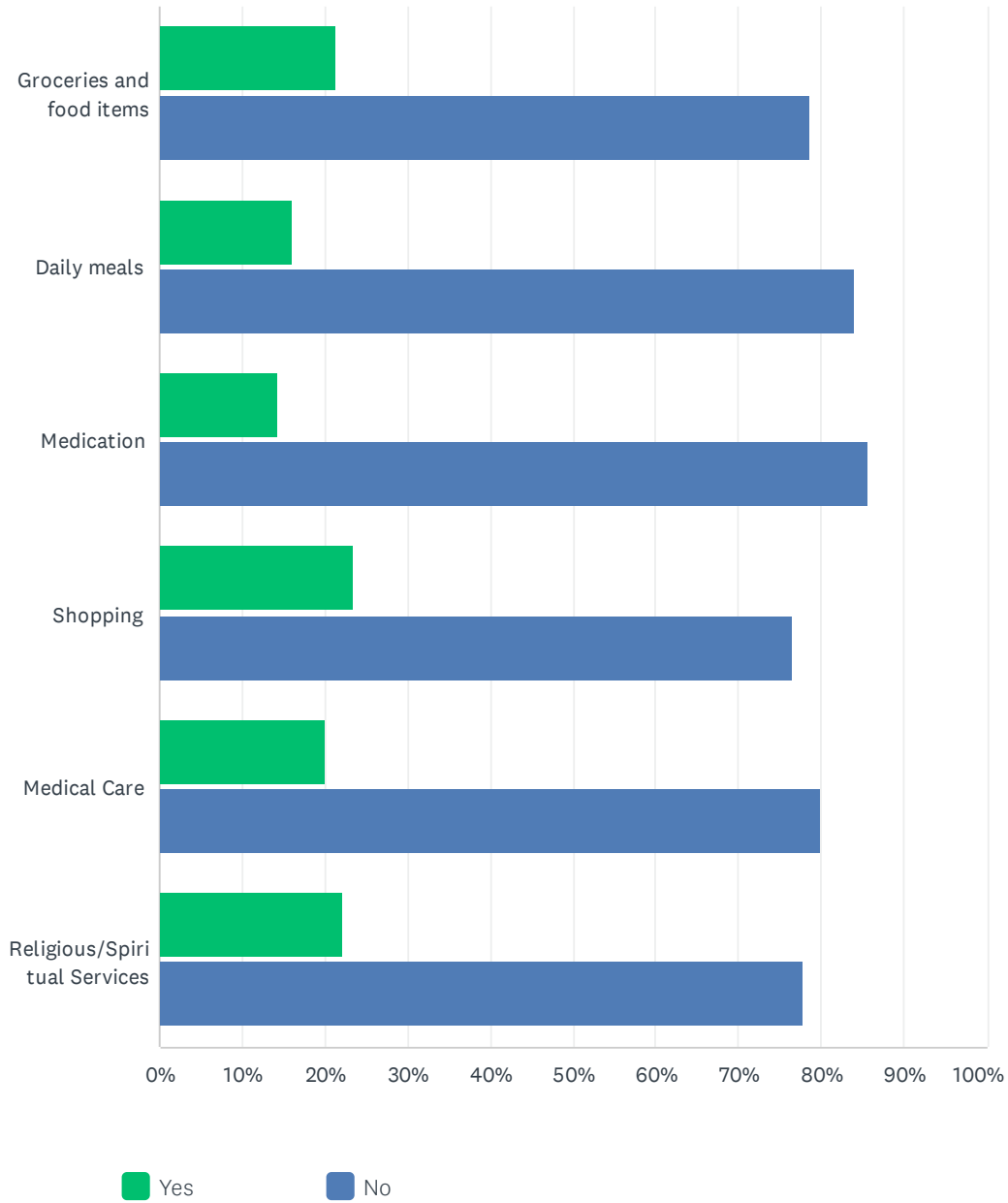
Answered: 2,170 Skipped: 422



ANSWER CHOICES	RESPONSES	
Yes, my spouse or family member helps me	35.02%	760
Yes, I pay for care though an agency	1.94%	42
Yes, through In-Home Supportive Services	9.63%	209
No, I don't have some one who helps me	53.41%	1,159
TOTAL		2,170

Q14 Due to COVID-19 has lack of transportation limited your ability to access:

Answered: 2,129 Skipped: 463



2021 Santa Clara County COVID-19 Impact Survey

	YES	NO	TOTAL
Groceries and food items	21.25% 444	78.75% 1,645	2,089
Daily meals	16.05% 327	83.95% 1,711	2,038
Medication	14.24% 290	85.76% 1,747	2,037
Shopping	23.44% 481	76.56% 1,571	2,052
Medical Care	19.96% 408	80.04% 1,636	2,044
Religious/Spiritual Services	22.17% 437	77.83% 1,534	1,971

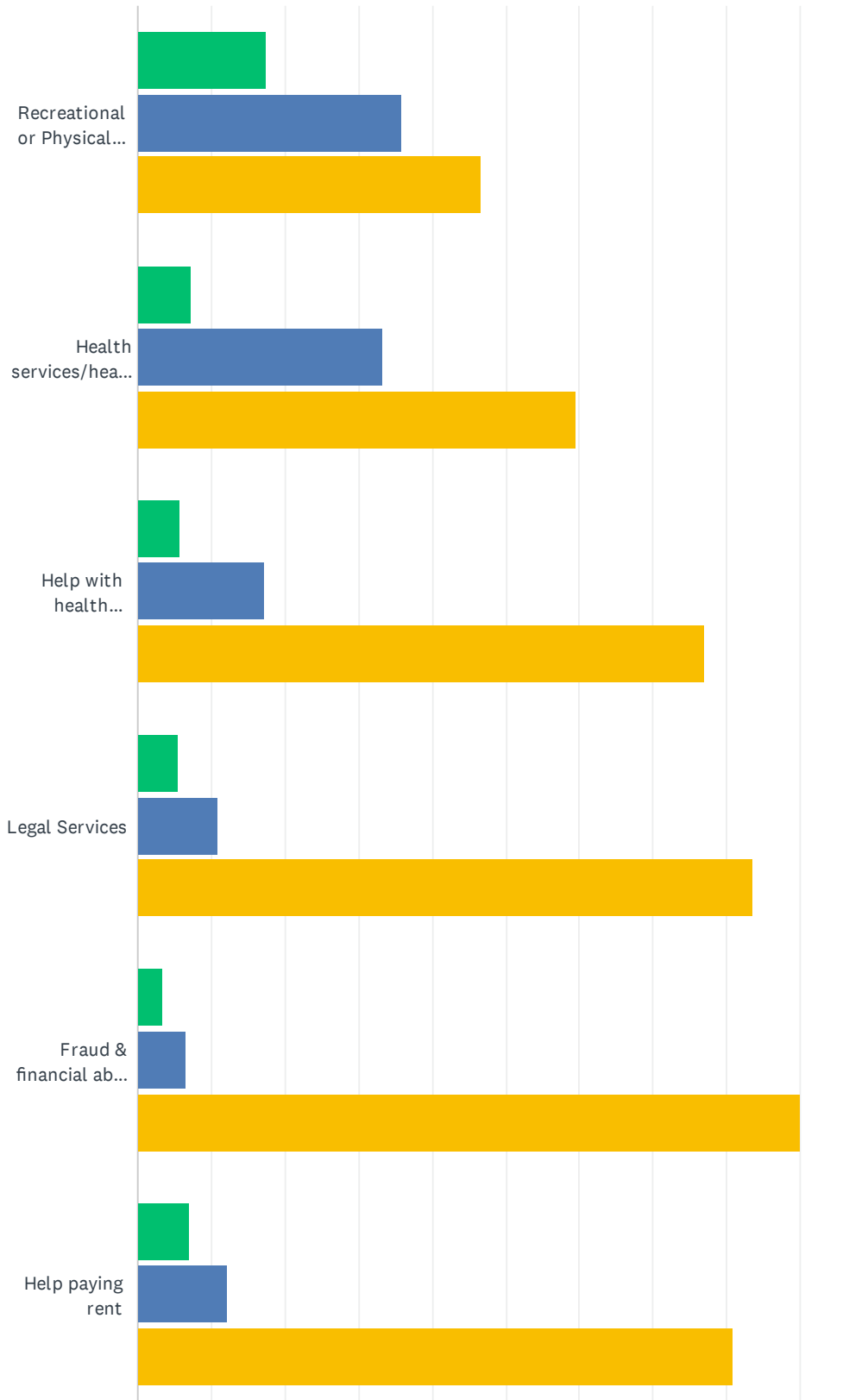
#	OTHER:	DATE
1	not covid - disabilities have limited my ability to access the following	2/8/2022 9:28 PM
2	my husband (caregiver) is the one in charge of all these matters	2/8/2022 9:25 PM
3	household essential items	2/3/2022 10:37 AM
4	family	12/18/2021 10:37 AM
5	social interactions	12/18/2021 9:56 AM
6	Try to avoid crowds. This limits activity.	12/18/2021 9:56 AM
7	having more difficulty walking due to pain tinging	12/10/2021 6:17 AM
8	household essential items	12/9/2021 4:20 PM
9	social activities - yes	12/7/2021 2:22 PM
10	due to illness of family member	12/7/2021 11:37 AM
11	Mi hija m da todo lo lo que necesito/my daughter gives me everything I need	12/7/2021 9:40 AM
12	Live in senior residential care	12/1/2021 6:03 PM
13	I live at a continuing care facility with services provided	11/30/2021 8:46 PM
14	Tengo un niño con neseidades especiales el si ocupa más ayuda que yo su mama elocupa terapias censoriales	11/30/2021 11:33 AM
15	Need social and emotional interaction.	11/29/2021 11:08 AM
16	I'm a caregiver for my two children with special needs. Staying home to keep them safer it's been difficult for all of us.	11/29/2021 10:04 AM
17	helping with deliveries, mail, garbage, cleaning. I have been approved for IHSS 33 hrs per week, but current provider is NOT VACCINATED. I indicated that I am partially VAX but have not gotten booster because I'm waiting for Public Health to send someone to my home for shot. Still waiting and need to get VAX	11/29/2021 9:45 AM
18	Pedi chiropractic acupuncture massage	11/28/2021 10:33 PM
19	Seeing My Daughter that is in a Group Home	11/26/2021 6:41 PM
20	Use online services	11/24/2021 3:05 PM
21	i don't have a lack of transportation - blessed to still drive	11/23/2021 12:36 PM
22	having vertigo and prone to falls, those limit my abilities	11/20/2021 11:38 AM
23	Exercise!	11/18/2021 1:57 PM

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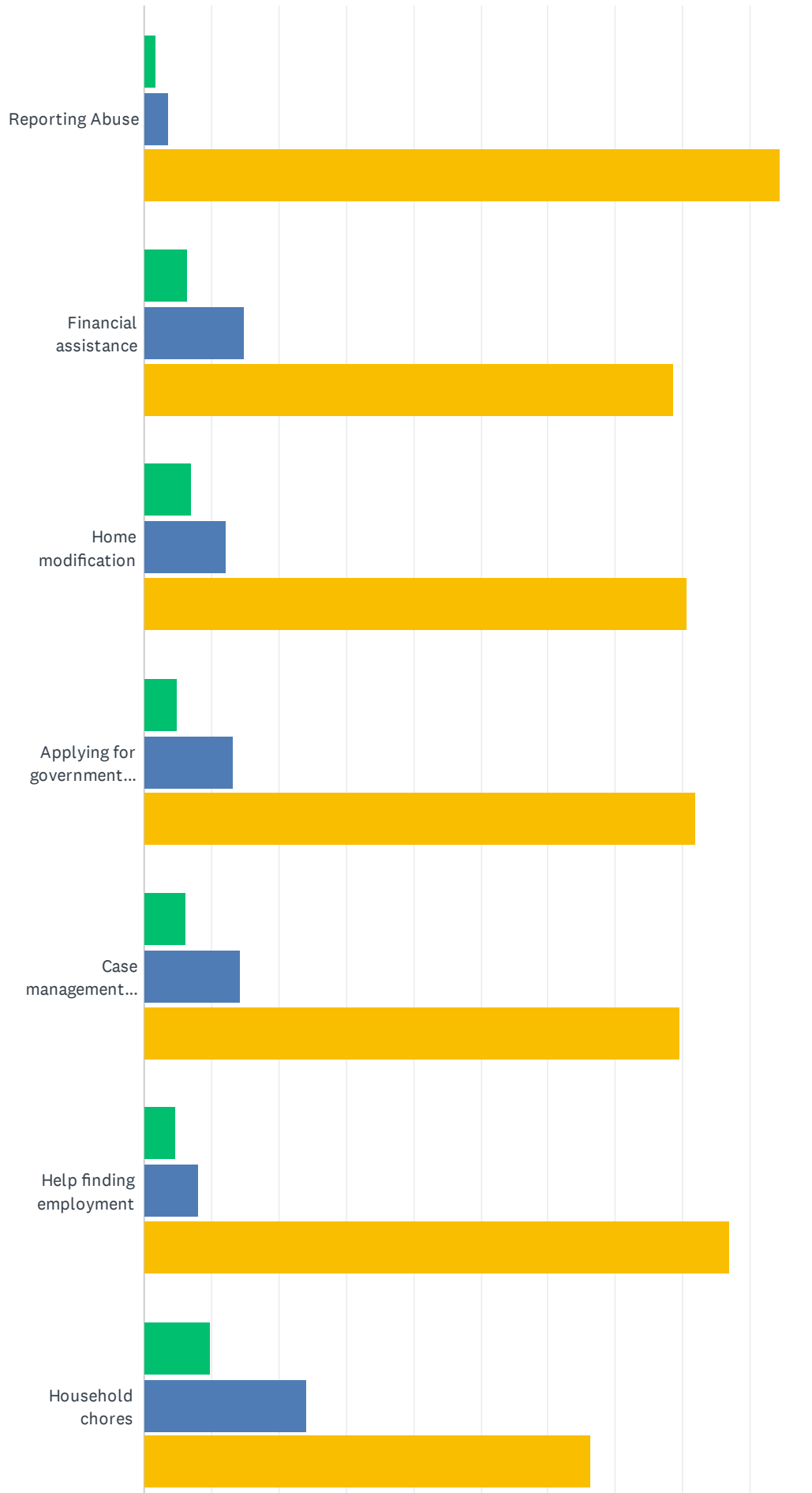
24	I have the transportation, but health prevents me going out.	11/18/2021 12:20 PM
25	Your buttons don't work well and this survey takes effort to land a check where I intend.	11/16/2021 8:56 PM
26	work harder to support family member who lost jobs	11/10/2021 10:36 AM
27	does not apply	11/8/2021 11:42 AM
28	Cultural events, travel to family members via public transpo	11/6/2021 4:07 PM
29	Everything changed with Covid	11/6/2021 4:03 PM
30	#12: I get some help just not enough. I am home alone most hours of the day. Thankfully, I am fairly mobile or am able to get around house using my walker.	11/6/2021 4:02 PM
31	Not because of lack of transportation, but of my adult child's noncompliance of wearing a face mask	11/6/2021 12:38 PM
32	I can drive	11/6/2021 8:30 AM
33	traveling to Europe	11/5/2021 6:57 PM
34	I am disable and I am not able to drive. My child help me	11/5/2021 4:21 PM
35	Health issues (not Covid-19 related prevent ability to drive!	11/5/2021 3:46 PM
36	Visiting Senior Center and classes	11/5/2021 9:11 AM
37	too expensive for gas	11/4/2021 10:33 PM
38	Socialization	11/4/2021 3:45 PM
39	insurance offered Uber to appointments but they often don't show up to pick me up	11/4/2021 2:24 PM
40	I do everything for.my self	11/4/2021 2:13 PM
41	It is the rising cost of food, gasoline & everything else that has negatively affected me.	11/4/2021 1:33 PM
42	Doing online	11/4/2021 1:06 PM
43	lack of access due to the tyranny of government	11/4/2021 12:59 PM

Q15 In the last 3 months, are you having difficulty accessing any of the services listed below?

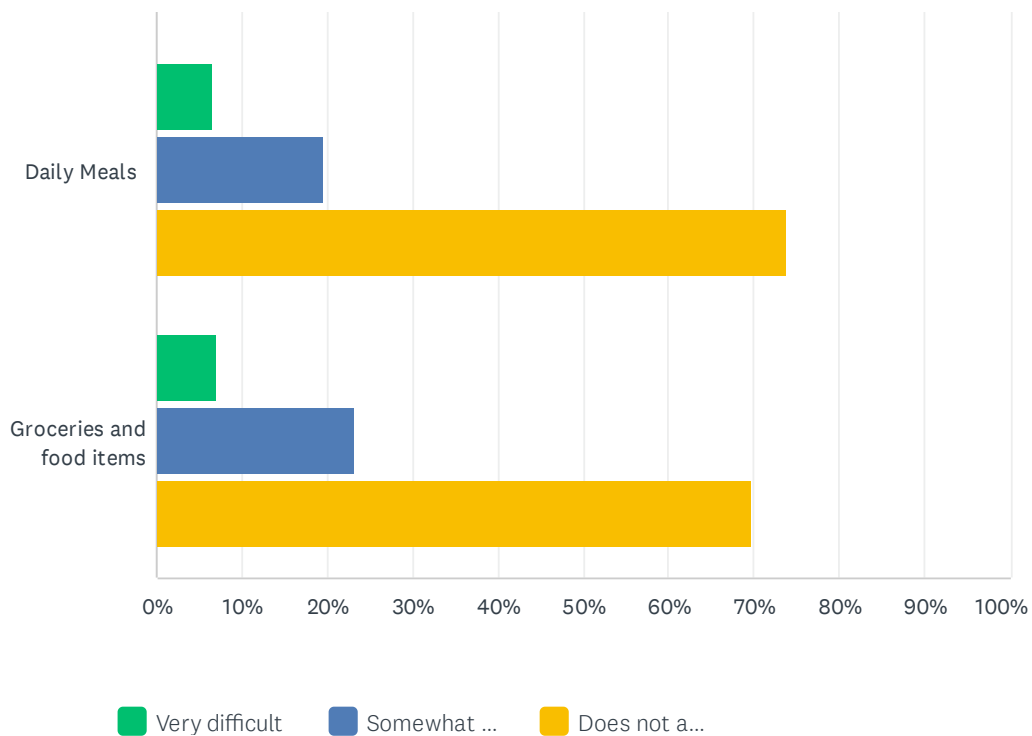
Answered: 2,048 Skipped: 544



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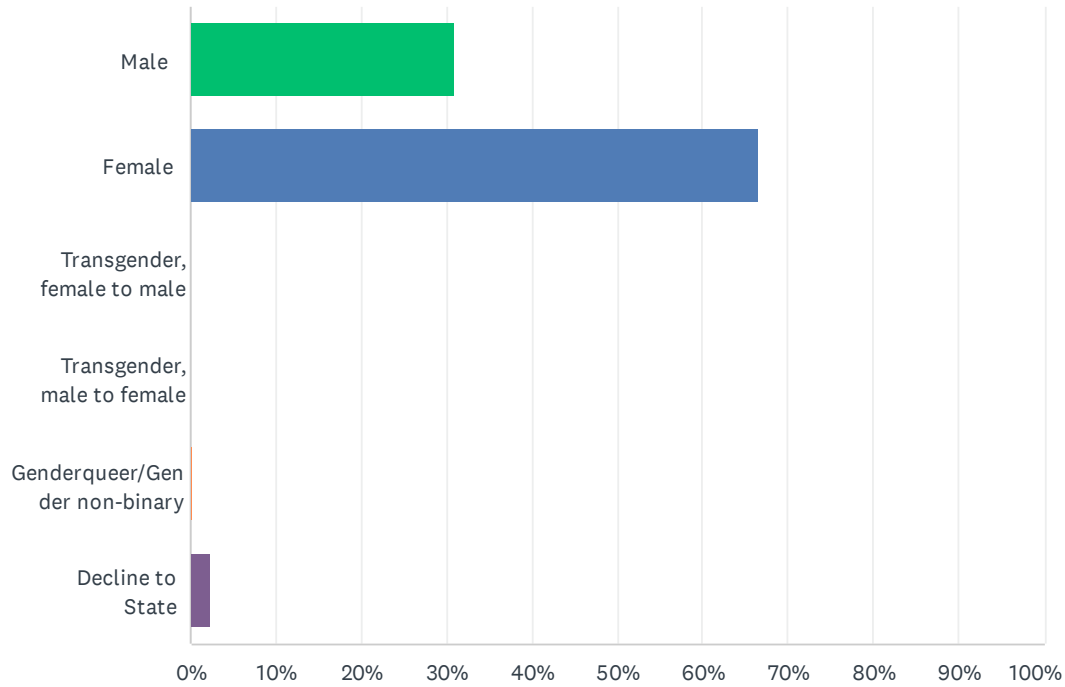


2021 Santa Clara County COVID-19 Impact Survey



Q16 What is your gender identity?

Answered: 2,070 Skipped: 522

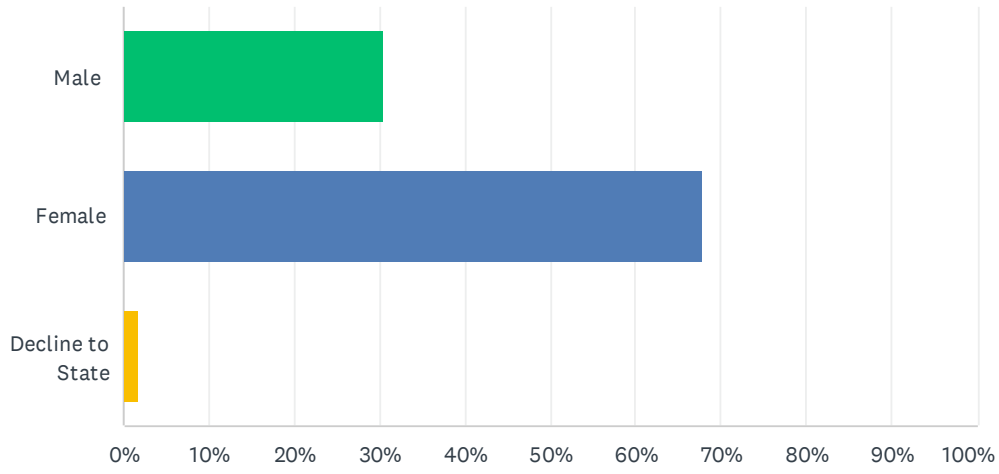


ANSWER CHOICES	RESPONSES	
Male	30.87%	639
Female	66.62%	1,379
Transgender, female to male	0.05%	1
Transgender, male to female	0.00%	0
Genderqueer/Gender non-binary	0.19%	4
Decline to State	2.27%	47
TOTAL		2,070

#	OTHER GENDER, PLEASE SPECIFY:	DATE
1	male/female	12/1/2021 6:13 PM
2	rediculous!	11/5/2021 7:01 PM
3	There are only 2 genders. I am a male. Oh	11/4/2021 2:08 PM

Q17 What is your sex at birth?

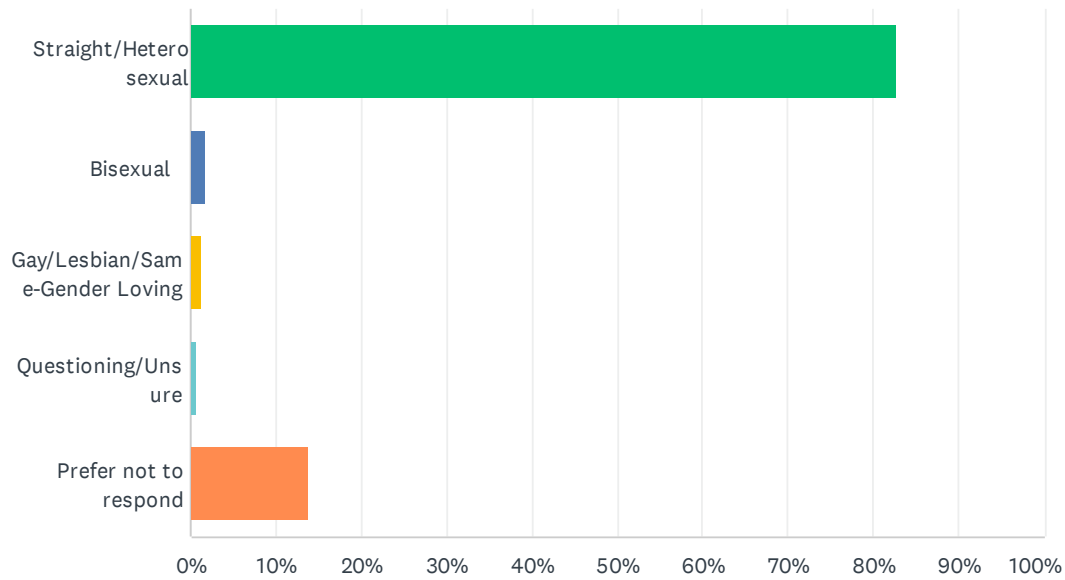
Answered: 2,068 Skipped: 524



ANSWER CHOICES	RESPONSES
Male	30.51% 631
Female	67.75% 1,401
Decline to State	1.74% 36
TOTAL	2,068

Q18 How would you describe your sexual orientation or sexual identity?

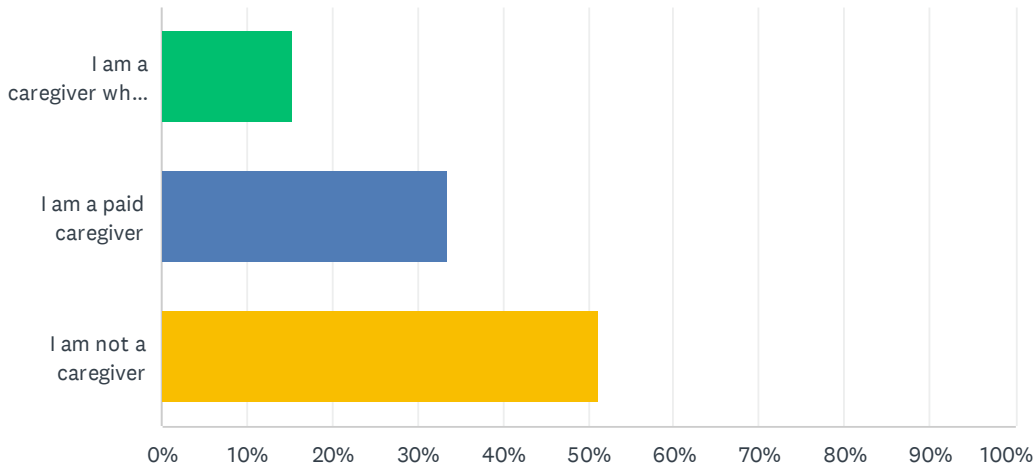
Answered: 2,020 Skipped: 572



ANSWER CHOICES	RESPONSES	
Straight/Heterosexual	82.62%	1,669
Bisexual	1.68%	34
Gay/Lesbian/Same-Gender Loving	1.29%	26
Questioning/Unsure	0.54%	11
Prefer not to respond	13.86%	280
TOTAL		2,020

Q19 An informal caregiver is an adult 18+ who cares for or helps a family member or another individual (friend, neighbor) complete day-to-day tasks or errands on a regular basis and is not paid to provide care. If you are an informal or paid caregiver, answer the questions. If you are not a caregiver select 'I am not a caregiver' to end the survey. Based on the definition above, which of the following best describes you:

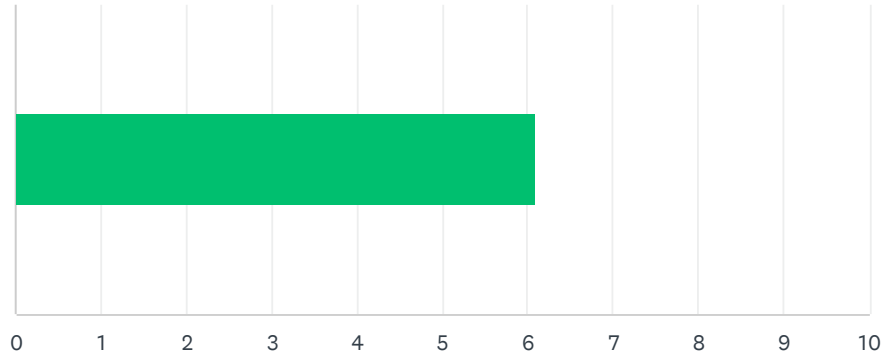
Answered: 1,872 Skipped: 720



ANSWER CHOICES	RESPONSES	
I am a caregiver who is not paid	15.28%	286
I am a paid caregiver	33.49%	627
I am not a caregiver	51.23%	959
TOTAL		1,872

Q20 As a caregiver, on a scale of 1-10, how would you rate your stress level? (1 = no stress, 10 = very high stress)

Answered: 854 Skipped: 1,738

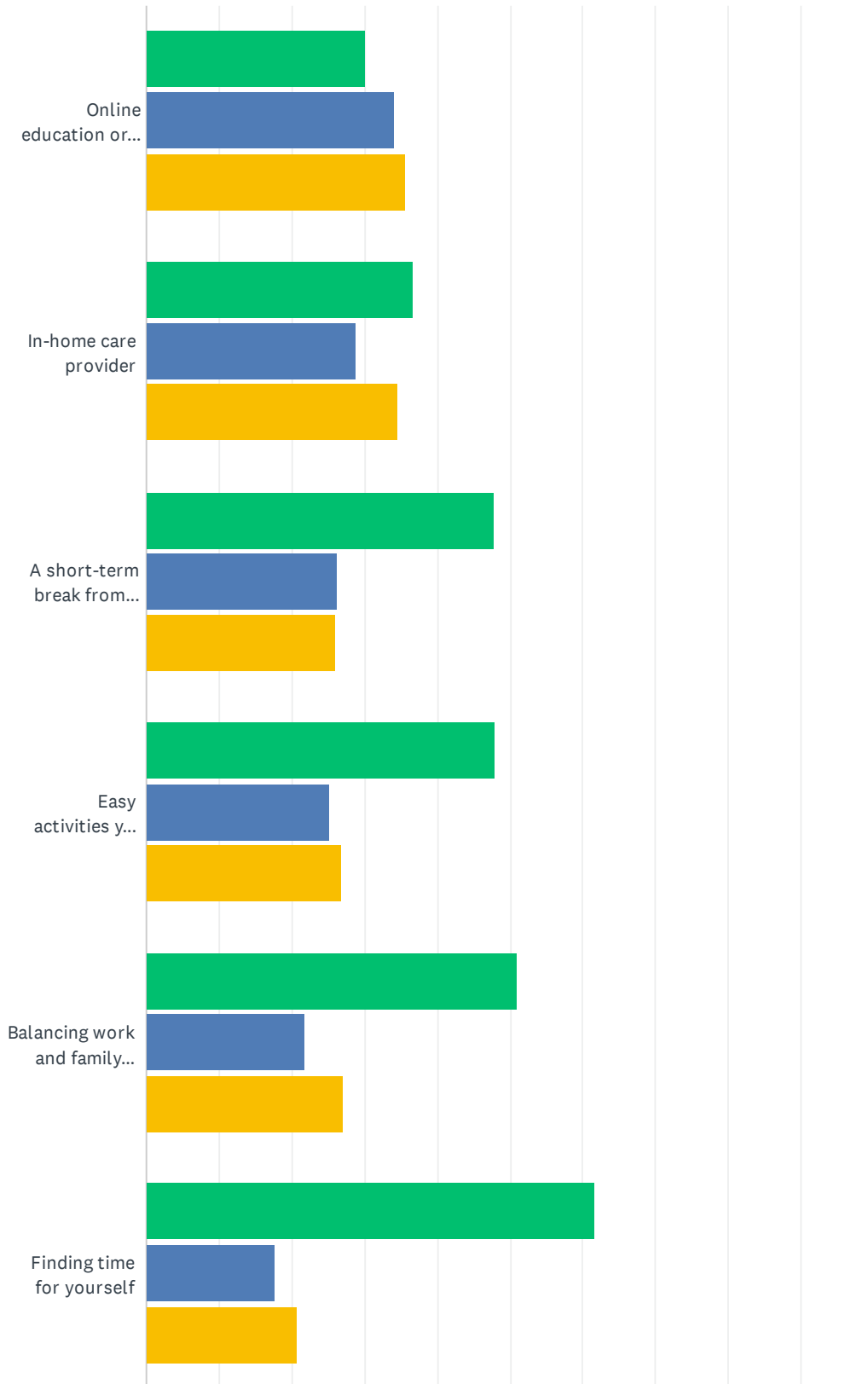


ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	6	5,201	854
Total Respondents: 854			

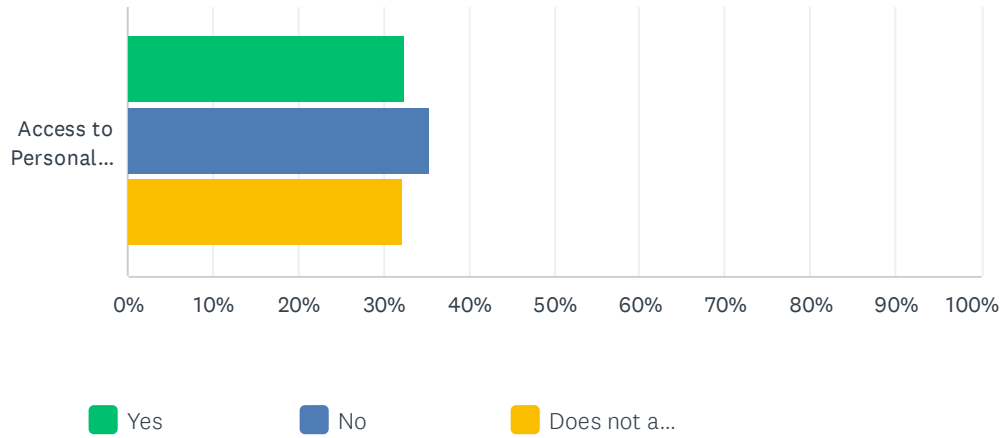
#		DATE
1	7	2/10/2022 1:06 AM
2	9	2/10/2022 1:01 AM
3	9	2/10/2022 12:40 AM
4	6	2/10/2022 12:17 AM
5	5	2/8/2022 10:14 PM
6	5	2/8/2022 9:46 PM
7	9	2/8/2022 9:34 PM
8	6	2/8/2022 9:29 PM
9	1	2/3/2022 10:41 AM
10	5	12/21/2021 2:24 AM
11	2	12/18/2021 11:13 AM
12	10	12/18/2021 11:09 AM
13	5	12/18/2021 10:50 AM
14	3	12/18/2021 10:47 AM
15	7	12/18/2021 10:44 AM
16	7	12/18/2021 10:43 AM
17	7	12/18/2021 10:37 AM
18	9	12/18/2021 10:36 AM
19	4	12/18/2021 10:36 AM

Q21 Which of the following do you feel you need more help with to support you as a caregiver?

Answered: 897 Skipped: 1,695



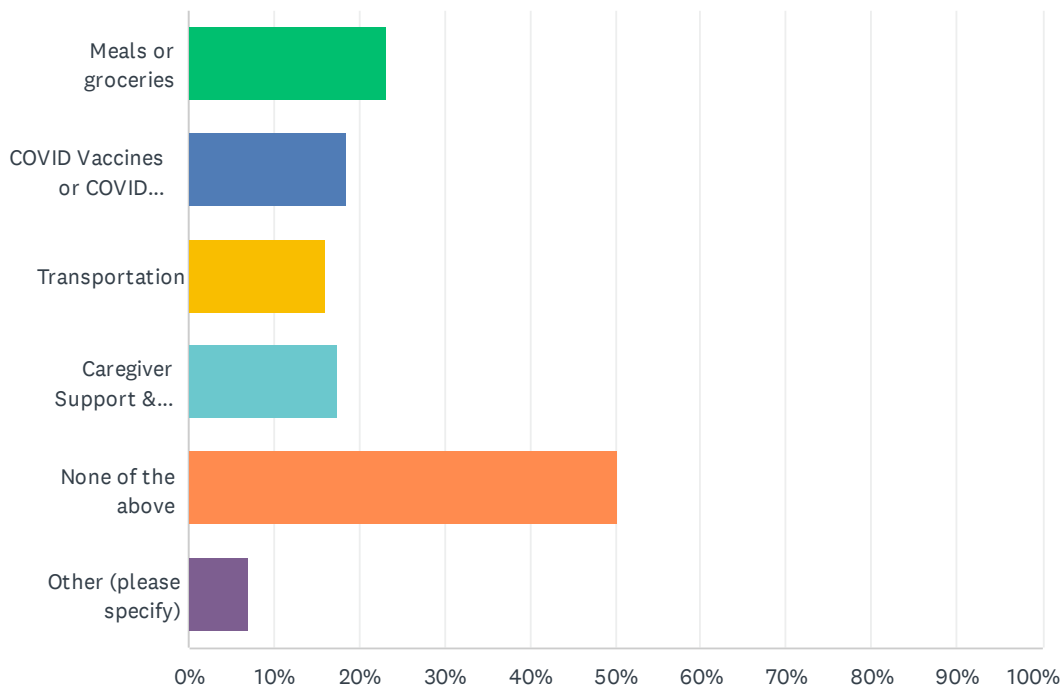
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	YES	NO	DOES NOT APPLY	TOTAL
Online education or classes on caregiving	30.14% 255	34.16% 289	35.70% 302	846
In-home care provider	36.57% 309	28.88% 244	34.56% 292	845
A short-term break from caregiving	47.72% 408	26.32% 225	25.96% 222	855
Easy activities you can do with the person you care for	47.99% 406	25.06% 212	26.95% 228	846
Balancing work and family responsibilities	51.06% 433	21.82% 185	27.12% 230	848
Finding time for yourself	61.65% 532	17.73% 153	20.63% 178	863
Access to Personal Protective Equipment (PPE) and supplies	32.46% 274	35.43% 299	32.11% 271	844

Q22 Do you need information on any of the following topics? Select all that apply

Answered: 1,463 Skipped: 1,129



ANSWER CHOICES	RESPONSES	
Meals or groceries	23.24%	340
COVID Vaccines or COVID Booster Shot	18.52%	271
Transportation	16.06%	235
Caregiver Support & Training	17.57%	257
None of the above	50.38%	737
Other (please specify)	6.97%	102
Total Respondents: 1,463		

#		