Medicare Consumer Guide

for Santa Clara County Residents

Your Medicare Plan Comparisons

- Original Medicare
- Medigap Plans
- Prescription Drug Plans
- Medicare Advantage
- Health Maintenance Organization Plans (HMO)
- Preferred Provider Organization Plans (PPO)
- Special Needs Plans (SNP)
- Medicare/Medi-Cal Plans





How to Use this Guide

This color-coded guide lays out Enrollment Information and the two different Medicare pathways that a beneficiary may take (either Original Medicare OR Medicare Advantage). It shows the two Medicare pathways in Santa Clara County.

Medicare and Eligibility
How Do I Apply for Medicare?
Medicare Part A and B What Services are Covered?
Medicare Pathways and Choices5
Original Medicare Path6
Part C Medicare Advantage Path7
Medigap
Medicare Part D
Part C Medicare Advantage 12
Navigating Original Medicare14
Navigating Original Medicare and Medicare Advantage Options
What Other Health Coverage Options May be Available?
Medi-Cal and Other Assistance Programs20
Compare Premiums & Out-of-Pocket Costs
Medicare Enrollment Periods with Examples23
Medicare Appeals vs Complaints (Grievance)
Join the Effort Against Medicare Fraud and Abuse
Health Insurance Counseling & Advocacy Program
Additional Resources

Please refer to the 2025 Original Medicare, Medigap, PDP and Medicare Advantage sheets for more information:

- Part A & B (Original Medicare) (Page 33)
- Medigap (Medicare Supplement Insurance) (Page 35)
- Part D plans that work with Original Medicare. On the back is a step-by-step guide to the Medicare.gov Plan Finder – a tool for finding the most cost-effective Medicare drug plan. (*Page 41*)
- Party C Medicare Advantage HMO & PPO Plans with and without Drug Coverage (Page 43)

Medicare and Eligibility

What is Original Medicare?

It is a federally funded system of health insurance for citizens of 65 years of age or older, citizens who meet 5 years consecutive residency, as well as those who are under age 65 and on disability, or who have ESRD. Original Medicare coverage includes Hospital Part A and Medical Part B.

When will I be eligible for Medicare?

Eligibility for Medicare	Earliest Month of Medicare Part A & B Eligibility
Age (turning 65)	65th birth month, if born on the 1st, use the prior month.
Disability (under age 65)	 25th month receiving Social Security Disability Insurance (SSDI) payments. Enrollment occurs automatically on the 25th month.
	 First month, if diagnosed with ALS (Lou Gehrig's Disease).
End Stage Renal Disease (ESRD) (any age)	The month of kidney transplant OR Two months prior to transplant if hospitalized and preparing for transplant; OR 3rd month after dialysis treatment AND/ OR 1st month of self-dialysis with training.
Over 65 and approaching 5th year of unbroken, documented permanent residency in the U.S.	Medicare for immigrants is available if the individual is at least 65 years of age or older, a green card holder and resides in the U.S. legally for 5 consecutive years. This person may purchase part A. If they have few or no work credits, they must also enroll in or already have Part B. Assistance may be provided to pay for both Medicare Part A, and B premiums through Qualified Medicare Beneficiary (QMB) based on eligibility.

Although enrollment into Original Medicare is typically not automatic, there are certain situations which can trigger an automatic enrollment into Medicare such as taking early retirement or receiving SSDI payments as listed above.

How Do I Apply for Medicare?

How to Apply?

- 1. Online at SSA.gov
- 2. Call the Social Security Office 1-800-772-1213 to schedule an in person or phone appointment with your local Social Security Office.
- 3. Walk into your local Social Security Office. It is an option but not advised due to possible and unexpected wait times.

Medicare Part A and B What Services are Covered?

Part A Benefits

- Hospital Inpatient Services
- Hospital Inpatient Psychiatric Services
- Skilled Nursing Facility
- Home Health Care Services
- Hospice Care

Part B Benefits

- Some Preventive Services*
- Physician Services
- Hospital Outpatient Services
- Ambulance Services
- Medical Equipment & Supplies
- Mental health Outpatient Services
- Mental Health Partial Hospitalization
- Home Health Care Services
- Clinical Lab Services

- **Preventative Services***
 - Abdominal aortic aneurysm screening
 - Alcohol misuse screenings & counseling
 - Bone mass measurements (bone density)
 - Cardiovascular disease screening
 - Cardiovascular disease (behavioral therapy)
 - Cervical & vaginal cancer screening
 - Colorectal cancer screenings
 - Depression screenings
 - Diabetes prevention program
 - Diabetes screenings
 - Diabetes self-management training
 - Glaucoma tests
 - Hepatitis B Virus (HBV) infection screening
 - Hepatitis C screening test
 - HIV screening

- Lung Cancer screening
- Mammograms (screening)
- Nutrition therapy services
- Obesity screenings & counseling
- One-time "Welcome to Medicare" preventive visit
- Prostate cancer screenings
- Sexually transmitted infections screening & counseling

Shots

- Flu shots
- Hepatitis B shots
- Pneumococcal shots
- Tobacco use cessation counseling
- Yearly "Wellness" visit

Medicare Pathways and Choices

MEDICARE HEALTH INSURANCE	
Name/Nombre	
JOHN L SMITH	
Medicare Number/Número de Medicare	
1EG4-TE5-MK72	
Entitled to/Con derecho a	Coverage starts/Cobertura empieza
PART A	03-03-2016
PART B	03-03-2016

Premium \$ _____

Medicare is part of Each Pathway Certain Circumstances allow you to Maneuver from MA to Medigap

Other Retiree benefit Options may come from the following:

- CalPERS
- UNION
- Tricare for Life
- CalSTRS
- CHAMPVA
- FEHB
- These plans may look just like a Medicare Advantage plan, such as your standard HMO or PPO plan. Other options may resemble those of a Medigap and may be distributed by the very same carriers that are listed in our options information.
- Federal Retiree benefits are unique and do not require both parts of Medicare A and B to participate, except for Postal Service Annuitants. You may enroll into your federal retiree benefits with only part A. Although participation in both parts of Medicare is not a requirement for coverage, it is wise to enroll into both parts of Medicare when initially eligible because.
- Just like everyone else, federal employees are not exempt from Part B late enrollment penalties (LEPs).
- Federal Retiree benefit plans increase in premiums each year just as other retirement options do and may become unaffordable at some point. If you wish to transition to Medicare at that time and you do not already have both parts of Medicare, you may be subject to the LEPs as stated above.

Original Medicare Path

INSURANCE COMPANY

Medicare Supplement Insurance

MEMBERSHIP ID 123456789-11 MR JOHN L SMITH EFFECTIVE DATE: 01-01-2024 MEDICARE SUPPLEMENT PLAN G

Insured by ABC Insurance Company

Premium \$ _____

AND

INSURANCE COMPANY

Prescription Drug Plan

Administered by ABC, LLC RxBIN: XXXXXX RxPCN: XXXXXXXX RxGRP: XXXXXX ISSUER: (XXXXX): XXXXXXXXXX

Member ID: XXXXXXXXXX MR JOHN L SMITH Premium \$ _____

Premium \$ _____

OR

Other Creditable Drug Coverage

Part D

Medigap



Part C Medicare Advantage Path

HMO includes Part D "MA-PD."

INSURANCE COMPANY

HMO Plus Part D (MA-PD) Member ID: XXXXXXXXXX **MR JOHN L SMITH**

ER \$XXX

INSURANCE COMPANY

Effective Date : DD/MM/YYYY

PCP: XXXX MD Provider: XXXXXXX PCP Phone: (123) 456-7890

Spec \$XXX

Copay: PCP \$XX

RxBIN: XXXXXX RxPCN: XXXXXXXX RxGRP: XXXXX

Premium \$ _____

OR

PPO includes Part D

Medicare Advantage (PPO) Member ID: XXXXXXXXXXX Group ID: XXXXX MR JOHN L SMITH Payer ID: XXXXX

No PCP Required No Referral Required COPAY (IN/OON) PCP: XXXX Emergency: XXXXX

Medicare RX RxBIN: XXXXXX RxPCN: XXXXXXXX

RxGRP: XXXXX

Specialist: XXXXX Urgent Care: XXXXXXX

OR

INSURANCE COMPANY

Medicare Advantage (PPO) Member ID: XXXXXXXXXX

Group ID: XXXXX Issuer (XXXXX)

PCP Name: XXXX PCP Phone: (123) 456-7890

MR JOHN L SMITH

Copay: PCP \$XX ER \$XX Spec \$XX AS \$XX HO \$XX

PPO or HMO

without Part D

Other Creditable Drug Coverage

INSURANCE COMPANY

Other Creditable Drug Coverage

+

Administered by ABC, LLC RxBIN: XXXXXX RxPCN: XXXXXXXX RxGRP: XXXXX ISSUER: (XXXXX): XXXXXXXXXX

Member ID: XXXXXXXXXXX **MR JOHN L SMITH**

Can not be a Medicare Stand-alone drug plan. Acceptable examples are VA drug benefit, Employer drug plan.

Other Types of MA

plans:

Special Needs Plans (SNPs)

Chronic Special Needs Plans - C-SNP

Dual Special Needs Plans - D-SNP

Institutional Special Needs Plans - I-SNP

Medigap

Medicare Supplement Insurance, also referred to as Medigap insurance, is sold by private insurance companies in contract with Medicare. The private insurance is designed for Medicare beneficiaries who have chosen to be in Traditional or "Original" Medicare, enrolled in both Part A and Part B – but NOT in Part C. Medigap plans cover out-of-pocket costs that Original Medicare beneficiaries are responsible for paying (see Original Medicare: Part A & B insert for a list of these costs).

 There are 10 standardized Medigap plans with the letter names* A, B, C, D, F (regular and high deductible), G (regular and high deductible), K, L, M & N.
 Plan F is the most comprehensive plan as it covers all the gaps in Original Medicare.
 However, due to a change in Federal Law as of January 1, 2020, beneficiaries who have their 65th birthday on or after that date, or who become eligible for Medicare due to a disabling condition, cannot buy a Medigap plan that covers the Part B deductible. This restriction includes Medigap plans C, F and high deductible F.
 For beneficiaries who cannot buy a Plan F, the most comprehensive plan is Plan G.
 Plan A covers the fewest gaps (<u>only four gaps</u>).
 The remaining plans offer levels of coverage between the A and F plans.
 Now that policies are standardized, the main difference between same lettered plans from different companies is the monthly premium. For example, Plan A will cover the same costs regardless of which company you choose. A Medigap comparison insert can be found in the pocket of this guide.
 Another factor to consider is how the <u>monthly premium</u> <u>adjusts over time</u>. Rates may increase due to medical inflation. Additionally, most companies increase premiums as you age. Those that do not adjust based on age usually have higher premiums to start with. Use your California Birthday Rule to keep control of premium increases (see page 17).

Just a reminder: Medigap plans will not cover the out-of-pocket costs of Medicare Advantage HMO plans. Neither Medigap plans nor Medicare Advantage plans coordinate with one another. It is prohibited to enroll into a Medigap if you are a Medicare Advantage beneficiary.

*Take care not to confuse the Medigap Plan letters with Medicare Part A, B, C, & D.

Medicare Part D

Medicare Part D is a highly subsidized prescription drug insurance program. Part D plans are sold by private insurance companies in contract with Medicare and enrollment is voluntary.

Eligibility:	 Eligibility begins with the start of either Medicare Part A or Part B. Live in the Part D plan service area. Plans do not screen for pre-existing health conditions. Upon receipt of retroactive enrollment into either Part A or B.
Enrollment and Late Penalties:	Enrollment into Medicare Part D is voluntary. People with Medicare who choose not to enroll when they are first eligible may have to pay a higher premium if they decide later to enroll in a Part D plan (unless they have other creditable drug coverage). The late enrollment penalty is 1 % per month multiplied by the number of months a person is eligible but did not sign up. The penalty is added to the monthly plan premium and is paid for as long as the person has a Part D plan. The beneficiary will also need to wait until the Annual Election period to sign up for a Part D plan.
The Annual Electi effective January	on Period is October 15 through December 7; plan elections become 1 of the new year.
What drugs are covered?	Companies that offer Part D plans define the benefits that they provide, including the formulary of drugs they cover and the cost-sharing they charge. Formularies vary by plan, which means: some plans may work better for your needs.
What will your drug costs be?	You may notice the cost of your medications going up and down throughout the year. You may be moving through the Part D coverage periods. The amount you pay is different in each period. In 2025 there will be three periods of coverage:
	 I. Deductible Period, 2. Initial Coverage Period, and 3. Coverage Gap. In the Coverage Gap enrollees pay 25% sharing of the cost of covered Part D drugs.
	 Beginning in 2025, Part D enrollees' out-of-pocket costs will be capped at \$2,000. This amount will be indexed to rise each year after 2025 at the rate of growth in per capita Part D costs. (This cap does not apply to out-of-pocket spending on Part B drugs.)
	 Higher income beneficiaries enrolled in Medicare Part D, either a stand-alone PDP or MA-PD may have to pay an additional premium. This is like the income-related monthly adjustment amount (IRMAA) that higher income beneficiaries pay for part B.

What if I have prescription drug coverage from an employer, union, or Medicare Advantage plan?	 Also, in 2025 the Medicare Prescription Payment Plan goes into effect. This specifically helps alleviate cash flow issues for people who face high out-of-pocket costs early in the year. They will have the option of spreading out their out-of-pocket costs over the year. Contact your benefits administrator before you make any changes to your drug coverage. If you are in a Medicare Advantage Plan that includes prescription drug coverage (MA-PD), joining a Medicare Part D Prescription Drug Plan (PDP) will automatically replace your MA-PD.
What help is available for people with lower income and assets?	 Depending on the level of need, the Low-Income Subsidy LIS (also called "Extra help") program provides, 1. A subsidy that lowers or eliminates the Part D premium, 2. Reduced deductibles and copays, 3. An ongoing enrollment period to add/switch/drop a PDP or MA-PD once per quarter for 1st 3 quarters. Changes during the AEP take effect Jan 1 of the following year. Income must be less than 150% of the Federal Poverty Level. * Counted Assets include items like checking, savings, CDs, IRAs, and 401Ks, but exclude items like primary residence and necessary cars. Limits apply. * The LIS Program still counts assets For enrollment assistance, contact HICAP at (408) 350-3200, or visit us online at mysourcewise.com. See page 20 for Medi-Cal and other assistance programs such as LIS. * Please note that if you are presently a Medi-Cal recipient transitioning on to Medicare, Medi-Cal will no longer pay for medication as they have in the past once your Medicare is effective. Enrollment into a Medicare drug plan is required once you become eligible for Medicare and is automatic. Medi-Cal includes LIS. Contact 1-800-MEDICARE to learn what your drug plan is.
Primary and Secondary Payer	 If you have decided to take Medicare part D and you have an employer-based drug plan as an active employee, employer coverage is primary payer and Medicare part D secondary. Make sure that both Medicare part D drug plan and employer drug plan are aware of your coverage so that proper coordination of plan benefits can be provided. Medicare part D is responsible for payment resolution for 36 months from prescription fill date.

Other Relevant Issues	 If you enroll into Medicare A and or B and are no longer working and are not covered by an employer group health plan, either your own EGHP or that of a partner or spouse, you must enroll into Medicare part D.
	If you have creditable coverage, through an employer group health plan, either your own EGHP or that of a partner or spouse, you are not subject to the Part D Late Enrollment Penalty (LEP) if you choose to enroll into a part D plan later. This would be due to a Special Enrollment Period (SEP) that your creditable coverage has provided. In this situation you do not have to wait until the Annual Enrollment Period to enroll. You may enroll once the EGHP has ended.
	 If you have a problem with your part D plan, please see page 26 for the appeal process.
To learn about and enroll in Medicare	 See inserted comparison chart, Medicare Part D Stand-Alone Prescription Drug Plans.
Part D:	 Contact Medicare at (800) MEDICARE, (800) 633-4227, or visit medicare.gov.
	 Please see Other Sources of Information on the last page for employer related resources (in the Additional Resources section of the guide).

Part C Medicare Advantage

Part C health plans, also known as Medicare Advantage (MA), are an alternative way to receive your Part A and B and drug benefits. Having Part C means you have enrolled into a private health insurance plan and assigned it the responsibility of delivering your Part A, Part B, and (often) prescription drug benefits. Network restrictions may apply. **Enrollment in a Part D plan associated with Original Medicare will automatically trigger disenrollment from your MA-PD Plan because individuals cannot be in two Medicare drug plans at the same time.**

Things to consider when choosing between Original Medicare and Medicare Advantage plans are choice of doctors, ease of access to specialists without incurring unexpected bills, affordability on a fixed budget, protection against catastrophic costs, coverage away from home, prescription drug coverage, and extra benefits not covered by Parts A or B. Below are the types of Medicare Advantage plans in Santa Clara County and their features. Comparison charts of these managed plans can be found in the inserted sheets in this guide's pocket. A plan comparison tool is also available at medicare.gov.

Health Maintenance Organizations (HMO and HMO-POS)	You must use in-network doctors and hospitals. Some HMO plans offer medical group options. You must see a primary care physician (PCP) before any other health provider. Usually, you will need a referral from the PCP to see a specialist.
	 Emergency and urgent care may be covered outside of the HMO plan service area.
	 HMO-POS (HMO Point-of-Service) plans are much like HMO plans, but offer greater flexibility when accessing certain services, including specific out-of-network services. Details of these services vary by plan. In most cases, you still need to choose a PCP, and need referrals to see a specialist. Review plan details carefully to understand options.
Preferred Provider Organizations (PPOs)	 These plans can offer greater flexibility and choice when accessing provider services, including access to out-of-network providers, but at a higher cost. PPO plans may not require one to have a PCP or to have a referral to see a specialist. Review plan details carefully to understand options. In most out-of-network cases the provider must be eligible to participate in Medicare, except in emergency situations. If the provider is not a Medicare participant, you will be responsible
	 for the full cost of services. In an emergency, urgent care or out of area dialysis you may not have to pay the higher cost share if using out-of-network providers.

	 Although referrals or prior authorizations are not required you may want to request a pre-visit coverage decision to confirm that the services you are seeking are covered and medically necessary. Without a pre-visit coverage decision, if later determined that the services aren't covered or were not medically necessary, plan may deny coverage and you will be fully responsible for the entire cost. Best to ask an out-of-network provider to bill the plan first before paying. If you have already paid for the covered service, the plan will reimburse you for their share of the cost for covered services.
Special Needs Plans (SNPs)	 Chronic Needs SNP - A Medicare Advantage HMO designed for specific chronic health needs. Eligible individuals may enroll at any time of the year if eligible. Dual Eligible SNP - A Medicare Advantage HMO available to those eligible for Medicare and Medi-Cal with no share-of-cost. Call HICAP (408-350-3200) for details. These plans have \$0 premiums and no co-pays.

Plan Changes:

Plans must notify you of changes before they take effect. Refer to the Annual Notice of Change (ANOC) mailed in the October timeframe. If your plan is dropped, or increases premiums or cost sharing, or decreases benefits, then you may be eligible for a Guaranteed Issue right to purchase a Medigap plan. For clarification, call HICAP at (408) 350-3200.

Navigating Original Medicare

Navigating Original Medicare Enrollment

BOXES 1-3 Describe typical situations and the way Medicare part A and Part B eligibility and enrollment may apply. Some individuals may not fit neatly into these boxes (such as individuals with ESRD) and only in some cases would delaying enrollment be appropriate. Please contact HICAP **(408-350-3200)** or Social Security **(SSA.gov)** for additional details.

Part A Premiums and Enrollment

Part A Premium: Free Versus Purchased

Box 1	Do you qualify for Premium-free Part A OR will you have to pay a premium?
Purchased Premium for part A: Go to Box 2	You are turning 65 or older and have less than 40 Social Security credits, as does your spouse or ex-spouse.
Premium-free Part A: Go to Box 3	 You are turning 65, Or A spouse of (10yrs. + and age 62+) Or Ex-spouse has 40 Quarters if Coverage (QC)s) "credits" (10 yrs. Of taxed work), Or You receive SSDI benefits, Or You have ESRD and you , a spouse or family member have the required credits

Premium Part A (Not Free)

Box 2	Premium Part A
Turning 65 and will be Charged the Part A premium.	Medicare Part A & B enrollment is not automatic. The first opportunity to enroll in Medicare is during the Initial Enrollment Period. It begins 3 months
OR	before eligibility month, the month of eligibility, and 3 months after. Filing during or after the eligibility month (Birth Month) will delay the Medicare start date.
Over 65 and approaching 5th year of unbroken, documented, permanent residency in the U.S.	If missed, the next opportunity to enroll is during the General Enrollment Period (GEP) January 1 – March 31. Coverage would begin on the 1st day of the following month. For Premium Part A you must also enroll in or already have Part B. The Qualified Medicare Beneficiary Program (QMB) helps pay the Part A/B premium for those individuals with low income & resources.
Turning 65 and you are enrolled in a Covered California plan	You may keep your Covered CA plan with Premium Assistance, but you must NOT be enrolled in either Part A or B.
	Warning: if you change your mind and sign up later for Premium Part A or Part B you may be charged a permanent late enrollment penalty.

Part A Premiums and Enrollment (cont.)

Premium Free Part A and Automatic Enrollment

Box 3	Premium Free Part A
Approaching your 25th month of SSDI payments and due to the current employment status of you or a family member, you have a Large Group Health Plan (LGHP) covering at least 100 employees	 Part A & B enrollment is automatic, starting on the 1st day of the 25th month of SSDI payments. Must enroll in Part A to continue receiving SSDI. Under this circumstance, you may defer enrollment in Part B and later use a Special Enrollment Period (SEP): you may file for Part B anytime while working and covered by your LGHP or covered by the LGHP of your working spouse, but to avoid a permanent Part B late enrollment penalty, you must file within 8 months of either the LGHP ending or current employment status ceasing or both (e.g. retirement). Most people arrange for Part B to start the month of or after the LGHP ends to prevent a gap in coverage. Warning: COBRA coverage does not extend the SEP since current employment status would have ended. Find out from your HR department what COBRA will or will not pay for if you do not have Part B coverage.
Receiving SSA Income (early retirement) at least 4 months prior to turning age 65. Now turning 65 Or Receiving early retirement SSA and you have access to an EGHP through your employment or that of your working spouse or partner	 Part A & B enrollment is automatic, starting on the 1st day of the month of eligibility (birth month). Part A and B enrollment is automatic, starting on the 1st day of the month of eligibility (birth month). Under this circumstance, you may defer enrollment in Part B and later use a Special Enrollment Period (SEP): you may file for Part B anytime while working and covered by your EGHP or covered by the EGHP of your working spouse, but to avoid a permanent Part B late enrollment penalty, you must file within 8 months of either the EGHP ending or current employment status ceasing or both (e.g. retirement). Most people arrange for Part B to start the month of or after the EGHP ends to prevent a gap in coverage. Warning: COBRA coverage does not extend the SEP since current employment status would have ended. Find out from your HR department what COBRA will or will not pay for if you do not have Part B coverage.
Turning 65 and already receiving Social Security retirement payments	Part A & Part B enrollment is automatic. Coverage will start on the first day of the first month of Medicare eligibility. You will receive a Medicare card 2-3 months before the month of eligibility.
Or Under 65 receiving SSDI payments	

Part A Premiums and Enrollment (cont.)

Premium Free Part A

Turning 65 and not yet receiving Social Security retirement payments	Part A enrollment is not automatic. The first opportunity to enroll is 3 months prior to one's 65th birth month and anytime thereafter. Upon filing an application, coverage is retroactive 6 months but no earlier than the first month of eligibility.	
Including individuals with a Covered California plan	Part B enrollment is not automatic. The first opportunity to enroll is during the Initial Enrollment Period (IEP) which begins 3 months prior to one's 65th birth month, during one's 65th birth month, and extends 3 months following. Filing during or after the month of eligibility will delay the start date.	
	Please note: If IEP is missed, you must use the General Enrollment Period (GEP) January 1 – March 31. Coverage would begin on the 1st day of the following month. If you have a Covered CA plan you may keep it, but premium assistance will end. Contact Covered CA to disenroll from a Covered CA plan (not the plan itself).	
Turning 65, Not yet receiving Social Security retirement payments, AND has Group Health Plan coverage due to the current employment status of you or a spouse	Part A enrollment is not automatic. The first opportunity to enroll is 3 months before eligibility month and any time after. Upon filing an application, coverage is retroactive, six months but no earlier than the month of eligibility. The GHP will be primary insurance, and Medicare Part A would be secondary (except where there are less than 20 employees).	
	Exception for High-deductible Health Plans with a Health Savings Account (HSA): having Medicare A or B disallows further contributions to an HAS. Due to the Part A retroactive start date, stop HAS contributions 6 months prior to filing the Part A application to avoid a tax penalty.	
	Part B enrollment is not automatic: In this situation, you may defer enrollment in Medicare Part B and later use a Special Enrollment Period (SEP): you may file for Part B anytime while working and covered by your GHP OR covered by the GHP of your working spouse. However, to avoid permanent Part B late enrollment penalties, you must file within 8 months of either the GHP ending or current employment status ending or both (e.g. retirement). Most people arrange for Part B to start the month of or after the GHP ends to prevent a gap in coverage.	
	Warning: Cobra coverage does not extend the SEP since current employment status would have ended. Find out from your HR department what COBRA will or will not pay if you have Part A but not Part B coverage.	

Navigating Original Medicare and Medicare Advantage Options

BOXES 4-5 Describe typical eligibility and enrollment scenarios AFTER a person enrolls in, or has, Medicare Part A, Part B or both. Keep in mind that not all individual circumstances are addressed. Please contact HICAP for additional details regarding your specific situation.

Box 4.1	Filed an application for, or have BOTH Part A and Part B		
You want Original Medicare with a Medigap Plan Please Note: If you have other insurance, e.g. GHP or retiree plan, you may not need a Medigap plan.	Your Part B effective date triggers a 6-month Medigap Open Enrollment. Medical questions are not allowed now, but after that, they must be answered, and your application may be denied. In California, if you are under age 65 with ESRD, you may be denied a Medigap. At age 65, however, you, including those with Medicare due to disability, will have 6 months to purchase a Medigap plan guaranteed and at a lower price.		
You have a Medigap, and you want to switch to a different plan or company	In California, you have 60 days of "open enrollment" following your birthday each year when you can buy a new Medigap policy without a medical screening or a new waiting period. This time frame is known as the " <u>Birthday</u> <u>Rule</u> "; during this time, you can change from one Medigap carrier to another Medigap carrier, however you may only select a Medigap plan with the same level of benefit of your existing Medigap plan or less. Any attempt to enroll into a higher benefited plan will trigger medical screening, wait period, or denial. Another protection of the <u>Birthday Rule</u> period is protection from premiums being quoted at higher rates based on health.		
Your MA-PD notifies you in September of a decrease in benefits, increase in premium, or increase cost-sharing next year	You have a brief opportunity to purchase a Medigap Plan without health screening. Certain criteria and Annual Election Period (AEP) timelines may apply. This brief period is referred to as the Guaranteed Issue (GI). Please be aware that it is not a given that an MA plan will generate the GI each year, it only occurs if certain changes are scheduled to occur within the plan for the upcoming year.		
Box 4.2	Filed an application for, or have, either Part A or Part B – only a stand-alone Part D plan can be purchased		
You do not have other creditable drug coverage	Part D enrollment is not automatic. Initial opportunity to sign up for Part D begins 3 months before Medicare eligibility month, the month of eligibility, and 3 months after. If the initial opportunity is missed, a late penalty may apply. The next opportunity is during the Annual Election Period (AEP) October 15 through December 7. Coverage will begin January 1.		
You have or are enrolling in creditable drug coverage, e.g. from a GHP or VA	Enrollment into a Part D plan is not necessary. Late enrollment penalty will be avoided if a break in creditable coverage is 63 days or less. If you have a stand-alone Part D plan, and other creditable drug coverage is available, you may drop the PDP and sign up for the other coverage at any time.		
You will lose creditable drug coverage, e.g. from a GHP	You can sign up before coverage ends, and during the two months after coverage ends. The next opportunity is during the Annual Election Period (AEP) October 15 through December 7, but a late enrollment penalty may apply.		

Box 5	Filed an application for, or have BOTH Part A and Part B
You want a Part C Medicare Advantage Plan with Part D included (MA-PDs)	Part D enrollment is not automatic. Initial opportunity to sign up for Part D begins 3 months before Medicare eligibility month, the month of eligibility, and 3 months after. If the initial opportunity is missed, a late penalty may apply. The next opportunity is during the Annual Election Period (AEP) October 15 through December 7. Coverage will begin January 1.
You will keep Original Medicare and want a Part D – Stand Alone Prescription Drug Plan (PDP	Enrollment into a Part D plan is not necessary. Late enrollment penalty will be avoided if a break in creditable coverage is 63 days or less. If you have a stand-alone Part D plan, and other creditable drug coverage is available, you may drop the PDP and sign up for the other coverage at any time.

What Other Health Coverage Options May be Available?

Some Medicare beneficiaries may have other health insurance options besides Medicare. Those health insurance options may include the following:

Employer Group Health Plans (GHP)	If you are eligible for Medicare and continue to work, or have a spouse or partner who is working, you may have group health insurance through the employer or union. In this situation you have the option of enrolling into Medicare Parts A & Part B upon eligibility or elect to enroll in just Medicare Part A or you may wait to enroll into both parts of Medicare once the elected retirement date is reached.	
Retiree Plans	 Plans offered from former employer or union. Retiree plans differ from Employer Group Health Plans; however, both are employer-sponsored. Employer GHP are for actively working employees, whereas retiree benefits are for retired employees. Retiree benefit plans are secondary to Medicare. 	
VA Medical Benefits Package	Benefits are provided by the Department of Veterans Affairs (VA) to veterans of any age who served in the active military, navel, or air service and were discharged or released under conditions other than a dishonorable discharge. These health benefits have no premium. If beneficiary has Medicare and VA, benefits are independent of one another. Medicare and VA benefits do not coordinate. You may not use Medicare at VA hospitals, facilities or with VA providers. All VA services are to be provided by the VA. The beneficiary is responsible for paying all premiums, copays, deductibles associated with Medicare.	
TriCare for Life	Under the 20/20/20 rule, this program provides coverage to uniformed service retirees with 20 years of service or more, eligible spouse if married to the service member for at least 20 years, and the marriage and the period of service overlapped for at least 20 years. TriCare for Life has no premium and requires that the Tricare for Life member enrolls in both Medicare Part A & Part B. The beneficiary is responsible for paying the monthly Part B premium. This program supplements Medicare Part A & Part B services and includes prescription coverage.	
COBRA or CalCOBRA	If you already have COBRA or CalCOBRA and then become eligible for Medicare, the COBRA or CalCOBRA coverage will end. If you are eligible for Medicare and then become eligible for COBRA or CalCOBRA coverage, you may have both Medicare and COBRA or CalCOBRA, however Medicare will automatically become your primary health coverage. Please remember that any premium for COBRA or CalCOBRA is in addition to your Medicare premium.	
Covered CA	If you are approaching Medicare eligibility, you must inform Covered California of your Medicare eligibility. Once you are Medicare eligible any premium subsidies received will end. Contact Covered CA to disenroll from you plan to ensure timely disconnect.	
Medi-Cal/Medicaid	The program provides beneficiaries assistance with the cost associated with having Medicare. Although this program works as a secondary to Medicare paying Part B premium, deductibles and copays, it also provides additional services not covered by Medicare.	

Medi-Cal and Other Assistance Programs

MEDI-CAL	
Aged Blind Disabled Federal Poverty Level (ABD FPL)	In this program the State will pay the Part B Premium for anyone with ABDFPL (Free Medi-Cal) who is eligible for Medicare. Beneficiary receives financial protections and therefore pays \$0 copays and \$0 deductibles for Part A and Part B services that Medi-Cal would have covered. Automatically enrolled in Low Income Subsidy (LIS).
Medically Needy (MN) Program	This program is for Medicare beneficiaries. The MN program is assigned to beneficiaries whose income is above the eligibility requirements for ABDFPL. The MN program does not provide any assistance to the beneficiary until the individual has met their assigned Share of Cost (SOC) for the month. Once this occurs the beneficiary is automatically enrolled into Low Income Subsidy (LIS) for the remainder of the year or longer. However, the SOC will reset for the next month with regards to hospital and medical services.
250% Working Disabled Program	 This program helps individuals who are or have been on SSDI and their SSDI has transitioned to SSA but whose income is too high to qualify for Medi-Cal ABDFPL. Program allows certain working disabled individuals to become eligible for Medi-Cal by working for minimal wages. must have Medi-Cal Share of Cost (SOC), deemed disabled by SSA, have income less than 250 percent of the federal poverty level. eligible to receive Supplemental Security Income/State Supplemental Program. This provides the beneficiary with full Medi-Cal benefits; the State will pay Part B premium. LIS enrollment is automatic.
Medi-Cal for those needing Long Term Nursing Home or eligible spouse in a Home and Community Based Service (HCBS) program to safely stay at home	Nursing home resident Spousal Impoverishment Provision allows the income of the spouse in need to be allocated to the community spouse to provide financial assistance to community spouse and prevent impoverishment. Premiums paid for "community" spouse can be deducted from gross income before determining allocations from LTC/HCBS spouses' income to reach MMMNA. LIS is automatic with RX's at \$0 deductible/ \$0 co-pays

MEDICARE SAVINGS PROGRAMS (MSPs) Each Program has a different Income level for eligibility		
Qualified Medicare Beneficiary (QMB)	Program for individuals who meet the income limit receive the benefit of the Part A and Part B premiums paid, \$0 copay, \$0 deductibles for hospital and medical services. Low Income Subsidy (Extra Help) enrollment is automatic.	
Specified Medicare Beneficiary (SLMB)	Program for individuals who meet the income eligibility limit receive the benefit of the Part B premium paid, \$0 copay, \$0 deductibles for hospital and medical services. Low Income Subsidy (Extra Help) enrollment is automatic.	
Qualified Individual (QI)	Program for individuals who meet the income eligibility limit receive the benefit of \$0 deductible and reduced copays for both generic and brand medications. Provides automatic enrollment into Low Income Subsidy (LIS).	
Qualified Working Disabled Individual (QDWI)	Program for individuals under age 65 losing Premium Part A due to losing SSDI because earnings exceeded Substantial Gainful Activity (SGA) limit. Unlike the other MSPs, QDWI enrollees are not deemed eligible for LIS.	
Low Income Subsidy (LIS)	 This is a Social Security program which aids with Part D related costs. Eliminates or reduces Part D plan premiums. Eliminates or reduces part D deductibles. Reduces part D copays. Provides an ongoing SEP which allows beneficiary to change Part D plans once per quarter Jan - Mar, Apr - Jun, Jul - Sept, Oct - Dec. Any change made during the AEP (Oct - Dec) will take effect January 1. 	

Compare Premiums & Out-of-Pocket Costs

Are you trying to decide between Original Medicare and Medicare Advantage? Use this page to compare the two choices. Write your premiums and estimated out-of-pocket costs in the Original Medicare column and in the Medicare Advantage column. If you have Medi-Cal, a Medicare Savings Program, or Extra Help, see HICAP to help determine your costs.

Medicare Premiums	Original Medicare	Medicare Advantage
Part A: Hospital Insurance	Typically \$0	Typically \$0
Part B: Medical Insurance ²		
Part C: Medicare Advantage ^{1, 2}	N/A	
Part D: Prescription Drug Plan ^{1, 2}		Usually Included in Part C
Other Insurance Premiums		
Medigap Plan (insert Plan letter)		N/A
Employer / Union / Retiree, Medi-Cal, or Veterans Benefits (VA)		
Dental / Vision		
Total Monthly Premium	\$	\$
Out-of-Pocket Costs		
Prescription Drug deductible and co-pays	\$	\$
	¹ Run Drug Analysis	¹ Run Drug Analysis
Hospital/Medical deductible and co-pays	\$	\$
	*Based on Other Insurance	* Based on Medicare Advantage Plan
Hospital/Medical Out-of-Pocket Maximum	\$	\$

¹ Premium is included in the estimated annual cost of the drug analysis.
 ² Include any IRMAA adjustments and late enrollment penalties

Medicare Enrollment Periods with Examples

Below we have listed the various enrollment periods related to Medicare, each provides access to either Original Medicare and/or a health insurance option of Medicare. Their rules and periods of access vary.

Initial Enrollment Period (IEP)	 When you become Medicare Eligible: For parts A and B, your enrollment timeframe is 7 months, starting 3 months prior to Medicare eligibility month and ending 3 months after that. If you are eligible due to turning 65, the month of eligibility is the month of your 65th birthday. If you are under 65 and eligible due to disability, your month of eligibility is the 25th month of receiving Social Security Disability Insurance (SSDI). Part D - You must be eligible for either Part A or B. If newly eligible for Medicare your IEP to enroll into Part D is the same 7 months as your IEP for part B. If you receive notice of retroactive Medicare, your Part D IEP begins the month you receive notice and continues for 3 additional months. People who have Medicare due to disability receive another IEP for Part D when they turn 65 years old. 	
Initial Coverage Election Period (ICEP) Part C	For people who have both Medicare Part A & Part B, your Initial Coverage Election Period (ICEP) to join an MA plan will either be 7 months (Jennifer) or 3 months (Michael). For example:	
	Example 1: Jennifer turns 65 on May 6. Her IEP for Parts A & B is February 1 to August 31. She enrolls in Part A & B in March with benefits effective May 1. Her ICEP to join MA plans is February 1 to August 31, which is the same 7 months of her IEP for Part A & B of Medicare.	
	Example 2: Michael turns 65 on April 18 and his IEP for Part A & B is January 1 to July 31. He enrolls in Part A in April, but delays enrollment in Part B because he is still working and covered by his employer health plan. He later retires and then enrolls in Part B, which becomes effective December 1. His ICEP to enroll in an MA plan is September 1 to November 30, 3 months before both parts A & B are effective. If he does not enroll in an MA plan during his 3-month ICEP, his MA plan and his Part B will both be effective December 1.	
General Enrollment Period (GEP) (January 1-March 31)	 For those who did not enroll into Parts A or B during their IEP or terminated their Part A or Part B benefits and want to re-enroll, they may enroll in either or both Parts of Medicare during the General Enrollment Period (GEP), which is January 1 through March 31. Benefits will begin the 1st day of the following month following application. You may be subject to a late enrollment penalty. If you have premium-free part A but did not enroll in Part B during your IEP and then qualify for Medi-Cal or a Medicare Savings Program to pay your Part B premium, you may enroll in Part B at that time and not required to wait for the GEP. 	
Medicare Advantage Open Enrollment Period (MA OEP) (January 1-March 31)	 Allows people to disenroll from their MA plan and return to Original Medicare, or to change from one MA plan to another MA plan. This timeframe is from January 1 through March 31 every year. If you disenroll from an MA plan and return to Original Medicare, you have an SEP to enroll in a stand-alone-Part D drug plan. The SEP ends March 31 or when you enroll in a stand-alone Part D plan, whichever occurs first. 	

Annual Election Period (AEP) (October 15 through December 7 every year)	 This time frame is also known as the Medicare Open Enrollment. It extends from October 15 through December 7 every year. During this period, people can join, drop, or change an MA or part D plan. If you did not enroll into an MA plan or Part D plan during your IEP, you may enroll into an MA or Part D plan during the AEP. If you had an MA plan, went back to Original Medicare, and now want to be in an MA plan again, you may enroll during the AEP. If you are already enrolled in an MA plan or Part D plan, you may change plans or disenroll from your plan during the AEP. 	
Special Enrollment Period (SEP) – For Part B	 For people who have delayed enrollment into Part B because they have an employer group health plan (EGHP): If you become Medicare eligible at 65, and have coverage from an EGHP based on you or your spouse's current employment, you may delay enrollment in Part B. If younger than 65, become eligible for Medicare due to disability, and have coverage from an EGHP based on your or a family member's current employment, you may delay enrollment in Part B. When you stop working or the EGHP ends, you have an SEP to enroll in Part B, which is 8 months following the end of employment or the EGHP coverage, whichever is earliest. Enrollment into Part B during the SEP prevents the late enrollment penalty. 	
Special Election Periods (SEPs) - MA and Part D	 Other SEPs: If you move out of your coverage area, you have an SEP to change plans or return to Original Medicare if you have different options in your new location. SEP begins one month before the move and lasts for two months after the move. Coverage through your (current or former) employer or union group health plan ends; you have an SEP to enroll in an MA or Part D plan. The SEP ends 2 months after the month your group plan ends. You are eligible for full Medi-Cal benefits, you have an SEP to enroll in or change MA or Part D plans once a quarter for the first 3 quarters of the year. You may also change during the AEP, which is in the fourth quarter. If you lose full Medi-Cal benefits, you have a 3-month SEP to change MA or Part D plans, starting the month you are notified of the loss of Medi-Cal eligibility. If you become eligible for the Part D Extra Help or Low-Income Subsidy (LIS), you have an SEP so long as you qualify for the Extra Help. You can change Part D plans or MA plans with prescription drug coverage once a quarter for the first 3 quarters of the year. You can also change during the Annual Election Period, which is in the fourth quarter. If you lose Extra Help (or LIS), you have a 3-month SEP beginning in the month you receive notice of losing the subsidy. If you lose Extra Help (or LIS), you have a 3-month SEP beginning in the month you receive notice of losing the subsidy. If you enroll in Part B during the GEP (but are not entitled to premiumfree Part A), you have an SEP to enroll in a Part D plan during this time, it becomes effective the 1st day of the month after application. If you enroll in an MA plan during the ICEP around your 65th birthday, you have an SEP to disenroll from the MA plan during the first 12 months in the plan and enroll in Original Medicare. 	

Guarantee Issue Right for Medicare Advantage Members	 This can occur at the end of the year during the Annual Enrollment periods AEP. This GI Right occurs when. When Medicare plan in which the individual is enrolled reduces any of its benefits or increases the amount of cost sharing or premiums Discontinues for other than good cause relating to qualify of care its relations or contract under the plan with a provider who is currently providing services to the individual. individual shall be eligible for a Medicare supplemental policy issued by the same insurer through which the individual was enrolled at the time of the reduction, increase. If no Medicare supplement policy is available to the individual from the same issuer, a subsidiary of the parent company of the issuer, or a network that contracts with the parent company of the issuer, the individual shall be eligible for a Medigap supplement policy issued by any Medigap carrier, if the MA plan does any of the following. Increase the premium by 15 percent or more. Increases physician, hospital, or drug copayments by 15 percent or more. Reduces any benefits under the plan. Discontinues, for other than good cause relating to quality of care, its relationship or contract under the plan in which the individual is enrolled.
Medicare Advantage Trial Right 1	 This period allows individuals to test out a Medicare Advantage plan and determine if it is the right fit for their needs, However, to use the Medicare Advantage Trial Period certain criteria must be met. You enrolled in a Medicare Advantage plan when you turned 65 years old. You initially enrolled in original Medicare (Part A and B) and Medigap but later decided to switch to a Medicare Advantage plan. You must apply for the Medigap policy as early as 60 days before your coverage ends or no later than 63 days after your coverage ends. The trial period gives you 12 months to evaluate whether the Advantage plan suits your healthcare requirements.
Medicare Advantage Trial Right 2	 Allows you to switch from Medigap to Medicare Advantage and back to Medigap. If you dropped a Medigap policy to join a Medicare Advantage plan for the first time, you can switch back within the first year of joining. If you had a Medigap policy before joining Medicare Advantage, you can purchase the same policy from the same insurance company if it is still offered. If the same policy isn't available, you can buy a Medigap Plan A, B, C, D, F, G, K, L, or M sold by any insurance company in your state. You can apply for a Medigap policy as early as 60 days before your coverage ends but no later than 63 days after your coverage ends.

Medicare Appeals vs Complaints (Grievance)

Medicare Appeal: a serious or urgent request; an application to reverse a decision.

An appeal may be made for service/coverage denials or terminations under:

- Original Medicare
- Part A Hospital / Skilled Nursing Facility / Home Health Agency / Hospice
- Part B Physician services, therapy, labs, suppliers, ambulance, etc.
- Part C Managed Medicare Plan
- Part A and B covered benefits
- A Plan's extra benefits
- Part D Plan
- Medication controls: prior authorization denial, step therapy requirement, quantity limit
- Medicare approved medications that are not on a Plan's formulary.

Medicare appeals, whether under A, B, C (Managed Medicare) or D, all have the same steps. The name of the appeal steps and entity handling each step may be different. Hospital and skilled nursing facility appeal notices are usually buried in the initial paperwork. Be sure to read them.

Each appeals process follows a standard pattern:

- Initial decision: made by a Medicare contractor (whether it is a Medicare Administrative Contractor (MAC) for Original Medicare, Part C plan or Medicare Part D plan);
- First level of appeal: the same entity that made the initial decision reviews the decision.
- Second level of appeal: external review by an outside, independent CMS contractor; "Qualified Independent Contractor" (QIC) for Original Medicare and "Independent Review Entity" (IRE) for Part C and D.
- Third level of appeal: An Administrative Law Judge hearing if enough money is at issue.
- Fourth level of appeal: Medicare Appeals Council; and
- Fifth level of appeal: Federal District Court if enough money is at issue.

The "Initial decision" of a Part C or D Plan is called a "Coverage Determination". A refusal to provide a service or coverage by a plan practitioner or provider may sound like a denial, but it is not a formal "Coverage Determination". So, if you have not received or are unsure if your Plan gave you a "Coverage Determination" you must request one to open the door to the appeal process.

<u>Medicare Grievance</u>: a real or imagined wrong or other cause for complaint or protest, especially unfair treatment including enrollment/disenrollment issues, poor quality, wait times for appointments, discourteous service.

You may submit a "formal complaint" in writing or verbally.

- 1. First, contact the Part C or D plan*
- 2. 1-800-MEDICARE
- 3. HICAP

*Allow the Part C or D plan to resolve the issue first. Take note of the date, time, who helped you and what was discussed. If the plan response was unsatisfactory, you may file a grievance against your plan.

For information on how to get in touch with these resources, contact HICAP at (408) 350-3200.

Join the Effort Against Medicare Fraud and Abuse

Whether you have Medicare yourself, or work with Medicare patients, we can all play a part in the prevention of Fraud and Abuse. Fraud and abuse drain the trust fund we pay into throughout our working lives or as Medicare premiums each month. Organized criminal syndicates need a Medicare number, a Medicare provider ID and signature to bill Medicare for items and services that were never provided. Billions of dollars per year are being recovered from those who sought payments or obtained items they were not entitled to receive.

Protect yourself from identity theft:

- Do not fall prey to supposed phone calls from Medicare or Social Security. Neither Medicare nor Social Security will randomly contact a beneficiary by phone. Communication is in writing unless you have initiated the contact.
- Never give your Social Security number or Medicare ID to anyone who has called you. It is
 okay if you initiated the call to a person who has the right to know.

Check your Medicare or Medicare Plan explanation of benefits:

- Make sure you recognize the items and services listed in your statement.
- Descriptions of services include relevant billing codes. The meaning of billing codes can be found at cms.gov. Type "code lookup" in the search box.

So, join the effort – if you suspect fraud or abuse call (855) 613-7080 and talk to the Senior Medicare Patrol or contact your local HICAP at (408) 350-3200.

Health Insurance Counseling & Advocacy Program

Health Insurance Counseling and Advocacy Program (HICAP) is a service offered by Sourcewise that assists seniors, persons with disabilities, and caregivers with information needed to make informed insurance decisions. HICAP assists with the various parts of Medicare and long-term care insurance. HICAP provides free objective one-on-one counseling available in multiple languages.

HICAP volunteer counselors are located throughout Santa Clara County. Counseling appointments can be scheduled at local sites by calling HICAP at (408) 350-3200 or a site listed below.

Sourcewise provides education, expertise, and quality support services to help you and your loved one's age well at home. Our comprehensive network of services enables us to educate, facilitate and deliver services critical to the lives of seniors. HICAP services are provided by Sourcewise at no cost; however, donations are appreciated.

HICAP Counseling Sites

Site name	Site address	Site contact phone
AACI	2400 Moorpark Ave., Suite 104, San Jose, CA 95128	(408) 350-3288
Almaden Community Center	6445 Camden Ave., San Jose, CA 95120	(408) 268-1133
Alum Rock Branch Library	3090 Alum Rock Ave., San Jose, CA 95127	(408) 350-3288
Avenidas	450 Bryant Street, Palo Alto, CA 94301	(650) 289-5400
Barbara Lee Sr. Center	40 N. Milpitas Blvd., Milpitas, CA 95035	(408) 586-3400
Bascom Public Library	1000 S. Bascom Ave., San Jose, CA 95128	(408) 350-3288
Berryessa Branch Library	3355 Noble Ave., San Jose, CA 95132	(408) 350-3288
Cambrian Sr. Center	2360 Samaritan Place, San Jose, CA 95124	(408) 559-0668
Camden Community Center	3369 Union Ave., San Jose, CA 95124	(408) 559-8553
Campbell Community Center	1 West Campbell Ave., Campbell, CA 95008	(408) 866-2146
Centennial Rec. Sr. Center	171 W. Edmundson Ave., Morgan Hill, CA 95037	(408) 782-1284
Cupertino Library	10800 Torre Ave., Cupertino, CA 95014	(408) 350-3288
Cupertino Sr. Center	21251 Stevens Creek, Cupertino, CA 95014	(408) 777-3150

Visit mysourcewise.com to view a map of HICAP Counseling sites.

Cypress Community & Sr. Center	403 S. Cypress Ave., San Jose, CA 95117	(408) 244-1353
Eastside Neighborhood Center	2150 Alum Rock Ave., San Jose, CA 95116	(408) 350-3288
Health Library & Resource Center, El Camino Hospital	2500 Grant Rd., Mountain View, CA 94040	(650) 940-7210
Los Altos Senior Center	97 Hillview Ave., Los Altos, CA 94022	(650) 947-2790
Los Gatos Sr. Center	208 E. Main St., Los Gatos, CA 95032	(408) 354-1514
Mt. View Sr. Center	266 Escuela Ave., Mountain View, CA 94040	(650) 903-6330
Rose Garden Branch Library	1580 Naglee Ave., San Jose, CA 95126	(408) 350-3288
Santa Clara Sr. Center	1303 Fremont St., Santa Clara, CA 95050	(408) 615-3170
Saratoga Sr. Center	19655 Allendale Ave., Saratoga, CA 95070	(408) 868-1257
Seven Trees Community Center	3590 Cas Dr., San Jose, CA 95111	(408) 794-1690
Sourcewise De La Cruz	3100 De La Cruz Blvd., Suite 310, Santa Clara, CA 95054	(408) 350-3288
Sourcewise South County	16340 Monterey Rd., Morgan Hill, CA 95037	(408) 762-7362
Southside Community Center	5585 Cottle Rd., San Jose, CA 95123	(408) 629-3336
Sunnyvale Sr. Center	550 E. Remington Dr., Sunnyvale, CA 94086	(408) 730-7360
Yu-Ai-Kai/Akiyama Wellness Center	110 Jackson Street, San Jose, CA 95112	(408) 380-3288

Please scan the QR code on the right for the most current list of Sourcewise Health Insurance Counseling and Advocacy Program partner sites in Santa Clara County.



Additional Resources

Resource Name	Contact Phone	Website				
HICAP statewide access	(800) 434-0222	aging.ca.gov/HICAP				
Medicare Information, Billing, Status, Appeals, etc.	(800) 633-4227	medicare.gov				
Bay Area Legal Aid, Health Consumer Center	(855) 693-7285	baylegal.org				
Coordination of Benefits and Recovery Center, access information about insurance that would pay before Medicare	(800) 999-1118	cms.gov/Medicare/Medicare				
California Advocates for Nursing Home Reform (CANHR)	(800) 474-1116	canhr.org				
California Department of Insurance	(800) 927-4357	insurance.ca.gov				
California Public Employees' Retirement System (CalPERS)	(888) 225-7377	calpers.ca.gov				
California State Teachers Retirement System (CalSTRS),	(800) 228-5453	calstrs.com				
Covered California, California Health Insurance Exchange	(800) 300-1506	coveredca.com				
California Department of Health and Human Services, Office of Inspector General, information regarding Medicare fraud, waste, and abuse	(800) 447-8477	oig.hhs.gov				
Department of Veterans Affairs	(800) 827-1000	va.gov				
Federal Employee Health Benefits Program (FEHBP)	(888) 767-6738	opm.gov/healthcare-insurance				
Indian Health Services	(916) 930-3927	ihs.gov				
Livanta, Quality Improvement Organization, Quality of care issues, hospital appeal rights, denial of admissions or early discharge from hospital	(877) 588-1123	livanta.com				

Resource Name	Contact Phone	Website
National Association of Retired Federal Employees (NARFE)	(703) 838-7760 (800) 456-8410	narfe.org
Office of the Patient Advocate, find health care quality report cards	(888) 466-2219	opa.ca.gov
Railroad Retirement Board (RRB)	(877) 772-5772	rrb.gov
Senior Adults Legal Assistance	(650) 969-8656 (408) 847-7252	sala.org
Senior Medicare Patrol, report Medicare fraud, waste, or abuse	(855) 613-7080	cahealthadvocates.org/ fraud-abuse
Social Security Office for Medicare Part A and B enrollment and Part D low-income subsidy,	(800) 772-1213	ssa.gov
Social Services Agency County of Santa Clara for Medi-Cal and Iow-income assistance	(877) 962-3633	socialservices.sccgov.org/ health-coverage
TRICARE for Life, for military retirees and their families	(866) 773-0404	tricare4u.com
TriWest Healthcare Alliance West Region, for Veteran services	(877) 226-8749	triwest.com
US Department of Veterans Affairs, for information regarding VA benefits and services	(800) 698-2411	va.gov

^{Since} 1973

Sourcewise provides adults and their caregivers the tools and services they need to effectively navigate their health and life options. Through a comprehensive network of resources, Sourcewise strives to educate, prepare, support, and advocate for all adults, their families, and their caregivers within Santa Clara County.

Sourcewise Programs & Services

Advocacy

Offers the Health Insurance Counseling & Advocacy Program (HICAP) to provide one-onone counseling to existing Medicare beneficiaries, those who will become eligible for Medicare soon, their families, and caregivers to understand their Medicare eligibility, healthcare options and benefits in Santa Clara County. HICAP is part of the national State Health Insurance Assistance Program (SHIP) and is the Santa Clara County source for unbiased and objective Medicarerelated counseling and information. Long Term Care Insurance counseling is also available

Health, Medical and Evidence Based

Offers comprehensive case management programs and services provided by a multidisciplinary care team including clinical and non-clinical support. Medical health insurance may affect eligibility.

Isolation and Digital Inclusion

Offers programs that mitigate loneliness and isolation and engage clients in social participation by providing them with greater access to technology, training and resources to bridge the digital divide.

Caregivers

Supports caregivers, both paid and unpaid, who provide care to residents of Santa Clara County.

Nutrition

Provides programs and services with the goal of ensuring eligible adults in Santa Clara County have access to a healthy and nutritious diet, regardless of their mobility or economic status.

Supportive Services

Offers access to programs and services that support you in maintaining your quality of life by addressing functional limitations, maintaining health and independence, and promoting social participation in your community.

Workforce Development

Provides the Senior Community Service Employment Program (SCSEP) in Santa Clara County for adults 55 or older with the opportunity and support needed to obtain employment. Eligible participants receive paid, on-the-job training to develop occupational skills, practical work experience, and gain individual confidence to transition to permanent employment.



 3100 De La Cruz Blvd, Suite 310 Santa Clara, CA 95054 (408) 350-3200 16340 Monterey Road Morgan Hill, CA 95037 (408) 762-7362

mysourcewise.com

Original Medicare: Parts A & B

Skilled Nursing Facility

Home Health Care

skilled care required daily

after a three day hospital inpatient stay with

part-time skilled care; possible home health

Premiums, Benefits, & Out-of-Pocket Costs for 2025

Medicare due to Age (65+) ¹										
	Your or Your Spouse's Social Security Credits	Monthly Premium								
Premium-Free Part A	40	\$O								
Premium Part A	30-39 0-29	\$285 \$518								
Part B (standard rate)	N/A	\$185.00 ²								
Part A										
Benefit	Your Deductible and Coinsurance	(per benefit period) ³								
Hospital Inpatient	\$1,676 deductible \$419/day \$838/day	Days 1-60 Days 61-90 Days 91-150⁴								
Hospital Inpatient Psychiatric	Same as Hospital Inpatient but a 190) day lifetime limit								

\$0

\$209.50/day

You pay all Part A SNF costs

Nothing except 20% of covered durable medical equipment

Days 1-20

Days

21-100

Days 101+ (no coverage)

aide; up to 35 hours/week	
Hospice care of terminal illness	Nothing except 5% of inpatient respite care and up to \$5 per prescription
Part B	
Benefit	Your Deductible and Coinsurance⁵
	Annual Deductible - \$257
Some Preventive Services	0/20%
Physician Services	20%6
Hospital Outpatient Services	20% ⁶ (capped at \$1,676 for each service)
Medical Equipment & Supplies	20% ⁶
Ambulance Services	20%
Mental Health Outpatient	20%
Mental Health Partial Hospitalization	20%-40%
Home Health Care	Nothing except 20% of covered durable medical equipment
Clinical Lab Services	Nothing 33

- 1. Medicare Part A due to a disability or End Stage Renal Disease (ESRD) is always premium-free. The credits needed to qualify (from you or a family member) depend on the age the disability started or when dialysis / kidney transplant occurred. Earning \$1,810 is equal to one Social Security credit in 2025. Up to four credits can be earned each year.
- 2. Some individuals pay less because Part B premium increases can be no greater than the increase in their Social Security benefits. Individuals and couples with an income greater than \$106,000/\$212,000 pay more. See below for details.
- 3. You must pay the inpatient hospital deductible for each benefit period. A benefit period begins upon formal admission as an inpatient, and ends when you have not received hospital care (or skilled care in a SNF) for 60 days in a row.
- 4. The 60 reserve days may be used only once during a lifetime.
- 5. Coinsurance is a percentage of the Medicare-approved amount (what Medicare says a service/item costs).
- 6. Plus up to an additional 15% of Medicare's approved amount for providers/suppliers that do not accept Medicare assignment (the approved amount as payment in full).

2025											
Beneficiaries who file an individual tax return with 2023 income:	Beneficiaries who file a joint tax return with 2023 income:	Total monthly Part B premium amount	Part D IRMAA								
\$106,000 or less	\$212,000 or less	\$0.00	\$185.00	\$0.00							
\$106,001 - \$133,000	\$212,001 - \$266,000	\$74.00	\$259.00	\$13.70							
\$133,001 - \$167,000	\$266,001 - \$334,000	\$185.00	\$370.00	\$35.30							
\$167,001 - \$200,000	\$334,001 - \$400,000	\$295.90	\$480.90	\$57.00							
\$200,001 - \$500,000	\$400,001 - \$750,000	\$406.90	\$591.90	\$78.60							
Above \$500,000	Above \$750,000	\$443.90	\$628.90	\$85.80							
Beneficiaries who are married at any time during the year, b from their spouses:											
\$106,00	0 or less	\$0.00	\$185.00	\$0.00							
\$106,001 -	\$394,000	\$406.90	\$406.90 \$591.90								
Above \$	394,000	\$443.90	\$628.90	\$85.80							

Preventive Services

- Abdominal aortic aneurysm screening
- Alcohol misuse screenings & counseling
- Bone mass measurement (bone density)
- Cardiovascular disease screenings
- Cardiovascular disease (behavioral therapy)
- Cervical and vaginal cancer screening

- Colorectal cancer screenings
- Depression screening
- Diabetes prevention program
- Diabetes screenings
- Diabetes self-management training
- Glaucoma tests
- Hepatitis B Virus (HBV) infection screening

- Hepatitis C screening test
- HIV screening
- Lung cancer screening
- Mammograms (screening)
- Nutrition therapy services
- Obesity screening & counseling
- One-time "Welcome to Medicare" preventive visit
- Prostate cancer screenings

- Sexually transmitted infection screening & counseling
- Shots

 -Flu shot
 -Hepatitis B shots
 -Pneumococcal shots
- Tobacco use cessation counseling
- Yearly "Wellness" visit

The chart shows what each Medicare supplement plan covers. A round dot means 100% coverage. A blank space means it is not a covered benefit of the plan.

50% or 75% indicates the percent of coverage. For example, Plan L pays 75% of the \$1,676 hospital deductible in 2025.

	PLANS									Requires Medicar eligibility before 2020		
BENEFITS (2025 Medicare Costs)	Α	В	D	G	к	L	м	N		С	F®	
Medicare Part A Hospital Inpatient Coinsurance days 61-90 (\$419/day), days 91-150 (\$838/day), plus an extra 365 days	\checkmark	\checkmark	\checkmark	~	\checkmark	\checkmark	~	\checkmark		\checkmark	~	
Medicare Part B Coinsurance (20%)	\checkmark	~	✓	✓	50%	75%	\checkmark	copays apply ⁽²⁾		\checkmark	~	
Blood (First 3 Pints)	\checkmark	~	✓	~	50%	75%	\checkmark	\checkmark		\checkmark	✓	
Medicare Part A Hospice Coinsurance 5% inpatient respite and \$5/prescription	\checkmark	\checkmark	~	~	50%	75%	\checkmark	\checkmark		\checkmark	~	
Medicare Part A Skilled Nursing Facility Coinsurance days 21-100 (\$209.50/day)			~	~	50%	75%	\checkmark	\checkmark		\checkmark	~	
Medicare Part A Hospital Inpatient Deductible days 1-60 (\$1,676)		\checkmark	~	\checkmark	50%	75%	50%	\checkmark		\checkmark	\checkmark	
Medicare Part B Annual Deductible (\$257)										\checkmark	~	
Medicare Part B Excess Charges (up to 15%)				~							~	
Foreign Travel Emergency ⁽³⁾			~	~			\checkmark	\checkmark		\checkmark	✓	
Out-of-pocket limit in 2025 ⁽⁴⁾					\$7,220 ⁽⁴⁾	\$3,610 ⁽⁴⁾						

(1) Plan F and G High Deductible (HD): After the deductible is met [\$2,870 in 2025], the plan pays 100% of covered services for the rest of the calendar year. Payment of the Medicare Part B annual deductible will count toward the HD F and G Plan.

- (2) Plan N pays 100% of the Part B coinsurance, except for a co-payment of up to \$20 for some office visits and up to a \$50 co-payment for emergency room visits that do not result in an inpatient admission.
- (3) 80% coverage for emergency care within the first 60 days of travel in a foreign country after a \$250 deductible met. \$50,000 life time coverage maximum.
- (4) Plan K and L pay 100% of covered services for the rest of the calendar year once you meet the out-of-pocket yearly limit.

SAMPLE PREMIUMS on the following pages are from the California Dept. of Insurance on November 14, 2024 for the 95126 zip code. Request accurate quotes for your own age and zip code from your agent or insurance company.

Some companies offer discounts for households, electronic bill payment, full annual payments, and sometimes dental/vision benefits. Contact plans for more details.

Legend:

* Plan Rating:

CR: Community rated: same monthly "Base" premium regardless of age. Discounts apply until age 75.

- IA: Issued age rated: premium is based on the age at which you have purchased the policy.
- AA: Attained age rated: premium goes up as you age.

<65: Medicare beneficiaries who qualify due to a disability pay higher premiums until age 65.

(+): Optional benefits at additional costs and some at no additional costs Dental, Gym, Hearing, Vision, Transportation, etc. Call to confirm.

- Certain professional and religious organizations offer additional Medigap policies to their members.
- Premium varies with age, zip code, and sometimes with smoking habit.

		Plans									Only if eligible for Medicare before 2020			*Plan
	Age	A	В	D	G	G ⁽¹⁾	к	L	м	N	с	F	F ⁽¹⁾	Rating
	<65	458			555					394		605		
Accendo Insurance Co.	65	187			227					152		247		
(800) 264-4000	70	199			241					170		262		AA
aetnaseniorproducts.com	75	233			283					201		308		
	80	274			332					235		361		
Ace Property &	<65	271			322	103				253		412		
Casualty Insurance Co.	65	108			129	41				101		165		
(800) 601-3372 chubb.com/microsites/	70	132			157	50				123		200		AA
ace-medicare- supplement.com	75	159			190	61				149		242		
	80	188			224	72				176		287		
	<65	428			465	169				377		591		
American Retirement	65	171			186	68				151		236		
Life Insurance Co.	70	212			230	84				187		293		AA
(866) 459-4272	75	258			280	102				227		356		
	80	313			341	124				276		433		
	<65	328			549					411		667		
(+) Blue Cross of CA	65	118			160					165		219		
(800) 211-9813	70	144			194					201		267		AA
anthem.com	75	175			236					244		325		
	80	212			286					296		393		
	<65	494		845	828		384			692	988	987	214	
(+) California	65	110		185	147		80			144	220	197	45	
Physicians Service (800) 443-5005	70	139		232	196		103			186	271	236	62	AA
blueshieldca.com	75	190		298	252		137			246	349	301	83	
	80	218		363	337		166			294	424	416	95	
	<65	328			353					265		433	102	
Cigna Health and Life	65	145			156					111		191	45	
Insurance Co. (866) 459-4272	70	176			190					135		233	55	AA
cigna.com	75	214			231					164		283	66	
	80	248			268					195		328	77	
						Plans					Only Med	if eligik icare be 2020	ole for efore	*Plan
---	-----	-----	-----	-----	-----	-------	---	---	---	-----	-------------	-------------------------------	------------------	--------
	Age	A	в	D	G	G(1)	к	L	м	N	с	F	F ⁽¹⁾	Rating
	<65	337	426		454					353		596		
Continental Life Ins. Co. of Brentwood	65	177	224		239					176		314	60	
Tennessee	70	214	271		289					215		379	72	AA
(800) 264-4000 aetnaseniorproducts.com	75	260	329		350					265		460	88	
	80	299	378		403					311		529	101	
	<65	422			424	141				327		504		
Elips Life Insurance Co.	65	169			170	56				131		201		
(855) 774-4491	70	205			207	68				156		245		AA
lumico.com	75	254			255	84				197		302		
	80	316			318	105				245		377		
	<65	358			384					300		412		
Everence Association	65	179			192					143		206		
Inc. (800) 348-7468	70	217			242					179		259		AA
everence.com	75	268			288					221		309		
	80	313			336					264		361		
	<65	245	321		375					239		426		
First Health Life &	65	168	191		205					125		239		
Health Insurance Co. (855) 369-4835	70	192	223		241					148		281		AA
aetnaseniorproducts.com	75	214	254		278					172		322		
	80	227	279		311					194		358		
	<65	258	383		405					295	433	437		
Globe Life and	65	129	189		190	35				135	210	212	32	
Accident Insurance Co. (800) 801-6831	70	169	228		229	47				163	249	251	44	AA
globecaremedsupp.com	75	184	268		269	60				193	289	290	56	
	80	185	273		291	72				211	310	312	67	
	<65	270		420	344	184				364		386	166	
(+) Health Net Life	65	133		156	170	68				135		190	82	
Ins. Co. (800) 926-4178	70	161		192	204	85				167		229	99	AA
healthnet.com	75	200		248	254	108				214		285	123	
	80	225		286	286	125				247		320	138	

					·	Plans			·		Only Mee	if eligik dicare b 2020	ole for efore	*Plan
	Age	A	В	D	G	G ⁽¹⁾	к	L	м	N	с	F	F ⁽¹⁾	Rating
	<65	289			353	107				280		395		
Humana Benefit Plan of IL	65	153			162	50				118		187		
(888) 310-8482	70	159			168	54				122		194		AA
humana.com	75	186			201	65				151		229		
	80	217			243	75				187		275		
	<65	319	343		363	96	175	254		268	428	434	107	
Humana Insurance Co.	65	173	189		197	52	95	138		145	235	239	58	
(888) 310-8482	70	207	225		236	62	114	165		174	281	286	70	AA
humana.com	75	245	267		279	74	135	195		206	332	339	82	
	80	283	308		322	85	155	225		238	383	391	95	
	<65	295			372					327		450		
Individual Assurance Co., Life, Health & Accident	65	169			182					155		230		
	70	191			206					175		257		AA
(888) 524-3629 iaclife.com	75	219			243					207		299		
	80	244			282					242		344		
	<65	326			368					268		448		
Loyal American Life Insurance Co.	65	189			188					135		239		
(866) 459-4272	70	222			223					159		279		AA
cignasupplemental benefits.com	75	255			264					188		325		
	80	287			308					221		377		
	<65	345			347					276		418		
Manhattan Life Assurance Co. of	65	148			148					115		183		
America	70	167			168					130		207		AA
(800) 877-7703 manhattanlife.com	75	205			206					159		254		
	80	250			252					197		313		
	<65	462			516					407		605	177	
National Health Ins.	65	185			206					163		242	71	
Co. (888) 376-3300	70	200			223					176		262	77	AA
natgenhealth.com	75	241			269					212		315	92	
	80	283			316					250		371	109	

						Plans					Only Med	if eligik icare b 2020	ole for efore	*Plan
	Age	A	в	D	G	G ⁽¹⁾	к	L	м	N	с	F	F ⁽¹⁾	Rating
	<65	319			254					310		507		
Oxford Life Insurance	65	199			152					148		276		
Co. (800) 308-2318	70	236			164					174		327		AA
oxfordlife.com	75	280			199					206		386		
	80	307			227					239		441		
	<65	220			289					239		332		
Physicians Life Ins. Co.	65	157			171					141		196		
(800) 325-6300	70	169			184					152		211		AA
physiciansmutual.com	75	196			215					178		247		
	80	214			249					206		286		
	<65	243		371	373					285	445	450		
State Farm Mutual	65	102		136	136					104	187	189		
Automobile Insurance Contact local agent	70	129		172	173					132	235	238		AA
statefarm.com	75	149		205	206					158	273	275		
	80	167		234	235					182	307	310		
	<65	457			512					365		563		
Tier One Insurance Co.	65	168			170					129		203		
(833) 504-0336 aflacmedicaresupplement	70	195			197					147		226		AA
.com	75	239			242					181		275		
	80	289			292					216		326		
	<65	248			352			195		226	388	390		
Transamerica Life Ins. Co. (800) 797-2643 transamerica.com	65	120			170			94		109	187	188		
	70	152			215			120		138	237	239		IA
	75	187			265			147		170	292	294		
	80	221			313			174		201	345	347		

						Plans							f eligib care be 2020		*Plan
	Age	A	в	D	G	G(1)	к	L	м	N		с	F	F ⁽¹⁾	Rating
	<65	258	369	486	481					387	5	55	606		
United American	65	131	177	210	200	43	108	153		164	2	39	248	43	
Insurance Co. (800) 755-2137	70	166	227	275	262	58	143	202		216	3	07	318	58	AA
unitedamerican.com	75	186	259	323	307	74	157	222		254	3	57	369	74	
	80	190	270	361	344	89	163	231		288	3	97	410	89	
	<65	227	316		300		119				3	81	383		
(+) UnitedHealthcare	65	116	162		153		61	108		130	1	95	196		
Insurance Co. (AARP) (800) 523-5800	70	143	200		189		75	133		160	2	41	242		CR
uhc.com	75	227	316		300		119	210		254	3	81	383		
	80	227	316		300		119	210		254	3	81	383		
	<65	311			365					271			458		
United World Life	65	125			146	49				108			183		
Insurance Co. (800) 667-2937	70	154			182	55				135			227		AA
mutualofomaha.com	75	187			220	65				164			275		
	80	222			262	76				195			327		
	<65	195			424					245			347		
USAA Life Insurance	65	109			144					137			194		
Co. (800) 531-8000	70	127			156					161			227		AA
usaa.com	75	152			188					192			271		
	80	176			233					222			314		
	<65	331			354	89				287			390		
Washington National	65	133			142	36				115			156		
Insurance Co. (800) 852-6285	70	171			183	43				149			189		AA
bankerslife.com	75	208			223	52				188			229		
	80	240			257	63				229			274		

This referral list is provided as a convenience to the HICAP client. The HICAP makes no claim as to the listed insurers' financial status, reputation, sales practices or status in the market place. We make no claims on the value of products sold by these companies or that this list is complete. The Health Insurance Counseling and Advocacy Program (HICAP) does not endorse any specific health insurer or other related profit-making enterprise. Any decision related to the selection of an organization or firm listed or the purchase of any products or services sold by these organizations or firms is the responsibility of the client.

Requires Medicare Part A and/or Part B to be eligible for Part D

For use by HICAP Counselors in assisting Medicare beneficiaries. See Plan Formulary, Evidence of Coverage or Medicare Plan Finder for details

Organization Name Telephone No. Website	Plan Name	Plan Contract/ ID	Monthly Premium	Annual Deductible (3)	Offers Deductible Exemption	Copays and coinsurance amount in Initial Coverage Phase after meeting annual deductible and prior to reaching \$2,000 Max Out-of-Pocket (MOOP) limit ⁽²⁾⁽⁴⁾		Extra Help (LIS)	Star Rating			
						Tier 1	Tier 2	Tier 3	Tier 4	Tier 5		
Anthem Blue Cross (833) 668-2397 shop.anthem.com/	MediBlue Rx Standard*	\$5596-087	\$135.60	\$590	No	\$1	\$4	17%	39%	25%		3.5
medicare	MediBlue Rx Plus*	\$5596-088	\$164.90	\$120	T1. T2	\$O	\$4	15%	37%	31%		3.5
Blue Shield of California	Rx Plus*	S2468-003	\$161.70	\$590	T1	\$3	\$14	18%	47%	25%		3.0
(888) 292-7591 blueshieldca.com/ medicare	Rx Enhanced*	S2468- 004	\$183.50	\$0	N/A	\$2	\$7	\$43	47%	33%		3.0
Cigna	Healthcare Assurance Rx*	S5617-158	\$1.80	\$590	No	\$0	\$2	16%	49%	25%	Yes	2.5
(800) 735-1459 cigna.com/Medicare	Healthcare Saver Rx*	S5617-382	\$20.60	\$590	T1. T2	\$0	\$5	17%	41%	25%		2.5
eignaleonn, ricaleare	Healthcare Extra Rx*	S5617-277	\$140.90	\$175	T1. T2	\$1	\$8	18%	47%	31%		2.5
Clear Spring (877) 317-6082 clearspringhealthcare.com	Value Rx* (Sanctioned plan)	S6946-027	\$4.00	\$590	No	\$1	\$3	18%	39%	25%	Yes	1.5
Not allowed to accept new members. Call plan for details	Premier Rx* (Sanctioned plan)	S6946- 093	\$70.60	\$590	T1. T2	\$O	\$3	15%	35%	25%		1.5
	Value Rx Plan*	S5884-211	\$94.00	\$573	T1. T2	\$0	\$O	18%	35%	26%		3.5
Humana (800) 706-0872	Basic Rx Plan*	S5884-114	\$110.20	\$590	No	\$0	\$1	22%	46%	25%		3.5
humana.com/medicare	Premier Rx Plan*	S5884-178	\$164.20	\$O	N/A	\$0	\$4	\$45	50%	33%		3.5
SilverScript (833) 526-2445 aetnamedicare.com	Choice*	S5601-064	\$53.60	\$590	No	\$5	\$10	18%	31%	25%		2.5
UnitedHealthcare (AARP)	Medicare Rx Preferred from UHC*	S5921-413	\$115.40	\$O	N/A	\$5	\$10	\$47	40%	33%		2.0
(800) 753-8004 aarpmedicarerx.com	Medicare Rx Saver from UHC*	S5921-376	\$124.80	\$590	No	\$2	\$7	17%	36%	25%		2.0
WellCare	Classic*	S4802- 094	\$16.80	\$590	No	\$0	\$5	21%	35%	25%	Yes	3.5
(800) 270-5320	Value Script*	S4802-163	\$17.40	\$590	T1. T2	\$0	\$5	25%	35%	25%		3.5
wellcare.com/PDP	Medicare Rx Value Plus*	S4802-235	\$117.60	\$590	T1. T2 T3	\$0	\$4	15%	50%	25%		3.5

Requires Medicare Part A and/or Part B to be eligible for Part D

NOTES:

- 1. Benchmark plan: Plans with a "Yes" in the Extra Help/LIS column offer a \$0 premium for those with full Low-Income Subsidy (LIS Extra Help for Part D), full Medi-Cal, or a Medicare Savings Program (MSP, e.g. QMB, SLMB, or QI). In 2025 in CA, the Benchmark LIS Premium subsidy amount is \$29.66. Individuals with an MSP, full Medi-Cal or full Extra Help in non-benchmark plans will generally pay the standard premium minus the benchmark subsidy. Lower copays would still apply. Contact HICAP for more information.
- 2. Pharmacy cost: In the Initial Coverage Phase, the lowest possible copayments and coinsurance for formulary medications are shown, e.g., when a prescription is filled at a Plan's Preferred Cost Sharing Pharmacy if it has one.
- **3. Annual Deductible**: Initial Medicare drug phase where you pay the full retail cost of formulary medications before the plan provides cost sharing. Some plans offer a deductible exemption for certain drug tiers.
- 4. Initial Coverage Phase: You enter this phase once you've met the annual deductible, or for certain medications that are exempt from the Deductible depending on the Plan. In 2025, once your total out-of-pocket costs for formulary medications in the Deductible Phase and Initial Coverage Phase reach the \$2000 max out-of-pocket (MOOP) limit, your costs become \$0 for the remainder of the year.

Coverage Gap Phase (Donut Hole): This phase of a Medicare drug plan has been eliminated in 2025.

* **Insulin**: Part D plans must not apply a deductible to any Part D covered insulin product and must charge no more than \$35 for a one-month supply of each covered insulin product in the Initial Coverage Phase. Verify that the insulin product is in the Plan's formulary before enrolling.

Part D Late Enrollment Penalty: Part D enrollees who signed up late will pay an additional \$0.37 in 2025 for each month they could have enrolled in Part D but did not (unless other creditable drug coverage existed). The \$0.37 penalty is 1% of the annual National Base Beneficiary Premium (\$36.78 in 2025). The penalty is adjusted each year and remains for life.

Medicare Prescription Payment Plan: Beginning in 2025, all Part D plans will offer an optional prescription payment plan to help manage out-of-pocket (OOP) drug costs by spreading them over the calendar year. Instead of paying at the pharmacy, you get a monthly bill from the Plan. Monthly payments can vary depending on the amount owed each month, and the number of months remaining in the year. You will still never pay more than \$2000 in OOP costs for formulary drugs in 2025. The Plan premium is not part of the Prescription Payment Plan and must be paid separately. Contact the Plan for details on how to enroll. See following for additional details: https://www.medicare.gov/publications/12211-whats-the-medicare-prescription-payment-plan.pdf.

This referral list is provided as a convenience to the HICAP client. The HICAP makes no claim as to the listed insurers' financial status, reputation, sales practices or status in the market place. We make no claims on the value of products sold by these companies or that this list is complete. The Health Insurance Counseling and Advocacy Program (HICAP) does not endorse any specific health insurer or other related profit-making enterprise. Any decision related to the selection of an organization or firm listed or the purchase of any products or services sold by these organizations or firms is the responsibility of the client.

<u>Plan Name</u>	AARP Medicare Advantage from UHC CA-010P (HMO-POS)	Advantage Care (HMO)	Aetna Medicare Plus II (HMO-POS)
Plan ID	UnitedHealthcare Plan ID: H0543-193-0	Align Senior Care Plan ID: H3274-005-0	Aetna Medicare Plan ID: H4982-030-0
Star Rating	3 stars	Not enough data available	2.5 stars
Plan Website	aarpmedicareplans.com	alignseniorcare.com	aetnamedicare.com
Non-members	1-800-555-5757	1-844-305-3879	1-833-859-6031
Members	1-866-261-7709	1-844-305-3879	1-833-570-6670
Contracted Medical Groups (verify with Plan & Provider)	PMGSJ (Confirm with plan)	(Confirm with plan)	SCCIPA (Confirm with plan)
Total Premium	\$O	\$O	\$46
Health Premium	\$O	\$O	\$27.60
Drug Premium	\$O	\$O	\$18.40
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$340	\$O	\$590
Maximum-out-of-Pocket Limit	\$2,500 In-network	\$1,900	\$3,900
Inpatient (Part A)			
Inpatient Hospitalization	\$95 per day, days 1-5 \$0 per day, days 6-90 \$0 per day, days 91 and beyond	\$0 copay per stay	\$415 per day, days 1-7 \$0 per day, days 8-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$203 per day, days 21-100	\$0 per day, days 1-100	\$20 per day, days 1-20 \$214 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 сорау
Specialist Visit	\$0 сорау	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0-150 copay	20% coinsurance	\$0 сорау
Emergency Care	\$140 copay	\$90 сорау	\$140 copay
Urgent Care	\$0-30 copay	\$40 copay	\$65 copay
Durable Medical Equipment	20% coinsurance	20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$120 copay	\$125 copay	\$300 copay
Extra Benefits			
Hearing Exams	\$0 сорау	Not covered	\$0 сорау
Hearing Aids	\$199-\$1,249 copay	Not covered	\$0 сорау
Preventive Dental	In & Out-of-network: \$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	In-network: \$0 Out-of-network: 20%: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Not covered	Some coverage
Transportation Services	Not covered	Some covered	Not covered
Over the Counter Drug Benefits	Some coverage	Some covered	Not covered
Worldwide Emergency	Some coverage	Not coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-29% (T1 \$0 / T2 \$0-8 / T3 \$0-47 / T4 \$0-100 / T5 \$0-29%)	\$0-25% (T1 \$0 / T2 \$0-10 / T3 \$0-45 / T4 \$0-95 / T5 \$0-25%)	\$0-25% (T1 & T2 \$0 / T3 \$0-24% / T4 \$0-25% / T5 \$0-25%)

<u>Plan Name</u>	Alignment Health Harmony (HMO)	Alignment Health Heroes+ (HMO)	Alignment Health My Choice CalPlus (HMO)
Plan ID	Alignment Health Plan Plan ID: H3815-031-0	Alignment Health Plan Plan ID: H3815-043-0	Alignment Health Plan Plan ID: H3815-007-0
Star Rating	4 stars	4 stars	4 stars
Plan Website	alignmenthealthplan.com	alignmenthealthplan.com	alignmenthealthplan.com
Non-members	1-888-979-2247	1-888-979-2247	1-888-979-2247
Members	1-866-634-2247	1-866-634-2247	1-866-634-2247
Contracted Medical Groups (verify with Plan & Provider)	AHPN, CA IPA, ElCam, NCPG, OM, PMGSJ, SCCIPA, SMG (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, PMGSJ, SCCIPA, SMG (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, PMGSJ, SCCIPA, SMG (Confirm with plan)
Total Premium	\$O	\$O	\$0
Health Premium	\$O	\$O	\$0
Drug Premium	\$O	\$O	\$O
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$O	\$590	\$0
Maximum-out-of-Pocket Limit	\$3,400	\$5,900	\$3,499
Inpatient (Part A)			
Inpatient Hospitalization	\$100 per day, days 1-5 \$0 per day, days 6-90	\$1,676 deductible, days 1-60 \$419 per day, days 61-90	\$0 per day, days 1-4 \$100 per day, days 5-10 \$0 per day, 11-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$100 per day, days 21-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-20 \$50 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 сорау
Specialist Visit	\$0 сорау	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0 сорау	\$0 сорау	\$0 сорау
Emergency Care	\$100 copay	20% coinsurance	\$85 copay
Urgent Care	\$0 сорау	20% coinsurance	\$0 сорау
Durable Medical Equipment	20% coinsurance	20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$175 copay	20% coinsurance	\$175 copay
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 copay
Hearing Aids	\$195-1,170 copay	Not covered	\$195-1,750 copay
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Not covered	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-33% (T1 \$0 / T2 \$0-3 / T3 \$0-40 / T4 \$0-100 / T5 \$0-33%)	\$0-25% (T1 \$0 / T2 \$0-10 / T3 -T5 \$0-25%)	\$0-33% (T1 \$0 / T2 \$0-3 / T3 \$0- / T4 \$0-100 / T5 \$0-33%)

<u>Plan Name</u>	Alignment Health smartHMO (HMO)	Alignment Health Sutter Advantage (HMO)	Alignment Health the ONE + Rite Aid (HMO)
Plan ID	Alignment Health Plan Plan ID: H3815-040-0	Alignment Health Plan Plan ID: H3815-020-0	Alignment Health Plan Plan ID: H3815-034-0
Star Rating	4 stars	4 stars	4 stars
Plan Website	alignmenthealthplan.com	alignmenthealthplan.com	alignmenthealthplan.com
Non-members	1-888-979-2247	1-888-979-2247	1-888-979-2247
Members	1-866-634-2247	1-866-634-2247	1-866-634-2247
Contracted Medical Groups (verify with Plan & Provider)	AHPN, CA IPA, ElCam, NCPG, OM, SCCIPA, SMG (Confirm with plan)	AHPN, PAMF, SUT (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, PMGSJ, SCCIPA, SMG (Confirm with plan)
Total Premium	\$O	\$49	\$O
Health Premium	\$O	\$49	\$O
Drug Premium	\$O	\$O	\$O
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$590	\$O	\$O
Maximum-out-of-Pocket Limit	\$3,999	\$4,900	\$3,400
Inpatient (Part A)			
Inpatient Hospitalization	\$200 per day, days 1-5 \$0 per day, days 6-90	\$225 per day, days 1-5 \$0 per day, days 6-90	\$0 per day, days 1-4 \$100 per day, days 5-10 \$0 per day, 11-90
Skilled Nursing Facility	\$20 per day, days 1-20 \$100 per day, days 21-100	\$0 per day, days 1-20 \$160 per day, days 21-57 \$0 per day, days 58-100	\$0 copay
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$5 copay	\$0 сорау
Specialist Visit	\$5 сорау	\$20 copay	\$0 сорау
Diagnostic Radiology (like MRI)	\$0 сорау	\$150 copay	\$0 сорау
Emergency Care	\$120 copay	\$90 copay	\$0 сорау
Urgent Care	\$0 сорау	\$0 сорау	\$0 сорау
Durable Medical Equipment	20% coinsurance	0-20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$100 copay	\$250 copay	\$75 copay
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 сорау
Hearing Aids	Not covered	Not covered	\$0 сорау
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	Not covered
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Not covered	Not covered	Some coverage
Over the Counter Drug Benefits	Not covered	Some coverage	Some coverage
Worldwide Emergency	Not covered	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-25% (T1 \$0 / T2 \$0-3 / T3 \$0-45 / T4 \$0-100 / T5 \$0-25%)	\$0-33% (T1 \$0 / T2 \$0-5 / T3 \$0-40 / T4 \$0-100 / T5 \$0-33%)	\$0-33% (T1 \$0 / T2 \$0-1 / T3 \$0-40 / T4 \$0-100 / T5 \$0-33%

<u>Plan Name</u>	Anthem Medicare Advantage (HMO-POS)	Anthem Prime (HMO-POS)	Astiva Health Premier Plan - NorCal (HMO)
Plan ID	Anthem Blue Cross Plan ID: H0544-108-0	Anthem Blue Cross Partnership Plan Plan ID: H4161-010-0	Astiva Health Plan ID: H1993-012-0
Star Rating	3 stars	3 stars	4 stars
Plan Website	shop.anthem.com/medicare/ca	shop.anthem.com/medicare/ca	astivahealth.com
Non-members	1-855-593-0898	1-855-593-0898	1-866-610-0655
Members	1-800-499-2793	1-833-707-3129	1-866-688-9021
Contracted Medical Groups (verify with Plan & Provider)	NEMS, PMGSJ, SMG (Confirm with plan)	NEMS, PMGSJ, SMG (Confirm with plan)	PPIPA, SMG (Confirm with plan)
Total Premium	\$O	\$O	\$0
Health Premium	\$O	\$O	\$O
Drug Premium	\$O	\$O	\$0
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$O	\$O	\$O
Maximum-out-of-Pocket Limit	\$2,899	\$800	\$1,500
Inpatient (Part A)			
Inpatient Hospitalization	\$95 per day, days 1-5 \$0 per day, days 6-90	\$0 copay per stay	\$0 per day, days 1-4 \$100 per day, days 5-15 \$0 per day, 16-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$100 per day, days 21-100	\$0 per day, days 1-20 \$50 per day, days 21-100	\$0 per day, days 1-20 \$214 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 copay
Specialist Visit	\$0 сорау	\$0 сорау	\$0 copay
Diagnostic Radiology (like MRI)	\$0 сорау	\$0-50 copay	\$0-50 copay
Emergency Care	\$90 copay	\$90 copay	\$85 copay per visit
Urgent Care	\$10 copay	\$25 copay	\$0 сорау
Durable Medical Equipment	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$175 copay	\$150 copay	\$150 copay
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 сорау
Hearing Aids	\$0 сорау	\$0 сорау	\$0 copay
Preventive Dental	In-network: \$0 Out-of-network: 20%: Oral Exam, Cleaning	In-network: \$0 Out-of-network: 20-50%: Oral Exam, Cleaning, Flouride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-35% (T1 \$0 / T2 \$0-4 / T3 \$0-20% / T4 \$0-35% / T5 \$0-33%)	\$0-33% (T1 & T2 \$0 / T3 \$0-20% / T4 \$0-25% / T5 \$0-33%)	\$0-33% (T1 & T2 \$0 / T3 \$0-35 / T4 \$0-95 / T5 \$0-33%)

<u>Plan Name</u>	Astiva Health Savings Plan - NorCal (HMO)	Blue Shield Inspire (HMO)	Central Health Classic Care Plan II (HMO)
Plan ID	Astiva Health Plan ID: H1993-011-0	Blue Shield of California Plan ID: H0504-047-0	Central Health Medicare Plan Plan ID: H5649-028-0
Star Rating	4 stars	3.5 stars	2.5 stars
Plan Website	astivahealth.com	blueshieldca.com/medicare	centralhealthplan.com
Non-members	1-866-610-0655	1-888-534-4263	1-888-714-7550
Members	1-866-688-9021	1-800-776-4466	1-866-314-2427
Contracted Medical Groups (verify with Plan & Provider)	PPIPA, SMG (Confirm with plan)	PMGSJ, SCCIPA (Confirm with plan)	CIPA, MPIPA, MPPCNC, NCPG, PPIPA, PMGSJ, SMG (Confirm with plan)
Total Premium	\$O	\$38	\$0
Health Premium	\$O	\$24.40	\$0
Drug Premium	\$O	\$13.60	\$0
Health Deductible	\$O	\$O	\$0
Drug Deductible	\$O	\$O	\$100
Maximum-out-of-Pocket Limit	\$3,000	\$5,700	\$2,499
Inpatient (Part A)			
Inpatient Hospitalization	\$0 per day, days 1-4 \$200 per day, days 5-15 \$0 per day, days 16-150	\$190 per day, days 1-5 \$0 per day, days 6-90	\$150 per day, days 1-6 \$0 per day, days 7-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$214 per day, days 21-100	\$0 per day, days 1-20 \$200 per day, days 21-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 сорау
Specialist Visit	\$0 сорау	\$0 сорау	\$10 copay
Diagnostic Radiology (like MRI)	\$0-75 copay	\$45 copay	\$0-200 copay
Emergency Care	\$90 copay per visit	\$125 copay	\$0-140 copay
Urgent Care	\$25 copay	\$0 copay	\$0 copay
Durable Medical Equipment	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$160 copay	\$275 copay	\$0-250 copay
Extra Benefits			
Hearing Exams	Not covered	\$0 сорау	\$0 сорау
Hearing Aids	Not covered	Not covered	\$575-2,099 copay
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 copay	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 copay	\$0 copay
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Not covered	Not covered	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Сорауѕ	\$0-33% (T1 & T2 \$0 / T3 \$0-40 / T4 \$0-95 / T5 \$0-33%)	\$0-33% (T1 \$0 / T2 \$0-10 / T3 \$0-40 / T4 \$0-95 / T5 \$0-33%)	\$0-31% (T1 & T2 \$0 / T3 \$0-35 / T4 \$0-100 / T5 \$0-31%)

<u>Plan Name</u>	Central Health Premier Plan I (HMO)	Imperial Dynamic Plan (HMO)	Imperial Giveback (HMO)
Plan ID	Central Health Medicare Plan Plan ID: H5649-023-0	Imperial Health Plan of California, Inc. Plan ID: H5496-012-0	Imperial Health Plan of California, Inc. Plan ID: H5496-014-0
Star Rating	2.5 stars	3.5 stars	3.5 stars
Plan Website	<u>centralhealthplan.com</u>	imperialhealthplan.com	imperialhealthplan.com
Non-members	1-888-714-7550	1-800-838-5914	1-800-838-5914
Members	1-866-314-2427	1-800-838-8271	1-800-838-8271
Contracted Medical Groups (verify with Plan & Provider)	CIPA, MPIPA, MPPCNC, NCPG, PPIPA, PMGSJ, SMG (Confirm with plan)	CIPA, IHH, MPIPA, PPIPA, SMG (Confirm with plan)	CIPA, IHH, MPIPA, PPIPA, SMG (Confirm with plan)
Total Premium	\$O	\$O	\$O
Health Premium	\$O	\$O	\$O
Drug Premium	\$0	\$0	\$O
Health Deductible	\$0	\$0	\$257
Drug Deductible	\$100	\$O	\$590
Maximum-out-of-Pocket Limit	\$2,999	\$297	\$9,350
Inpatient (Part A)			
Inpatient Hospitalization	\$0 per day, days 1-4 \$100 per day, days 5-10 \$0 per day, days 11-90	\$0 per day, days 1-90	\$1,676 deductible, days 1-60 \$419 per day, days 61-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-20 \$100 per day, days 21-50 \$200 per day, days 51-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	20% coinsurance
Specialist Visit	\$0 сорау	\$0 сорау	20% coinsurance
Diagnostic Radiology (like MRI)	\$0-150 copay	\$0 сорау	20% coinsurance
Emergency Care	\$0-125 copay	\$125 copay	20% coinsurance
Urgent Care	\$0 сорау	\$0 сорау	20% coinsurance
Durable Medical Equipment	0-20% coinsurance	20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$0-300 copay	\$150 copay	20% coinsurance
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 сорау
Hearing Aids	\$0 сорау	\$0 сорау	\$0 сорау
Preventive Dental	\$0-17 copay: Oral Exam \$0 copay: Cleaning \$0-13 copay: Fluoride treatment \$0-41 copay: X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 copay
Fitness Benefits	Some coverage	Some coverage	Not covered
Transportation Services	Some coverage	Some coverage	Not covered
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Not covered
Prescription Drugs (Part D)			
Сорауз	\$0-31% (T1 & T2 \$0 / T3 \$0-35 / T4 \$0-75 / T5 \$0-31%)	\$0-33% (T1 \$0 / T2 \$0-6 / T3 \$0-45 / T4 \$0-90 / T5 \$0-33%)	\$0-25% (T1-T5 \$0-25%)

<u>Plan Name</u>	Imperial Traditional (HMO)	Kaiser Permanente Sr Adv Basic Santa Clara (HMO)	Kaiser Permanente Sr Adv Enhanced Santa Clara (HMO)
Plan ID	Imperial Health Plan of California, Inc. Plan ID: H5496-007-0	Kaiser Permanente Plan ID: H0524-062-0	Kaiser Permanente Plan ID: H0524-039-0
Star Rating	3.5 stars	4.5 stars	4.5 stars
Plan Website	imperialhealthplan.com	kp.org/medicare	kp.org/medicare
Non-members	1-800-838-5914	1-800-777-1238	1-800-777-1238
Members	1-800-838-8271	1-800-443-0815	1-800-443-0815
Contracted Medical Groups (verify with Plan & Provider)	CIPA, IHH, MPIPA, PPIPA, SMG (Confirm with plan)	KP (Confirm with plan)	KP (Confirm with plan)
Total Premium	\$O	\$O	\$65
Health Premium	\$0	\$O	\$45.70
Drug Premium	\$0	\$O	\$19.30
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$O	\$O	\$O
Maximum-out-of-Pocket Limit	\$1,499	\$6,000	\$3,900
Inpatient (Part A)			
Inpatient Hospitalization	\$0 per day, days 1-3 \$150 per day, days 4-5 \$0 per day, days 6-90	\$245 per day, days 1-5 \$0 per day, days 6-90 \$0 per day, days 91 and beyond	\$215 per day, days 1-5 \$0 per day, days 6-90 \$0 per day, days 91 and beyond
Skilled Nursing Facility	\$0 per day, days 1-20 \$100 per day, days 21-50 \$200 per day, days 51-100	\$0 per day, days 1-20 \$100 per day, days 21-100	\$0 per day, days 1-20 \$100 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$5 сорау	\$0 сорау
Specialist Visit	\$0 сорау	15 сорау	\$5 сорау
Diagnostic Radiology (like MRI)	\$0 сорау	\$10-225 copay	\$0-205 copay
Emergency Care	\$125 copay	\$125 copay	\$140 copay
Urgent Care	\$0 сорау	\$5 copay	\$0 сорау
Durable Medical Equipment	20% coinsurance	0-20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	\$0-47 copay or 0-20% coinsurance	\$0-47 copay or 0-20% coinsurance
Ground Ambulance	\$150 copay	\$250 copay	\$250 copay
Extra Benefits			
Hearing Exams	\$0 copay	Not covered	Not covered
Hearing Aids	\$0 сорау	Not covered	Not covered
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	Not covered	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$5 copay	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 copay	Not covered
Fitness Benefits	Some coverage	Not covered	Not covered
Transportation Services	Some coverage	Not covered	Not covered
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-33% (T1 \$0 / T2 \$0-10 / T3 \$0-45 / T4 \$0-90 / T5 \$0-33%)	\$0-33% (T1 \$0-3 / T2 \$0-12 / T3 \$0-47 / T4 \$0-100 / T5 \$0-33%)	\$0-33% (T1 \$0 / T2 \$0-7 / T3 \$0-47 / T4 \$0-100 / T5 \$0-33%)

<u>Plan Name</u>	SCAN Classic (HMO)	SCAN MyChoice (HMO)	Wellcare Low Premium (HMO)
Plan ID	SCAN Health Plan Plan ID: H5425-069-0	SCAN Health Plan Plan ID: H5425-120-0	Wellcare by Health Net Plan ID: H0562-133-0
Star Rating	4.5 stars	4.5 stars	3 stars
Plan Website	scanhealthplan.com	scanhealthplan.com	wellcare.com/healthnetCA
Non-members	1-888-315-7226	1-888-315-7226	1-884-917-0175
Members	1-800-559-3500	1-800-559-3500	1-800-275-4737
Contracted Medical Groups (verify with Plan & Provider)	MPPCNC, NCPG, PMGSJ (Confirm with plan)	PMGSJ (Confirm with plan)	HP, PAMF, PMGSJ, SCCIPA, SMG (Confirm with plan)
Total Premium	\$O	\$O	\$37
Health Premium	\$O	\$O	\$37
Drug Premium	\$0	\$O	\$O
Health Deductible	\$0	\$O	\$200
Drug Deductible	\$0	\$O	\$420
Maximum-out-of-Pocket Limit	\$1,200	\$1,200	\$4,150
Inpatient (Part A)			
Inpatient Hospitalization	\$0 per day, days 1-4 \$75 per day, days 5-10 \$0 per day, days 11-90	\$0 per day, days 1-4 \$75 per day, days 5-10 \$0 per day, days 11-90	\$400 per day, days 1-6 \$0 per day, days 7-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$50 per day, days 2-100	\$0 per day, days 1-20 \$50 per day, days 2-100	\$0 per day, days 1-20 \$214 per day, days 40 \$0 per day, days 41-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 copay
Specialist Visit	\$0 copay	\$0 сорау	\$0 copay
Diagnostic Radiology (like MRI)	\$0-100 copay	\$0-100 copay	\$0-350 copay
Emergency Care	\$90 copay	\$90 copay	\$140 copay
Urgent Care	\$0 сорау	\$0 сорау	\$25 copay
Durable Medical Equipment	0-20% coinsurance	0-20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	\$0-20% coinsurance
Ground Ambulance	\$95 copay	\$95 copay	\$300 copay
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 сорау
Hearing Aids	\$550-850 copay	\$550-850 copay	\$0 copay
Preventive Dental	\$0 copay: Oral Exam, Cleaning, X-ray	\$0 copay: Oral Exam, Cleaning, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 copay	\$0 copay
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Not covered	Not covered
Over the Counter Drug Benefits	Some coverage	Some coverage	Not covered
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-50% (T1 & T2 \$0 / T3 \$0-42 / T4 \$0-50% / T5 \$0-33%)	\$0-50% (T1 & T2 \$0 / T3 \$0-42 / T4 \$0-50% / T5 \$0-33%)	\$0-35% (T1 & T2 \$0 / T3 \$0-25% / T4 \$0-35% / T5 \$0-28%)

<u>Plan Name</u>	Central Health Valor Care Plan (HMO)	Imperial Courage Plan (HMO)
Plan ID	Central Health Medicare Plan ID: H5649-030-0	Imperial Health Plan of California, Inc. Plan ID: H5496-016-0
Star Rating	2.5 stars	3.5 stars
Plan Website	centralhealthplan.com	imperialhealthplan.com
Non-members	1-888-714-7550	1-800-838-5914
Members	1-866-314-2427	1-800-838-8271
Contracted Medical Groups (verify with Plan & Provider)	CIPA, MPIPA, MPPCNC, NCPG, PPIPA, PMGSJ, SMG (Confirm with plan)	CIPA, IHH, MPIPA, PPIPA, SMG (Confirm with plan)
Total Premium	\$O	\$O
Health Premium	\$O	\$O
Drug Premium	** No Part D**	** No Part D**
Health Deductible	\$O	\$O
Drug Deductible	** No Part D**	** No Part D**
Maximum-out-of-Pocket Limit	\$4,999	\$2,999
Inpatient (Part A)		
Inpatient Hospitalization	\$285 per day, days 1-6 \$0 per day, days 7-90	\$150 per day, days 1-5 \$0 per day, days 6-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-20 \$200 per day, days 21-100
Outpatient (Part B)		
Primary Doctor Visit	\$0 сорау	\$0 сорау
Specialist Visit	\$0 сорау	\$5 сорау
Diagnostic Radiology (like MRI)	\$0-100 copay	\$0 сорау
Emergency Care	\$0-125 copay	\$125 copay
Urgent Care	\$0 сорау	\$0 сорау
Durable Medical Equipment	0-20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$0-275 copay	\$150 copay
Extra Benefits		
Hearing Exams	\$0 сорау	\$0 сорау
Hearing Aids	\$49-1,549 copay	\$0 сорау
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage
Transportation Services	Not covered	Some coverage
Over the Counter Drug Benefits	Not covered	Some coverage
Worldwide Emergency	Some coverage	Some coverage
Prescription Drugs (Part D)		
Copays	** No Part D**	** No Part D**

<u>Plan Name</u>	Aetna Medicare Core (PPO)	Aetna Medicare Core II (PPO)	Alignment Health Advantage PPO (PPO)
Plan ID	Aetna Medicare Plan ID: H5521-425-0	Aetna Medicare Plan ID: H5521-581-0	Alignment Health Plan Plan ID: H8832-002-0
Star Rating	4.5 stars	4.5 stars	Plan too new to be measured
Plan Website	aetnamedicare.com	aetnamedicare.com	alignmenthealthplan.com
Non-members	1-833-859-6031	1-833-859-6031	1-888-979-2247
Members	1-833-570-6670	1-833-570-6670	1-866-634-2247
Contracted Medical Groups (verify with Plan & Provider)	PMGSJ, SCCIPA (Confirm with plan)	PMGSJ, SCCIPA (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, SCCIPA, SMG (Confirm with plan)
Total Premium	\$O	\$46	\$50
Health Premium	\$O	\$35.80	\$50
Drug Premium	\$O	\$10.20	\$O
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$590	\$590	\$O
Maximum-out-of-Pocket Limit	In-network: \$5,900 In & Out-of-network: \$8,950	In-network: \$4,900 In & Out-of-network: \$8,700	In-network: \$2,850 In & Out-of-network: \$5,150
Inpatient (Part A)			
Inpatient Hospitalization	In-network: \$345 per day, days 1-4 \$0 per day, days 5-90 Out-of-network: 50% per stay	In-network: \$375 per day, days 1-6 \$0 per day, days 7-90 Out-of-network: \$500 per day, days 1-10 \$0 per day, days 11-90	In-network: \$75 per day, days 1-5 \$0 per day, days 6-90 Out-of-network: 40% per stay
Skilled Nursing Facility	In-network: \$10 per day, days 1-20 \$150 per day, days 21-100 Out-of-network: 50% per stay	In-network: \$10 per day, days 1-20 \$214 per day, days 21-100 Out-of-network: 45% per stay	In-network: \$0 per day, days 1-20 \$50 per day, days 21-100 Out-of-network: 40% per stay
Outpatient (Part B)			
Primary Doctor Visit	In-network: \$0 Out-of-network: \$25	In-network: \$0 Out-of-network: \$15	In-network: \$0 Out-of-network: 40%
Specialist Visit	In-network: \$0-30 Out-of-network: \$65	In-network: \$30 Out-of-network: \$55	In-network: \$0 Out-of-network: 40%
Diagnostic Radiology (like MRI)	In-network: \$0-200 Out-of-network: 50%	In-network: \$0-250 Out-of-network: \$350 copay	In-network: \$0 Out-of-network: 40%
Emergency Care	\$125 copay per visit	\$125 copay	\$75 copay
Urgent Care	\$40 copay	\$40 copay	\$0 copay
Durable Medical Equipment	In-network:0-20% Out-of-network: 50%	In-network: 20% Out-of-network: 45%	In-network: 0–20% Out-of-network: 40%
Chemotherapy Part B Drugs	In-network:0-20% Out-of-network: 50%	In-network: 20% Out-of-network: 45%	In-network: 0-20% Out-of-network: 40%
Ground Ambulance	In-network / Out-of-network: \$285	In-network / Out-of-network: \$285	In-network: \$100 copay Out-of-network: 40%
Extra Benefits			
Hearing Exams	In-network: \$0 Out-of-network: 50%	In-network: \$0 Out-of-network: 45%	In-network: \$0 Out-of-network: 40%
Hearing Aids	In & Out-of-network: \$0	In & Out-of-network: \$0	Not covered
Preventive Dental	In-network: \$0 Out-of-network: 50%: Oral Exam, Cleaning, Fluoride treatment, X-ray	In-network \$0 Out-of-network 50%: Oral Exam, Cleaning, Flouride treatment, X-ray	Not covered
Vision: Routine Eye Exam	In-network: \$0 Out-of-network: 50%	In-network: \$0 Out-of-network: 45%	In-network: \$0 Out-of-network: 40%
Vision: Contact Lenses & Eye Glasses	Not covered	In & Out-of-network: \$0	In-network: \$0 Out-of-network: 40%
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Not covered	Not covered	Some coverage
Over the Counter Drug Benefits	Not covered	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-50% (T1 \$0 / T2 \$0 / T3 24% / T4 25% / T5 25%)	\$0-25% (T1 & T2 \$0 / T3 \$0-22% / T4 & T5 \$0-25%)	\$0-33% (T1 \$0 / T2 \$0-3 / T3 \$0-40 / T4 \$0-93 / T5 0-33%)

<u>Plan Name</u>	Aetna Medicare Eagle Plus (PPO)
Plan ID	Aetna Medicare Plan ID: H5521-369-0
Star Rating	4.5 stars
Plan Website	aetnamedicare.com
Non-members	1-833-859-6031
Members	1-833-570-6670
Contracted Medical Groups (verify with Plan & Provider)	PMGSJ, SCCIPA (Confirm with plan)
Total Premium	\$0
Health Premium	\$0
Drug Premium	**No Part D**
Health Deductible	\$0
Drug Deductible	**No Part D**
Maximum-out-of-Pocket Limit	In-network: \$6,750 In & Out-of-network: \$9,500
Inpatient (Part A)	
Inpatient Hospitalization	In-network: \$430 per day, days 1-4 \$0 per day, days 5-90 Out-of-network: \$550 per day, days 1-5 \$0 per day, days 6-90
Skilled Nursing Facility	In-network: \$0 per day, days 1-20 \$203 per day, days 21-100 Out-of-network: 45% per stay
Outpatient (Part B)	
Primary Doctor Visit	In-network: \$0 Out-of-network: 50%
Specialist Visit	In-network: \$40 Out-of-network: 50%
Diagnostic Radiology (like MRI)	In-network: \$0-\$150 Out-of-network: 50%
Emergency Care	\$125 copay per visit
Urgent Care	\$40 copay
Durable Medical Equipment	In-network: 0-20% Out-of-network: 40%
Chemotherapy Part B Drugs	In-network: 0-20% Out-of-network: 50%
Ground Ambulance	\$265 copay
Extra Benefits	
Hearing Exams	In-network: \$0 Out-of-network: 50%
Hearing Aids	In-network / Out-of-network: \$0
Preventive Dental	In-network: \$0 Out-of-network: 20%: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	In-network: \$0 Out-of-network: 50%
Vision: Contact Lenses & Eye Glasses	In-network / Out-of-network: \$0
Fitness Benefits	Some coverage
Transportation Services	Not covered
Over the Counter Drug Benefits	Some coverage
Worldwide Emergency	Some coverage
Prescription Drugs (Part D)	
Copays	**No Part D**

<u>Plan Name</u>	Alignment Health BreathEasy (HMO C-SNP)	Alignment Health Clarity (HMO C-SNP)	Alignment Health Heart & Diabetes (HMO C-SNP)
Plan ID	Alignment Health Plan Plan ID: H3815-041-0	Alignment Health Plan Plan ID: H3815-042-0	Alignment Health Plan Plan ID: H3815-010-0
Star Rating	4 stars	4 stars	4 stars
Plan Website	alignmenthealthplan.com	alignmenthealthplan.com	alignmenthealthplan.com
Non-members	1-888-979-2247	1-888-979-2247	1-888-979-2247
Members	1-866-634-2247	1-866-634-2247	1-866-634-2247
Contracted Medical Groups (verify with Plan & Provider)	AHPN, CA IPA, ElCam, NCPG, OM, SCCIPA, SMG (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, SCCIPA, SMG (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, PMG, SCCIPA, SMG (Confirm with plan)
Total Premium	\$18.10	\$24.10	\$O
Health Premium	\$0	\$O	\$O
Drug Premium	\$18.10	\$24.10	\$O
Health Deductible	\$O	\$O	\$0
Drug Deductible	\$590	\$590	\$0
Maximum-out-of-Pocket Limit	\$8,850	\$8,850	\$790
Inpatient (Part A)			
Inpatient Hospitalization	\$1,676 deductible for days 1-60 \$419 per day, days 61-90	\$1,676 deductible for days 1-60 \$419 per day, days 61-90	\$0 сорау
Skilled Nursing Facility	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-31 \$50 per day, days 32-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 copay	\$0 сорау	\$0 сорау
Specialist Visit	\$0 copay	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0 copay	\$0 сорау	\$0 сорау
Emergency Care	20% coinsurance	20% coinsurance	\$20 copay
Urgent Care	\$0 сорау	\$0 сорау	\$0 сорау
Durable Medical Equipment	20% coinsurance	20% coinsurance	0-20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	20% coinsurance	20% coinsurance	\$100 copay
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 copay
Hearing Aids	\$0 сорау	\$0 сорау	Not covered
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$10 copay Oral Exam \$20 copay Cleaning \$10 copay Flouride treatment \$30 copay X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 copay
Vision: Contact Lenses & Eye Glasses	\$О сорау	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-25% (T1-T5 \$0-25%)	\$0-25% (T1-T5 \$0-25%)	\$0-33% (T1 & T2 \$0 / T3 \$0-30 T4 \$0-100 / T5 \$0-33%)

<u>Plan Name</u>	Alignment Health Heart & Diabetes CalPlus (HMO C-SNP)	Alignment Health Heart & Diabetes Care (HMO C-SNP)	Alignment Health Silicon (HMO C-SNP)
Plan ID	Alignment Health Plan Plan ID: H3815-039-0	Alignment Health Plan Plan ID: H3815-048-0	Alignment Health Plan Plan ID: H3815-045-0
Star Rating	4 stars	4 stars	4 stars
Plan Website	alignmenthealthplan.com	alignmenthealthplan.com	alignmenthealthplan.com
Non-members	1-888-979-2247	1-888-979-2247	1-888-979-2247
Members	1-866-634-2247	1-866-634-2247	1-866-634-2247
Contracted Medical Groups (verify with Plan & Provider)	AHPN, CA IPA, ElCam, NCPG, OM, PMG, SCCIPA, SMG (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, PMG, SCCIPA, SMG (Confirm with plan)	AHPN, CA IPA, ElCam, NCPG, OM, SCCIPA, SMG (Confirm with plan)
Total Premium	\$29.70	\$O	\$29.70
Health Premium	\$O	\$O	\$O
Drug Premium	\$29.70	\$O	\$29.70
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$590	\$O	\$590
Maximum-out-of-Pocket Limit	\$7,350	\$990	\$8,850
Inpatient (Part A)			
Inpatient Hospitalization	\$275 per day, days 1-6 \$0 per day, days 7-90	\$0 copay	\$1,676 deductible for days 1-60 \$419 per day, days 61-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-31 \$50 per day, days 32-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 copay
Specialist Visit	\$0 сорау	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0 сорау	\$0 сорау	\$0 сорау
Emergency Care	20% coinsurance	\$70 copay	20% coinsurance
Urgent Care	\$0 сорау	\$0 сорау	\$0 сорау
Durable Medical Equipment	20% coinsurance	0-20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	20% coinsurance	\$100 copay	20% coinsurance
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 сорау
Hearing Aids	\$0 сорау	Not covered	\$0 сорау
Preventive Dental	\$10 copay Oral Exam \$20 copay Cleaning \$10 copay Flouride treatment \$30 copay X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 copay
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 copay
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-25% (T1-T5 \$0-25%)	\$0-33% (T1 \$0 / T2 \$0-5 / T3 \$0-30 / T4 \$0-75 / T5 \$0-33%)	\$0-33% (T1 & T2 \$0 / T3 \$0-35 / T4 \$0-75 / T5 \$0-33%)

<u>Plan Name</u>	Astiva Health C-SNP WOW - NorCal (HMO C-SNP)	Central Health Embrace Care Plan (HMO C-SNP)	Central Health Embrace Choice Plan (HMO C-SNP)
Plan ID	Astiva Health Plan ID: H1993-013-0	Central Health Medicare Plan ID: H5649-025-2	Central Health Medicare Plan Plan ID: H5649-026-2
Star Rating	4 stars	2.5 stars	2.5 stars
Plan Website	astivahealth.com	<u>centralhealthplan.com</u>	centralhealthplan.com
Non-members	1-866-610-0655	1-888-714-7550	1-888-714-7550
Members	1-866-688-9021	1-866-314-2427	1-866-314-2427
Contracted Medical Groups (verify with Plan & Provider)	(Confirm with plan)	CIPA, MPIPA, MPPCNC, NCPG, PPIPA, PMGSJ, SMG (Confirm with plan)	CIPA, MPIPA, MPPCNC, NCPG, PPIPA, PMGSJ, SMG (Confirm with plan)
Total Premium	\$29.70	\$O	\$13.40
Health Premium	\$O	\$O	\$0
Drug Premium	\$29.70	\$O	\$13.40
Health Deductible	\$0	\$O	\$0
Drug Deductible	\$590	\$O	\$590
Maximum-out-of-Pocket Limit	\$9,350	\$2,750	\$9,350
Inpatient (Part A)			
Inpatient Hospitalization	\$1,676 deductible for days 1-60 \$419 per day, days 61-90 \$816 per day, days 91-150	\$0 per day, days 1-5 \$200 per day, days 6-9 \$35 per day, days 10-90	\$0 per day, days 1-5 \$200 per day, days 6-9 \$35 per day, days 10-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$214 per day, days 21-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 copay
Specialist Visit	\$0 сорау	\$0 сорау	\$0-35% copay
Diagnostic Radiology (like MRI)	20% coinsurance	\$0-100 copay	0-20% coinsurance
Emergency Care	\$70 сорау	\$0-140 copay	\$0-110 copay
Urgent Care	\$0 сорау	\$0 сорау	\$0 copay
Durable Medical Equipment	0-20% coinsurance	0-20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$200 copay	\$0-200 coinsurance	20% сорау
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 copay
Hearing Aids	\$0 copay	\$575-2,099 copay	\$49–1,549 copay
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	Not covered
Vision: Routine Eye Exam	\$0 copay	\$0 copay	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 copay	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-33% (T1 & T2 \$0 / T3 \$0-35 / T4 \$0-75 / T5 \$0-33%)	\$0-33% (T1 \$0 / T2 \$0-9 / T3 \$0-47 / T4 \$0-90 / T5 \$0-33%)	\$0-25% (T1-T5 \$0-25%)

<u>Plan Name</u>	Central Health Focus Plan (HMO C-SNP)	Imperial Senior Value (HMO C-SNP)	Premier Care (HMO I-SNP)
Plan ID	Central Health Medicare Plan ID: H5649-006-0	Imperial Health Plan of California, Inc. Plan ID: H5496-005-0	Align Senior Care Plan ID: H3274-002-0
Star Rating	2.5 stars	3.5 stars	Not enough data available
Plan Website	centralhealthplan.com	imperialhealthplan.com	alignseniorcare.com
Non-members	1-888-714-7550	1-800-838-5914	1-844-305-3879
Members	1-866-314-2427	1-800-838-8271	1-844-305-3879
Contracted Medical Groups (verify with Plan & Provider)	CIPA, MPIPA, MPPCNC, NCPG, PPIPA, PMGSJ, SMG (Confirm with plan)	CIPA, MPIPA, PPIPA, SMG (Confirm with plan)	(Confirm with plan)
Total Premium	\$O	\$O	\$O
Health Premium	\$O	\$O	\$O
Drug Premium	\$O	\$O	\$O
Health Deductible	\$O	\$O	\$O
Drug Deductible	\$O	\$O	\$O
Maximum-out-of-Pocket Limit	\$1,800	\$297	\$1,900
Inpatient (Part A)			
Inpatient Hospitalization	\$0 сорау	\$0 per day, days 1-90	\$0 сорау
Skilled Nursing Facility	\$0 сорау	\$0 per day, days 1-20 \$100 per day, days 21-50 \$200 per day, days 51-100	\$0 per day, days 1-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 сорау
Specialist Visit	\$0 сорау	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0-75 copay	\$0 сорау	20% coinsurance
Emergency Care	\$0-135 copay	\$125 copay	\$90 copay
Jrgent Care	\$0 сорау	\$0 сорау	\$40 copay
Durable Medical Equipment	0-20% coinsurance	20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$0-200 copay	\$150 copay	\$125 copay
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	Not covered
Hearing Aids	\$0 сорау	\$0 сорау	Not covered
Preventive Dental	\$0-17 copay Oral Exam \$0 copay Cleaning \$0-13 copay Flouride treatment \$0-41 copay X-ray	\$0 copay: Oral Exam, Cleaning, Fluoride treatment, X-ray	\$0 copay: Oral Exam, Cleaning Fluoride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 copay	\$0 сорау	\$0 сорау
-itness Benefits	Some coverage	Some coverage	Some coverage
Fransportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Not covered
Prescription Drugs (Part D)			
Copays	\$0-33% (T1 -T2 \$0 / T3 \$0-35 / T4 \$0-75 / T5 \$0-33%)	\$0-33% (T1 \$0 / T2 \$0-6 / T3 \$0-45 / T4 \$0-90 / T5 \$0-33%)	\$0-25% (T1 \$0 / T2 \$0-10 / T3 \$0-45/ T4 \$0-95 / T5 \$0-25

<u>Plan Name</u>	SCAN Balance (HMO C-SNP)	SCAN Strive (HMO C-SNP)	Senior Care (HMO I-SNP)
Plan ID	SCAN Health Plan Plan ID: H5425-070-0	SCAN Health Plan Plan ID: H5425-098-0	Align Senior Care Plan ID: H3274-001-0
Star Rating	4.5 stars	4.5 stars	Not enough data available
Plan Website	scanhealthplan.com	scanhealthplan.com	alignseniorcare.com
Non-members	1-888-315-7226	1-888-315-7226	1-844-305-3879
Members	1-800-559-3500	1-800-559-3500	1-844-305-3879
Contracted Medical Groups (verify with Plan & Provider)	B&TP, IHPCSF, MNC, PMGSJ (Confirm with plan)	MPPCNC, NCPG, PMGSJ (Confirm with plan)	(Confirm with plan)
Total Premium	\$O	\$25.90	\$O
Health Premium	\$O	\$O	\$O
Drug Premium	\$O	\$25.90	\$O
Health Deductible	\$O	\$257	\$O
Drug Deductible	\$O	\$590	\$O
Maximum-out-of-Pocket Limit	\$1,200	\$9,350	\$9,350
Inpatient (Part A)			
Inpatient Hospitalization	\$0 per day, days 1-4 \$75 per day, days 5-10 \$0 per day, days 11-90	\$1,676 deductible, days 1-60 \$419 per day, days 61-90	\$235 deductible, days 1-10 \$0 per day, days 11-90
Skilled Nursing Facility	\$0 per day, days 1-20 \$50 per day, days 21-100	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 per day, days 1-100
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 copay
Specialist Visit	\$0 сорау	\$0 сорау	0-20% coinsurance
Diagnostic Radiology (like MRI)	\$0-100 copay	20% coinsurance	20% coinsurance
Emergency Care	\$90 сорау	20% coinsurance	\$90 copay
Urgent Care	\$0 сорау	20% coinsurance	\$45 copay
Durable Medical Equipment	0-20% coinsurance	0-20% coinsurance	20% coinsurance
Chemotherapy Part B Drugs	0-20% coinsurance	0-20% coinsurance	0-20% coinsurance
Ground Ambulance	\$100 copay	20% coinsurance	20% coinsurance
Extra Benefits			
Hearing Exams	\$0 copay	Not covered	\$0 copay
Hearing Aids	\$550-\$850 copay	Not covered	\$0 copay
Preventive Dental	\$0 copay: Oral Exam, Cleaning, X-ray	\$0 copay: Oral Exam, Cleaning, X-ray	\$0 copay: Oral Exam, Cleaning, Flouride treatment, X-ray
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 copay	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Not covered
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Not covered
Prescription Drugs (Part D)			
Сорауѕ	\$0-50% (T1 & T2 \$0 / T3 \$0-42 / T4 \$0-50% / T5 \$0-33%)	\$0-45% (T1-T2 \$0 / T3 \$0-24% / T4 \$0-45% / T5 \$0-25%)	\$0-25% (T1-T5 \$0-25%)

2025 Part C Medicare Advantage HMO Plans with Part D Prescription Drug Coverage for Dual Eligible Beneficiaries (qualify for both Medicare & Medi-Cal)

<u>Plan Name</u>	Anthem Dual Advantage (HMO D-SNP)	Anthem Full Dual Advantage Aligned (HMO D-SNP)	Central Health Dual Access Plan (HMO D-SNP)
Plan ID	Anthem Blue Cross Partnership Plan ID: H4471-009-0	Anthem Blue Cross Plan ID: H4471-001-0	Central Health Medicare Plan Plan ID: H5649-024-0
Star Rating	Plan too new to be measured	Plan too new to be measured	2.5 stars
Plan Website	shop.anthem.com/medicare	shop.anthem.com/medicare	centralhealthplan.com
Non-members	1-855-593-0899	1-855-593-0899	1-888-714-7550
Members	1-800-499-2793	1-833-707-3129	1-866-314-2427
Contracted Medical Groups (verify with Plan & Provider)	NEMS, PMGSJ, SMG (Confirm with plan)	NEMS, PMGSJ, SMG (Confirm with plan)	(Confirm with plan)
Total Premium	\$24.40	\$O	\$O
Health Premium	\$O	\$O	\$O
Drug Premium	\$24.40	\$O	\$O
Health Deductible	\$0	\$0	\$O
Drug Deductible	\$590	\$590	\$590
Maximum-out-of-Pocket Limit	\$9,350	\$9,350	\$9,350
Inpatient (Part A)			
Inpatient Hospitalization	\$1,676 deductible, days 1-60 \$419 per day, days 61-90	\$0 сорау	\$0 сорау
Skilled Nursing Facility	\$0 per day, days 1-20 \$209.50 per day, days 21-100	\$0 сорау	\$0 сорау
Outpatient (Part B)			
Primary Doctor Visit	\$0 сорау	\$0 сорау	\$0 сорау
Specialist Visit	\$0 copay	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	0% or 20% coinsurance	\$0 сорау	\$0 сорау
Emergency Care	\$0 or \$90 copay	\$0 сорау	\$0 сорау
Urgent Care	\$0 or \$45 copay	\$0 сорау	\$0 сорау
Durable Medical Equipment	0% or 0-20% coinsurance	\$0 сорау	\$0 сорау
Chemotherapy Part B Drugs	0% or 0-20% coinsurance	\$0 сорау	\$0 сорау
Ground Ambulance	0% or 20% coinsurance	\$0 сорау	\$0 сорау
Extra Benefits			
Hearing Exams	\$0 сорау	\$0 сорау	\$0 сорау
Hearing Aids	\$0 сорау	\$0 сорау	\$49-\$1,549 copay
Preventive Dental	\$0 copay: Oral Exam, Cleaning, Flouride treatment, X-ray	\$0 copay: Oral Exam, Cleaning, Flouride treatment, X-ray	Not covered
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage	Some coverage
Transportation Services	Some coverage	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage	Some coverage
Prescription Drugs (Part D)			
Copays	\$0-25% (T1-T5 \$0-25%)	\$0-25% (T1-T5 \$0-25%)	\$0-25% (T1-T5 \$0-25%)

2025 Part C Medicare Advantage HMO Plans with Part D Prescription Drug Coverage for Dual Eligible Beneficiaries (qualify for both Medicare & Medi-Cal)

<u>Plan Name</u>	DualConnect (HMO D-SNP)	Kaiser Permanente Dual Complete North P2 (HMO D-SNP)
Plan ID	Santa Clara Family Health Plan Plan ID: H4045-001-0	Kaiser Permanente Plan ID: H8794-002-0
Star Rating	3 stars	Plan too new to be measured
Plan Website	scfhp.com/dualconnect	kp.org/medicare
Non-members	1-877-723-4795	1-800-777-1238
Members	1-877-723-4795	1-800-443-0815
Contracted Medical Groups (verify with Plan & Provider)	PAMF, SCVMCPS (Confirm with plan)	KP (Confirm with plan)
Total Premium	\$O	\$0
Health Premium	\$O	\$O
Drug Premium	\$O	\$0
Health Deductible	\$O	\$0
Drug Deductible	\$590	\$0
Maximum-out-of-Pocket Limit	\$8,650	\$9,350
Inpatient (Part A)		
Inpatient Hospitalization	\$0 сорау	\$0 сорау
Skilled Nursing Facility	\$0 сорау	\$0 сорау
Outpatient (Part B)		
Primary Doctor Visit	\$0 сорау	\$0 сорау
Specialist Visit	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0 сорау	\$0 сорау
Emergency Care	\$0 сорау	\$0 сорау
Urgent Care	\$0 сорау	\$0 сорау
Durable Medical Equipment	\$0 сорау	\$0 сорау
Chemotherapy Part B Drugs	\$0 сорау	\$0 сорау
Ground Ambulance	\$0 сорау	\$0 copay
Extra Benefits		
Hearing Exams	Not covered	Not covered
Hearing Aids	Not covered	Not covered
Preventive Dental	Not covered	Not covered
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 сорау
Fitness Benefits	Some coverage	Some coverage
Transportation Services	Not covered	Not covered
Over the Counter Drug Benefits	Some coverage	Some coverage
Worldwide Emergency	Not covered	Some coverage
Prescription Drugs (Part D)		
Copays	\$0-25% (T1-T5 \$0-25%)	\$0-25% (T1-T3 \$0 / T4-T5 \$0-25%)

2025 Program of All-Inclusive Care for the Elderly (PACE) Plans with Part D Prescription Drug Coverage for Dual Eligible Beneficiaries (qualify for both Medicare & Medi-Cal)

<u>Plan Name</u>	On LOK PACE	Welbe Health PACE
Plan ID	On LOK PACE Plan Plan ID: H5403	Welbe Health PACE Plan Plan ID: H6317
Star Rating	Coming soon	Coming soon
Plan Website	onlok.org	welbehealth.com
Non-members	1-888-886-6565	1-888-402-9690
Members	1-888-886-6565	1-888-402-9690
Contracted Medical Groups (verify with Plan & Provider)	NCPG, SCVMCPS (Confirm with plan)	PAMF, SUT (Confirm with plan)
Total Premium	\$O	\$O
Health Premium	\$O	\$0
Drug Premium	\$O	\$0
Health Deductible	\$O	\$0
Drug Deductible	\$O	\$O
Maximum-out-of-Pocket Limit	\$O	\$O
Inpatient (Part A)		
Inpatient Hospitalization	\$0 copay	\$0 copay
Skilled Nursing Facility	\$0 сорау	\$0 сорау
Outpatient (Part B)		
Primary Doctor Visit	\$0 сорау	\$0 copay
Specialist Visit	\$0 сорау	\$0 сорау
Diagnostic Radiology (like MRI)	\$0 copay	\$0 copay
Emergency Care	\$0 copay	\$0 copay
Urgent Care	\$0 copay	\$0 copay
Durable Medical Equipment	\$0 copay	\$0 copay
Chemotherapy Part B Drugs	\$0 copay	\$0 copay
Ground Ambulance	\$0 сорау	\$0 copay
Extra Benefits		
Hearing Exams	\$0 сорау	\$0 сорау
Hearing Aids	\$0 сорау	\$0 сорау
Preventive Dental	\$0 сорау	\$0 сорау
Vision: Routine Eye Exam	\$0 сорау	\$0 сорау
Vision: Contact Lenses & Eye Glasses	\$0 сорау	\$0 copay
Fitness Benefits	Not covered	Not covered
Transportation Services	Some coverage	Some coverage
Over the Counter Drug Benefits	Some coverage	Some coverage
Worldwide Emergency	Some coverage	Some coverage
Prescription Drugs (Part D)		
Copays	\$0-25% (T1-T5 \$0-25%)	\$0-25% (T1-T5 \$0-25%)

Santa Clara County Contracted Medical Groups (Acronym Key)

ASB (Affinity South Bay)
CA IPA (California IPA)
CIPA (Center IPA)
ElCam (El Camino Health Medical Network / Silicon Valley Medical Development, LLC)
HP (Hill Physicians)
IHH (Imperial Health Holdings)
MPIPA (MedCare Partners IPA)
MPPCNC (MedCare Partners-Premier Care of Northern California)
NEMS (North East Medical Services)
NCPG (Northern California Physicians Group)
OM (One Medical)
PAMF (Palo Alto Medical Foundation)
KP (Permanente Medical Group - Kaiser)
PPIPA (Physician Partners IPA)
PMGSJ (Physicians Medical Group of San Jose - Optum)
SCCIPA (Santa Clara County IPA)
SCVMCPS (Santa Clara Valley Medical Center Physician Services)
SMG (Seoul Medical Group)
SUT (Sutter)

Medicare-Medicaid Plans (MMPs), are special healthcare plans designed for individuals who are eligible for both Medicare and Medi-Cal (California's Medicaid program). Here's an overview of MMPs:

1. Dual Eligible Individuals:

MMPs are specifically for individuals who qualify for both Medicare (usually due to age or disability) and Medi-Cal (typically due to low income). These individuals are often referred to as "dual eligibles."

2. Integrated Coverage:

MMPs integrate coverage from both Medicare and Medi-Cal into a single health plan. This integration aims to streamline healthcare services and improve coordination between the two programs.

3. Comprehensive Benefits:

MMPs offer comprehensive benefits that combine those of Medicare and Medi-Cal. This includes coverage for hospital services, doctor visits, prescription drugs, long-term care, and other medical services covered by both programs.

4. Care Coordination:

One of the primary objectives of MMPs is to provide better care coordination for dual eligible individuals. This coordination helps ensure that individuals receive the right care at the right time and avoid duplicative or unnecessary services.

5. Managed Care Approach:

MMPs typically operate under a managed care model, where healthcare services are coordinated and managed by a designated health plan. This can include HMOs (Health Maintenance Organizations) or other managed care organizations.

6. Care Management Teams:

MMPs often assign care management teams to each member. These teams may include doctors, nurses, social workers, and other healthcare professionals who work together to develop personalized care plans for individuals.

7. Additional Support Services:

MMPs may also offer additional support services beyond what is covered by Medicare and Medi-Cal. This can include care coordination, transportation assistance, nutrition services, and support for caregivers.

8. Enrollment Options:

Dual eligible individuals have the option to voluntarily enroll in an MMP if they qualify. Enrollment is typically done through a process facilitated by the state Medicaid agency or through Medicare's enrollment system.

In summary, Medicare-Medicaid Plans (MMPs) provide integrated healthcare coverage for individuals who are eligible for both Medicare and Medi-Cal. These plans aim to improve care coordination, streamline services, and enhance the overall healthcare experience for dual eligible individuals in California.

1. Medicare:

• What is it?: Medicare is a federal health insurance program primarily for individuals aged 65 and older, some younger people with disabilities, and people with End-Stage Renal Disease (ESRD)

• **Coverage**: It typically covers hospital care (Part A), medical services (Part B), and prescription drugs (Part D), with various options for supplemental coverage (Part C).

• **PACE Program**: Medicare's PACE (Program of All-Inclusive Care for the Elderly) is a program designed to provide comprehensive medical and social services to certain frail, elderly individuals who qualify for nursing home care but prefer to receive services in their homes or communities.

• Benefits: PACE programs offer services such as medical care, adult day care, home care, prescription drugs, physical therapy, and more, aiming to help seniors remain independent and live at home for as long as possible.

2. Medi-Cal:

• What is it?: Medi-Cal is California's Medicaid program, a state and federally funded program that provides health coverage to low-income individuals and families, including children, pregnant women, seniors, and people with disabilities.

• **Coverage**: It offers a wide range of medical services, including doctor visits, hospital stays, preventive care, mental health services, long-term care, and more.

• **PACE Program**: Similar to Medicare, Medi-Cal also offers the PACE program, tailored to serve eligible seniors who meet nursing home level-of-care requirements but wish to remain in their communities.

• **Benefits**: Medi-Cal PACE programs provide coordinated healthcare services, including medical care, social services, and long-term care, with a focus on allowing seniors to live independently in their homes or communities for as long as possible.

In summary, both Medicare and Medi-Cal PACE programs offer comprehensive healthcare and support services to eligible seniors, with the goal of enabling them to maintain their independence and quality of life in their preferred living environment.

Guarantee Issue for a Medigap during the Annual Enrollment Period when your Medicare Advantage Plan also sells Medigap plans (for e.g. Anthem, United HealthCare, Aetna, etc)

If your Medicare Advantage Plan also sells Medigap plans you can only buy a Medigap plan from that company initially. (Note: if you turned 65 prior to January 1, 2020, you cannot buy a G or D plan initially. You can buy an F plan then switch to a G plan during your next Birthday Period if you wish.)

Script to use when calling an insurance company about purchasing a Medigap policy with a Guarantee Issue right.

I am interested in getting a quote for a Medigap Plan (tell them what plan you are interested in; see above). Are you licensed to sell insurance in California? The representative will ask you some questions like date of birth, whether you are a smoker, your zip code, effective dates of Medicare Parts A & B, etc. At that point he or she may give you a quote or may ask you what qualifies you to purchase a Medigap policy at this time. This is when you say the following:

"Under the **California Insurance Code Section 10192.12** I have a **Guaranteed Issue of a Medigap Policy** when the Medicare Advantage plan that I am enrolled in (select correct reason below)

- (a) Reduced or eliminated one or more benefits for next year
- (b) Increased one or more of my co-pays for next year
- (c) Increased my premium for next year OR
- (d) Is discontinuing the contract with my physician for next year

You have until March 31 to complete this process but it is recommended you do so by the end of the current calendar year so you have the Medigap in place on January 1.

Please note, you also have a Guarantee Issue right for a Medigap if your Medicare Advantage Plan leaves the area. (This right extends 123 days after you lose your coverage)

Under any of these circumstances, the Medigap Insurance Company should not ask you any health questions but may say they have to in order to get through their application. You may answer "don't know" to all questions but in any event they cannot be used to deny you coverage.

Here's what should happen next:

The representative should take your application by phone. You should ask how long the approval process will take and when you will be notified of your acceptance. Once you have acceptance in writing, enroll in a drug plan using <u>Medicare.gov</u> Plan Finder. This will automatically disenroll you from your current Medicare Advantage Plan effective 12/31/24. You will start the new year with Original Medicare, the Medigap plan you enrolled in, and the drug plan you enrolled in. Make sure to present your new insurance cards to your medical providers and pharmacist when you visit the first time.

Guarantee Issue for a Medigap during the Annual Enrollment Period when your Medicare Advantage Plan does not sell Medigap plans (e.g. Kaiser, Scan, Alignment, etc)

If your Medicare Plan does not sell Medigap plans you can buy a plan from any company. You must complete the purchase by December 7 with effective date of January 1. ((Note: if you turned 65 prior to January 1, 2020, you cannot buy a G or D plan initially. You can buy an F plan then switch to a G plan during your next Birthday Period if you wish).

Script to use when calling an insurance company about purchasing a Medigap policy with a Guarantee Issue right.

I am interested in getting a quote for a Medigap Plan (tell them what plan you are interested in; see above). Are you licensed to sell insurance in California? The representative will ask you some questions like date of birth, whether you are a smoker, your zip code, effective dates of Medicare Parts A & B, etc. At that point he or she may give you a quote or may ask you what qualifies you to purchase a Medigap policy at this time. This is when you say the following:

"Under the **California Insurance Code Section 10192.12** I have a **Guaranteed Issue of a Medigap Policy** when the Medicare Advantage plan that I am enrolled in (select correct reason below)

- (a) Increased my co-pay for one or more services 15% or more for next year
- (b) Increased the premium by 15% or more for next year
- (c) Reduced one or more benefits under the plan for next year
- (d) Is discontinuing the contract with my physician for next year"

You must complete the application process for this Medigap by December 7.

Please note, you also have a Guarantee Issue right for a Medigap if your Medicare Advantage Plan leaves the area. (this right extends 123 days after you lose your coverage)

Under any of these circumstances, the Medigap Insurance Company should not ask you any health questions but may say they have to in order to get through their application. You may answer "don't know" to all questions but in any event they cannot be used to deny you coverage.

Here's what should happen next:

The representative should take your application by phone. You should ask how long the approval process will take and when you will be notified in writing of your acceptance. Once you have something in writing that you are accepted for this plan, enroll in a drug plan using <u>Medicare.gov</u> Plan Finder. (You should do this by December 7 unless your plan is leaving the market next year. Then you have the timeline stated above.) This will automatically disenroll you from the current Medicare Advantage Plan effective 1/1/25. Make sure to present your new insurance cards to your medical providers and pharmacist when you visit the first time.

This referral list is provided as a convenience to the HICAP client. The HICAP makes no claim as to the listed insurers' financial status, reputation, sales practices or status in the market place. We make no claims on the value of products sold by these companies or that this list is complete. The Health Insurance Counseling and Advocacy Program (HICAP) does not endorse any specific health insurer or other related profit-making enterprise. Any decision related to the selection of an organization or firm listed or the purchase of any products or services sold by these organizations or firms is the responsibility of the client.





This project was supported by the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$432,451.00 with 100 percent funding by ACL/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by ACL/HHS, or the U.S. Government. Support provided by the California Department of Aging.



(408) 350-3200 • www.mysourcewise.com

 $\ensuremath{\textcircled{}^{\circ}}$ Sourcewise. All Rights Reserved