2023 2024

**Annual Report** 



A Year of Service in **Santa Clara County** 





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## STATEMENT FROM OUR CEO



In 2024, Sourcewise proudly served 104,652 individuals through 18 direct programs and services across seven core categories: Nutrition, Caregivers, Health, Medical and Evidence-Based Programs, Supportive Services, Workforce Development, Advocacy, and Isolation and Digital Inclusion.

These programs are not standalone efforts—they are strategically designed to work together, forming a comprehensive suite of person-centered supports

that empower individuals to age with dignity, safety, and connection in their communities. Whether it's a caregiver who receives case management, respite, and ongoing training to support their caregiving journey or an older adult accessing both digital literacy and nutrition services at their local community center, our integrated approach supports an ecosystem that delivers greater value for each client.

This year, we launched our Intergenerational Activities program, connecting volunteers with older adults for friendly home visits, home beautification projects, digital literacy coaching, and social engagement activities. We also reaffirmed our commitment to innovation by developing solutions that meet people where they are. With support from CalGrows funds, we introduced WeCare, an on-demand training platform designed to support busy caregivers with flexible, accessible, on-demand learning. In alignment with the State's Career Pathways initiative, we expanded virtual programming to help professional caregivers grow their skills and advance their careers.

At Sourcewise, we believe that aging is a journey best supported by a network of care, compassion, and opportunity. Our work is rooted in the belief that every older adult deserves to thrive in every stage of life.

This is made possible by the dedication of our 6 Board members, 95 diverse staff, 1,700 volunteers, a passionate Advisory Council, and a strong network of community partners.

Aneliza Del Pinal Sourcewise CEO



## **BOARD OF DIRECTORS**

Jeff Tepper
President
Sonya Casares
First Vice President

Robert MacLaughlin Second Vice President Matthew Woodruff Treasurer Michal Ann Mendoza Board Member Heather Severson-Tanez Board Member

## **ADVISORY COUNCIL**

Martha Artiles
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Liz Ayala
Vice Chair
Richard Adler
Secretary
Aiysha Ahmed

Amruta Hendre Dick Konard Dyanne Hofstad Ellen Rollins Gabrielle Antolovich Gail Anne Osmer Gary McDowell Jane Locascio Jayne Cohen Jean Bedord Lydia Norcia Matthew Hudes

Maureen Heath Nancy Biagini Rose Amador Sam M. Saiu Somayeh Bolourchi Sandra DeLateur Shirley Loffer Steve Kline Tom Picraux Trisha Lam Van Lan Truong

# **OUR VALUES**



We focus on people



We believe that partnerships with stakeholders are essential



We believe that individuals are integral assets to our communities



We respect individual rights, responsibilities, and diversity



We are thoughtful stewards of all resources

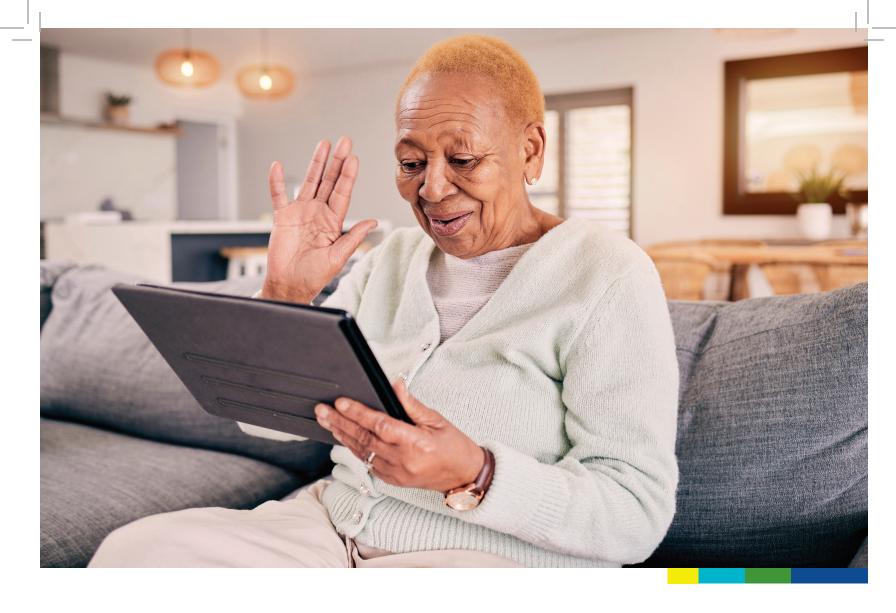


We
demonstrate
innovative
thinking and
entrepreneurial
spirit



We are transparent





# **OUR MISSION**

Our mission is to provide adults and their caregivers with the tools and services they need to effectively navigate their health and life options. Through a comprehensive network of resources, Sourcewise strives to educate, prepare, support, and advocate for all adults, their families, and their caregivers within Santa Clara County.

# **SERVICES OFFERED**



Supportive Services



Caregivers



Health, Medical, and Evidence Based



Nutrition

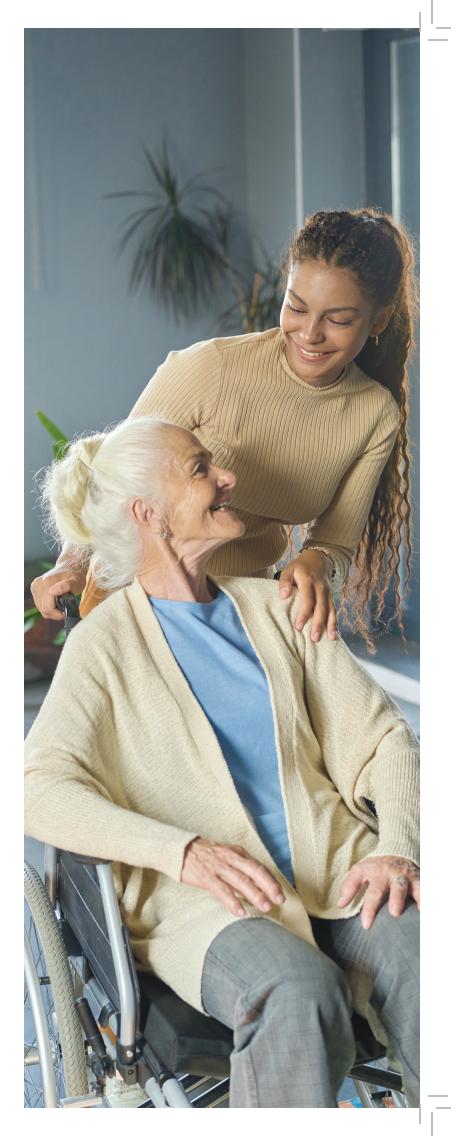




**Isolation and Digital Inclusion** 



Workforce Development



# FISCAL YEAR 2023-2024 HIGHLIGHTS



104,652 total individuals served by Sourcewise



900 individuals received case management & coordination services



23,719 individuals received personalized referrals for resources



673,050 nutritious meals delivered to homebound seniors



1,766 individuals received Medicare counseling



1,471 individuals participated in SNAP-Ed classes to lead healthier lives



90 individuals received fall prevention and home modification services



2,936 of hours of respite for caregivers and their loved ones



559 hours of training provided to

6,430

IHSS care providers via Career Pathways

## COMMUNITY SERVICE ACCESS POINTS

As the Area Agency on Aging in Santa Clara County, we collaborate with our local and state network to ensure access and support to vital community based programs and services. Our ability to make lasting connections with our community is only possible by meeting you where you are.



### **Sourcewise Locations**

Santa Clara Office Morgan Hill Office



### **HICAP Counseling Sites**

Sunnyvale Senior Center Yu-Ai Kai/Akiyama Wellness Center Willow Glen Community Center



### **Digital Link Sites**

Gilroy Senior Center Ginzton Terrace Mountain View Santa Clara Senior Center Vietnamese American Services Center



#### **SNAP-Ed Sites**

Almaden Community Center Alviso Community Center Berryessa Community Center Camden Community Center **Evergreen Community Center** Los Gatos Community Center Mayfair Community Center Morgan Hill Community and Cultural Center Mountain View Community Center Portuguese Organization for Social Services and Opportunity (POSSO) Roosevelt Community Center Salvation Army Viet Tu Te Community Center Yu-Ai Kai Community Center



### **Grantee Network**

Asian Americans for Community Involvement (AACI) Alzheimer's Disease and Related Disorders Association, Inc.

**Avenidas** 

Bay Area Community Health

Catholic Charities of Santa Clara County

City of San Jose

City of Sunnyvale

Community Services Agency of Mountain View

Family Caregiver Alliance

Hearts & Minds Activity Center

Il Pastaio

Live Oak Adult Day Services

Loaves & Fishes Family Kitchen

Martha's Kitchen

Peninsula Volunteer, Inc.

San Jose State University - Timpany Center

Santa Clara County Senior Nutrition Program

Senior Adult Legal Assistance (SALA)

The Health Trust

Yu-Ai Kai



### **Caregivers Support Group**

**Cupertino Senior Services** 



## **South County Transit Service Routes**

City of Gilroy City of Morgan Hill City of San Martin Gilroy Senior Center Centennial Recreation Center



## HEAR DIRECTLY FROM OUR CLIENTS

In the 2023-24 Fiscal Year, Sourcewise was proud to offer an array of 18 direct programs and services across 7 categories. Each program and service has a unique set of eligibility criteria and seeks to address a specific need in the community.



"Excellent and nutritious meals. Right amount of protein and vegetables. Always delivered on time. Thank you for giving me such good food to keep me healing!"

Micheal
Meals on Wheels Participant

"The Caregivers Network care manager was very kind and knowledgeable. She was very helpful when I had a question and would refer me accordingly to our needs. The monthly caregiver meetings were very helpful and a very good support group."



Jenny Family Caregiver



Ha In-Home Supportive Services Caregiver

"Great class [Vietnamese Safe Lifting and Transferring], contained lots of good information and I appreciate having classes that are in Vietnamese. I also appreciate Public Authority Services now having a Vietnamese speaker to help with registration and questions."

"I was an end-stage Lewy Body Dementia caregiver for my Mum from 2020 (after I served as my Dad's primary cancer caregiver until he passed) until she passed at the very end of Feb 2024. I wish I had the support by Sourcewise from the beginning - especially the WeCare program. Only due to my Dad's stage 4 laryngeal cancer having been referred to Stanford did we get the amazing supportive care resources. However, so much of the knowledge needed to find caregiver respite care, mental support was through trial and error and led to a serious illness and an ER visit for myself before getting the appropriate care!"



Fiona Family Caregiver



Senior Employment Host Agency

"Participant has brought enrichment to the community. We've seen a positive shift within our community since the participant joined. Participant has been instrumental in engaging and energizing our residents, leading activities that they look forward to and enjoy. Participant has fostered a strong sense of connection and involvement, which has had a lasting impact on the community's overall well-being"

"Thank you Sourcewise for being prompt, thorough, and informative - can't get any better that."



Jeff Resident of Santa Clara County

# **VOLUNTEER HIGHLIGHTS**

At Sourcewise, volunteers enable us to expand our reach in the community in order to serve as many clients as possible. Each volunteer brings with them their own skillset, background, and unique perspective that makes them an invaluable addition to any volunteer project or program.



140,271 total in-kind estimated value



handwritten cards donated 111,322 to older adults



6,011

total hours of service



1,769

total volunteers



home beautification projects completed

"I am beyond grateful and appreciative of the opportunity I was given to intern at Sourcewise. As social activities intern for the summer of 2024, I had the privilege of assisting in many events such as social activity, digital literacy, and home beautification. These three services are just the few that I got to personally participate in. Before this internship, I wasn't sure what a career in Public Health could possibly be.

Through my internship I gained patience and understanding. Working with a diverse group of seniors can sometimes be a challenge, but I found it important to be patient and allow them time to express how they feel. I additionally learned how important it is to receive client feedback/data. Being able to directly help a priority population and see what services that population needs most has taught me a lot about Public Health.

Thank you Sourcewise for your impact on my education!"

Valeria Perez Former Community Development Intern



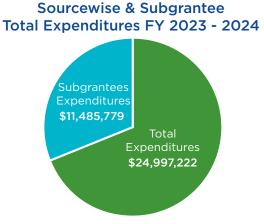
# **COMMUNITY IMPACT**

Sourcewise invests in 18 partnering community-based organizations through annual grants to expand service offerings of vital programs and services which meet the diverse needs of the Santa Clara County older adult and caregiver population.

Organizations	<b>Awarded Funding</b>
Santa Clara County Senior Nutrition Program	\$7,878,016
Catholic Charities of Santa Clara County	\$805,404
The Health Trust	\$655,240
Senior Adults Legal Assistance	\$486,348
Live Oak Adult Day Services	\$471,045
Hearts & Minds Activity Center	\$221,348
Avenidas	\$178,566
San Jose State University Research Foundation - Timpany Center	\$120,664
City of Sunnyvale	\$97,519
Martha's Kitchen	\$83,271
Community Services Agency of Mountain View	\$77,030
Yu-Ai Kai	\$76,950
Il Pastaio	\$72,618
Alzheimer's Disease and Related Disorders Association, Inc.	\$71,396
Loaves & Fishes Family Kitchen	\$56,418
Peninsula Volunteers, Inc.	\$53,172
Family Caregiver Alliance	\$47,972
Asian American Community for Involvement	\$7,883

Total **\$11,460,860** 





Sourcewise would like to acknowledge and thank our individual and corporate partners for believing in our agency's mission to provide education, expertise, and quality support services.

### **Funding Received**

- Administration for Community Living
- Anthem
- Santa Clara Family Health Plan
- California Department of Aging
- California Department of Social Services
- California Department of Food and Agriculture
- United States Department of Agriculture
- County of Santa Clara
- Client Contributions
- Individual Contributions

### **Organizations**

- Apple
- The Davidson Family Foundation
- The Gloria & Michael Chiang Charitable Fund
- United Way Bay Area

#### **Individual Donors**

- Aditya Samant
- Ashley Rice
- Ava Geddes
- Brian Potter
- Charles & Carolyn
- Chey McKinzie
- David Anderson
- Debbie Gong-Guy
- Donald Lewis
- Edward A Firestone
- Emergency & Health Training Center (Quan Ta)

- Glenn Rennels
- GM Consulting (Gretchen Malay)
- Jack Collins
- Juanluiz Ramirez
- Julie Gudde
- Kai Ying Fung
- Karen Woodbeck
- Katelynn Vu
- Kimberly Battenberg
- Laura Hahn
- Lorna Brown
- McKenna Griffin

- Michelle Mai
- Ms. Carolyn L. Swithenbank
- Priscilla and Ross Campbell
- Ryan Gibo
- Sara Johnson
- Sarah Oliver
- Sibrina Romain
- Susan Faris
- Susan Kay Burnett
- Virginia Sarfon Alonso
- Wai Fan-Bruno

## **Grant Funders (Excluding CDA Funding)**

- Habitat for Humanity East Bay Silicon Valley
- Kaiser Permanente

- Porter Family Giving Fund
- Riverside County Office on Aging



Thank you to everyone who has supported us and contributed to the mission of Sourcewise.

We believe that our success does not depend on what we say, what we hear, what we feel, nor what we see.

It depends on what we do.

